E-mail: comsec@teignbridge.gov.uk

6 January 2023

# **AUDIT SCRUTINY COMMITTEE**

A meeting of the Audit Scrutiny Committee will be held on Wednesday, 18th January, 2023 in the Buckland Athletic Football Club, Kingskerswell Rd, Newton Abbot, TQ12 5JU at 10.00 am

# PHIL SHEARS Managing Director

### Membership:

Councillors Morgan (Chair), Rollason (Vice-Chair), Colclough, H Cox, Goodman-Bradbury, Mullone and Thorne

**Please Note:** Filming is permitted during Committee meeting with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public. By entering the Meeting Venue you are consenting to being filmed.

# AGENDA

#### Part I

- 1. Apologies for Absence
- 2. Minutes of the previous meeting

(Pages 3 - 4)

- To approve and sign the minutes of the meeting held on
- 3. Declarations of Interest.
- 4. Public Questions (If any)
- 5. **Members Questions (if any)**

Members of the Council may ask questions of the Chairman subject to procedural rules.

The deadline for questions is no later than three clear working days before the meeting.

6.	Internal Audit Progress Report	(Pages 5 - 8)
7.	Financial Plan 2023 to 2028 - review	(Pages 9 - 30)
	To review and recommend Council adoption of the Plan in conjunc budget proposals.	tion with the
8.	Financial Instructions and Contract Rules Waivers	(Pages 31 - 34)
9.	Anti Fraud and Whistleblowing Policies - Appendix - Anti Fraud and Corruption	(Pages 35 - 48)
10.	Strategic and Corporate Risk Report	(Pages 49 - 60)
11.	Revisions to the Constitution	(Pages 61 - 148)

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# **AUDIT SCRUTINY COMMITTEE**

# **3 NOVEMBER 2022**

#### Present:

Councillors Morgan (Chair), Clarance, Colclough, H Cox and Goodman-Bradbury

## Members in Attendance:

Councillors Jeffries

### Apologies:

Councillors Rollason, Mullone and Thorne

#### Officers in Attendance:

Martin Flitcroft, Chief Finance Officer & Head of Corporate Services
Sue Heath, Audit Manager
Neil Blaney, Head of Place & Commercial Services
Sarah Selway, Democratic Services Team Leader & Deputy Monitoring Officer
Christopher Morgan, Trainee Democratic Services Officer
Tony Rose, Auditor – Devon Audit Partnership
Lee Elson, Auditor – Devon Audit Partnership

### 20. MINUTES OF THE PREVIOUS MEETING

The minutes of the previous meeting were approved as a correct record and signed by the chair.

#### 21. FUTURE HIGH STREET FUND REPORT

The Auditor from Devon Audit Partnership introduced the report to the Committee.

The Committee were satisfied with the outcome of the report, which highlighted the positive aspects of the project and provided assurance that sound processes were in place to manage risks and contingencies. The Committee noted that the project's business case highlighted £50 million in economic benefits for Newton Abbot and agreed that communications should reflect the benefits. The cinema was noted to be a key feature of the project and that the final deadline for spending the Future High Street Fund grant is March 2024.

It was proposed by Councillor Morgan and seconded by Councillor Goodman-Bradbury that the Committee support the recommendations in the report with the amendment that the Stakeholder Management Plan be raised from low to medium priority.

A vote was taken, and the result was unanimously in favour. Councillor Clarance abstained from voting.

The meeting commenced at 10.00 am and finished at 10.47 am.

Chair Cllr Sally Morgan



# Teignbridge District Council Audit Scrutiny 18 January 2023

Part 1

#### INTERNAL AUDIT PROGRESS REPORT

# **Purpose of Report**

To advise members of the internal audit work completed and in progress.

# Recommendation(s)

The Audit Scrutiny Committee is recommended to note the report.

# **Financial Implications**

None. The internal audit service is currently within budget.

# **Legal Implications**

None. The Council is meeting its statutory duty to undertake an internal audit in accordance with the Accounts and Audit Regulations.

#### **Risk Assessment**

Risks are taken into account when planning internal audit work.

# **Environmental / Climate Change Implications**

None.

# **Report Author**

Sue Heath – Audit & Information Governance Manager

Tel: 01626 215258

Email: sue.heath@teignbridge.gov.uk



#### **Executive Member**

Councillor Richard Keeling – Executive Member for Resources

# 1. INTRODUCTION / BACKGROUND

1.1 Internal audit provides an independent opinion on the Council's risk management, control environment, and governance. A plan of audit work is approved by Audit Committee members each financial year, showing areas to be audited with a view to providing the Council with a statutory internal audit opinion at the end of the year. This report shows progress against that plan.

# 2. AUDIT PLAN PROGRESS 2022-2023

SYSTEM	STATUS	ASSURANCE
Core Financial Systems		
Debtors and Income Reconciliation	In Progress	-
Main Accounting	-	-
Treasury Management	-	-
Business Rates	-	-
Housing Finance	-	-
Other Systems / Projects		
South West Coastal Monitoring Prog	Completed	Good
Climate Change	Completed	Good
Major Projects – Future High Street Fund	Completed	Good
Major Projects – Decarb Works	Completed	Good
Procurement	Completed	Good
Leisure	In Progress	-
Risk Management	In Progress	-
Housing Grants	In Progress	-
Governance and AGS	Completed	N/A
Counter Fraud Policies	Completed	N/A
National Fraud Initiative	In Progress	N/A
ICT - User Admin Permissions Review	Completed	Good
Government Grants and Schemes *	Ongoing	-



\*Government grants and schemes are a continuing theme and we have provided support for the following new schemes since the Audit Plan was approved last year. We have also undertaken a significant amount of reconciliation work for the Department for Business, Energy and Industrial Strategy resulting in final sign off for all previous grant schemes.

Grant / Scheme	STATUS	ASSURANCE
Council Tax Energy Rebate	Completed	Good
Ukrainian Support	(Advisory)	-
Green Business Grant Support	In Progress	-
Energy Bills Support Alternative Funding	Pending Jan '23	-

# 2.3 **Cyber Security Review**

External consultants "Azets" were commissioned by the Head of Communities and Service Improvement and Strata Client Lead, to review cyber security governance and implement required policies. Internal Audit are assisting with this work which is currently ongoing.

2.4 The Assurance Opinion descriptions for the work listed above are as follows:

Key to Assu	rance Opinio	ons:
Excellent	***	The areas reviewed were found to be well controlled, internal controls are in place and operating effectively. Risks against achieving objectives are well managed.
Good	***	Most of the areas reviewed were found to be adequately controlled. Generally risks are well managed but some areas for improvement have been identified.
Fair	**	Basic control framework in place, but most of the areas reviewed were not found to be adequately controlled. Generally risks are not well managed and require controls to be strengthened to achieve system objectives.
Poor	*	Controls are seriously lacking or ineffective in their operation. No assurance can be given that the system's objectives will be achieved.



# 5. CONCLUSION

Internal Audit work is progressing reasonably well and assurance has generally been positive.



Appendix 7



# **Teignbridge District Council**

**Financial Plan** 

2023 to 2028

#### 1. About this Plan

Our Financial Plan looks at the position of the revenue budget and considers the General Fund <sup>1</sup> position in terms of general reserves and earmarked reserves and the Capital Programme <sup>2</sup> and the inter-relationship between the two.

The purpose of this Plan is to define how the Council will structure and manage its finances over the next five years in order to deliver services to residents and support the objectives detailed within the Council Plan.

The Financial Plan also links with other key plans and documents of the Council including Service Plans, Asset Management and Disposal policies, the Digital Strategy we are developing, Procurement and Treasury Management. Input will also be provided through the Overview & Scrutiny Committees review of budget priority and savings work and the Council's Senior Leadership Team.

The Financial Plan comprises of two parts;

# > Part 1 - The Medium Term Financial Plan (MTFP) (page 3)

This is a key element of the budget setting process. The MTFP provides a financial model and forecast of the cost of providing services over a rolling five year period, together with an estimate of the financial resources that are likely to be available to the Council. The process is designed to provide an early warning of any potential deficit in the required level of resources and interaction with earmarked reserves if available to smooth funding where appropriate.

As well as considering the revenue implications and the General Fund balance, the MTFP also reviews the affordability of the Council's capital investment programme, matching forecast funding against planned capital spending over a five year horizon. The capital programme is easier to control as individual schemes can be approved or not by Council to match resources available. Clearly this has its own implications in meeting the Council Plan objectives but does not have the same degree of organisation complexity as the General Fund involving significant staff numbers, team interaction and service delivery.

# ▶ Part 2 – Financial Viability Process (FVP) (page 14)

This part of the Financial Plan considers how the Council will attempt to balance its finances over the coming years to continue to provide service for its residents and customers. It ensures we are achieving Value for Money throughout the Council within each service, it evidences this and seeks improvement and savings where possible. The process involves review of service plans with a team of key staff from the Business Transformation Team, Finance and Performance to aid us in this process. They work with the relevant services to discover likely savings to pursue, viability, time scales and resources required to implement.

Depending on the outcome of this work and savings achieved, consideration will then need to be given as to whether service reductions are required to balance the books in order to achieve financial sustainability and viability.

#### **Definition Note:**

- 1. The General Fund records day to day revenue spending and income on the delivery of Council services.
- 2. Capital programme spending relates to purchases or enhancements of assets, expenditure that has benefit greater than a year and is over £10k.

# Part 1 - The Medium Term Financial Plan (MTFP)

#### 2. Introduction

The development of a five year financial model is based upon a number of assumptions and perceived risks which clearly become more difficult to predict as the period covered lengthens. In recent years we have been subject to one year only financial settlements from Government, there have been fundamental funding reviews proposed, delayed and then cancelled on a number of occasions making even short term planning difficult. We are now looking at a one year settlement for 2023/24 with some clarity on what will happen in year two (2024/25) so greater clarity for 2023/24 and 2024/25 before central funding is reviewed again in 2025/26. Any plan built over a period greater than 5 years becomes more unpredictable as assumptions about future financial indicators lengthen.

In broad terms the model has been developed on the basis of 'reasonable and prudent' forecasts and assumptions in accordance with sound accounting practice.

#### 3. Fundamental principles

Underpinning this plan, the following fundamental principles have been adopted:

- To secure the financial viability and stability of the Council in accordance with the Chief Finance Officers (CFO) responsibility to protect the Council's finances.
- Annually, a balanced revenue budget will be set with expenditure to be limited by the amount of available resources.
- Where a balanced revenue budget cannot be achieved in the short term use of earmarked funding reserves will be used to balance the budget but by exception.
- The General Fund balance will be maintained at the agreed adopted level as advised by the Chief Finance Officer.

- If earmarked reserves are not available to balance the budget resources will be redirected from low to high priority services to meet objectives set out in the Council Plan and maintain statutory functions.
- Council Tax increases will be kept within annually announced government guidelines to ensure a local referendum is not triggered.

In considering the capital budget, the Council will continue to follow the methodology of assessing schemes against their contribution to the corporate strategy, service improvement and long-term impacts on budget as well as deliverability within finite staff resources. The Council will also seek to maximise the use of its assets.

# 4. Financial background

The Government has cut core funding significantly for a number of years.

Additional support was provided over the last two years during the Pandemic but this has now been withdrawn and the underlying funding for local authorities is historically low.

There are significant financial pressures to consider with current high inflation rates, increasing interest rates, high energy and food costs and a recession likely to take place. As a consequence the indications are higher national pay awards and other direct cost implications mainly associated with contractor and partner costs. There has been low investment income received however this is increasing significantly with the increases in base rate but has an adverse impact on borrowing costs for capital schemes. Profiling debt can smooth out some of these short term change in rates. Ambitions remain to pursue our carbon reduction programme and improve services through further investment. This all brings significant financial challenges and a requirement for us to act more commercially to generate more income.

These factors have shaped the finances of the Council over recent years and placed it in a continuous difficult position of setting balanced budgets.

The Council needs to address its continuing budget gaps on the revenue budget and mitigate use of funding earmarked reserves which could be redirected to other activities. Member support is key to achieving this objective.

The Council has facilitated and encouraged business and housing growth in the district to deliver its ambitions and benefited in additional government funding through New Homes Bonus and extra Business Rate income which to date has put the Council in a stronger financial position than a number of other councils. This has enabled continued significant investment in non-statutory services to benefit the district. The Council has also embarked on building its own housing to facilitate moving towards its affordable housing target aspirations.

#### 5. Medium Term Financial Plan

The base for the MTFP is the 2022/23 approved budget and the current cost of ongoing services, adjusted to take account of a range of unavoidable costs such as pay increases, inflationary pressures, the implementation of any approved changes to the budget and

any costs arising from new legislation and associated regulations or changes in resident demand. The MTFP takes account of any forecast variations in the level of both investment and fee income.

The Plan also considers and makes reasonable assumptions about the likely incomes from council tax and central government funding.

The MTFP is designed to model likely outcomes and to aggregate the sum of all potential financial inputs, to determine whether the Council will have sufficient resources to achieve its objectives, or indeed whether action is required to bridge a funding gap. In formulating these calculations a number of assumptions have been made and a range of external influences considered. The various risks and pressures are detailed at the

of external influences considered. The various risks and pressures are detailed at the end of the Plan with commentary on their potential impact. The consequence of the pandemic was a significant risk but high inflation with the impact on our finances and the public is now the central concern.

Appendix A to the Financial Plan contains the best estimates of the 5 year costs and incomes

A similar exercise has been undertaken in respect of future capital expenditure, detailing the anticipated level of resources required, together with potential funding sources available to the Council to support its planned programme of works and where there are revenue implications these have been acknowledged within the Plan.

# 6. MTFP – Revenue Position

The position on General Fund services is extracted in the table below in section 8 and shows the current year 2022/23 for comparison and forms the basis from which future assessments have been made. The 2022/23 position is the set budget from February 2022 and then the latest position for 2022/23, the implications effecting this budget are considered going forward.

Some key areas to note in this calculation:

**Service Budgets** - This position is calculated based on current service provision adjusted where there are known resident demand changes, contract agreements or legislative requirements. This position does not include any growth in service or staffing to the Council's current service level with the exception of:

- Inclusion of £0.5 million as a one off to pay an element of the pension fund deficit and reduce future deficit funding contributions.
- Additional temporary resources for to deliver significant projects, climate change, service reviews, business/systems improvements, estate management, governance etc and for the Modern 25 work and scrutiny function.
- £20,000 pot for year 2 for the Tidy Teignbridge initiative for 2023/24.

- Extensions to the vehicle leasing contracts.
- The 2022/23 budget for staff salaries was based on an assumed 2% increase. At the time of developing the MTFP the latest offer of a flat sum payment of £1,925 per employee (based on a full time individual) has been agreed. This equates to a net cost over the budgeted sum in the General Fund of £982,000 for 2022/23 and over £1 million for future years. This additional cost has been added to the model.
- Each of the 3 owners of Strata are requiring additional support to meet the various work demands and objectives requiring IT support and development. This will lead to an increase in cost. The base budget will include the provisional sums known and be amended when the relevant approvals have been provided.
- One off cost of living payment for 2023/24.

The Council's previous full set of budget papers <u>Agenda for Full Council on Tuesday, 22nd February, 2022, 10.00 am - Teignbridge District Council</u>' is a useful reference as it details significant information about the service provision currently provided; costs and income received for revenue (appendix 4 and appendix 5), staffing resources involved in each area (appendix 5) and the capital programme (appendix 7).

**Government Funding General** - The 2022/23 Local Government Finance Settlement was a one-year spending round only. This put on hold again planned reforms; changes to both the local government funding formula and the re-basing and implementation of a new business rate retention scheme.

The Government has announced it still intends to undertake a review of local authority funding and the latest policy statement published on 12 December 2022 suggest 2025/26.

Understanding this funding position and the implication on other core funding mechanisms (Business Rate Growth and New Homes Bonus) is critical to determining the MTFP position but there is uncertainty.

The MTFP now assumes a fall to baseline funding for the Council from 2025/26; taking away any growth in business rates (2023/24 budget £2.4 million (including pooling gain) and £2.7 million assumed for 2024/25 and the fall of NHB from £1.27 million per annum in 2022/23 with an assumption of £0.4 million in 2023/24 & 2024/25) and nothing thereafter. A provision of £0.4 million is included for 2025/26 as an alternative for the repurpose of NHB. In terms of the possible reductions as stated the timing is unclear and the cliff edge in funding reduction has been assumed in the model as worst case

because there is likely to be transitional funding introduced to smooth out the reductions for authorities like Teignbridge.

The Local Government Finance Settlement is announced normally late November/early December and for 2023/24 will be announced in the week commencing 19 December which makes planning extremely difficult as councils initial budget processes will be finalised at that point. The finance policy statement published on 12 December 2022 only outlined some of the key principles for 2023/24 and 2024/25.

The implications of the Levelling Up and Regeneration Bill and any change to the shape of local government going forward, particularly in Devon, has not been addressed in the MTFP as it seems no fundamental change in the short term is likely but this position will need to be kept under review.

#### 5. Business Rate income

This has been assumed under the existing arrangements; the 50% rate retention scheme. The Government had intended to introduce a 75% retention scheme but this has now been dropped with a review at some stage still being the Government's stated intention.

The MTFP assumes in 2023/24 the Council will be £2.446 million above the baseline funding level (retained growth) including pooling gains. This is considered reasonable based on current levels of income and projected growth. The Council does maintain a bad debt provision and a business rate funding reserve to mitigate annual fluctuations in rating assessments.

The greater, more fundamental risk is Government changing the regime and us losing the business rate growth in future years which has been built up. Because the timing and degree of risk is unknown the Council currently holds a Funding Reserve to cover these fluctuations and the existing gaps in the revenue budget which is not balanced. This will be used to continue to meet service costs in the budget in the short term if the worst case scenario happened. This would take place if the Government announce in the December Settlement that all growth income from business rates will be lost in the following year – highly unlikely especially without some transition protection but this reserve is available to give time to cut costs in an orderly manner to best protect the residents of Teignbridge should the worst happen.

#### 6. Council Tax

The Government has for a number of years determined district councils can increase their council tax by £5 a year or up to 2% whichever is the greatest before triggering a local referendum. This is the level of income the Government assess is available to the Council and the MTFP applies this increase annually. The Government assumes that the Council will increase its Council tax by these limits when setting its allocation of

other funding streams. The latest proposals allow an increase of 2.99% before a referendum is triggered for 2023/24 (£5.54 for 2023/24).

# 7. New Homes Bonus (NHB)

Income retained in the General Fund to support revenue costs has been included in the annual budgets for a number of years but continuously reducing and currently £1.27 million. The scheme is supposedly ending in its current form with the annual amount reducing; this gives £1.27 million available in 2022/23 which is then estimated to fall to £0.4 million for 2023/24 and 2024/25 and then potentially not replaced so zero for 2025/26 onwards. There are still no guarantees about future years or whether a replacement will be available.

A replacement for NHB was consulted on over two years ago with the Government wishing to sharpen the incentivising of housing growth in the most effective way, no announcement of a replacement scheme has been made so it is assumed the scheme will continue in its reduced form with just an annual sum paid based on one year's growth and then end. A provision of £0.4 million has been included for potential repurpose of the NHB funding stream. At the height of the scheme the Council was paid the annual growth sum for 6 years – in 2016/17 the Council received £3.848 million (the most received in any one year).

#### 8. MTFP numbers

The MTFP is provided annually in the budget papers as appendix 4. This provides the latest numbers for the current year and the following 3 years. Future years are extremely uncertain however an attempt to calculate our budget gaps extended to year 5 is shown below the 3 year projection replicated below.

	Revenue Budget Summary					Appendix 4
	Revenue Budget	2022-23	2022-23	2023-24	2024-25	2025-26
	-	Forecast	Latest	Forecast	Forecast	Forecast
	EXPENDITURE	£	£	£	£	£
1	Employees	22,445,940	22,438,550	24,516,600	23,922,780	24,332,960
2	Property	5,054,490	5,255,250	5,721,740	5,862,500	6,011,530
3	Services & supplies	5,593,190	7,069,120	6,903,820	6,459,240	6,576,240
4	Grant payments	21,606,120	22,086,170	19,182,450	17,182,450	15,182,450
5	Transport	811,440	869,760	1,060,110	1,076,440	1,094,410
6	Leasing & capital charges	1,692,160	1,495,820	1,497,950	1,538,540	1,897,350
7	Contributions to capital	0	303,860	300,000	500,000	500,000
8	Total expenditure	57,203,340	59,518,530	59,182,670	56,541,950	55,594,940
	INCOME					
9	Sales	-581,450	-1,476,730	-1,467,900	-1,511,940	-1,557,300
10	Fees & charges	-10,280,900	-10,181,250	-10,801,830	-11,233,900	-11,683,260
11	Grants - income		-22,744,760		-17,624,970	-15,624,970
12	Property income	-3,100,730	-3,329,990	-3,343,710	-3,476,990	-3,670,200
13	Other income & recharges	-2,621,940	-4,186,540	-4,098,780	-3,603,740	-3,660,350
14	Transfer from (-) / to earmarked reserves	-2,644,030	-1,499,950	-2,518,910	-770,450	-3,607,350
15	Total income	-41,097,710	-43,419,220	-41,856,100	-38,221,990	-39,803,430
16	Total net service cost	16,105,630	16,099,310	17,326,570	18,319,960	15,791,510
	Funding					
17	Council tax	-9,190,540	-9,190,540	-9,576,500	-10,061,470	-10,465,930
18	Council tax/community charge surplus(-) / deficit	-62,310	-62,310	-125,550	0	0
19	Revenue support grant	0	0	0	0	0
20	Rates baseline funding	-3,393,800	-3,393,800	-3,522,800	-3,783,970	-4,715,000
21	Estimated rates retention and pooling gain	-1,752,200	-1,986,200	-2,446,200	-2,748,000	-160,000
22	New homes bonus	-1,270,200	-1,270,200	-402,940	-402,940	0
23	Alternative housing funding	0	0	0	0	-400,000
24	Other grants	-436,580	-436,580	-1,252,580	-1,323,580	-50,580
25	Budget gap (-) to be found	0	0	0	0	0
26	Total funding	-16,105,630	-16,339,630	-17,326,570	-18,319,960	-15,791,510
27	-Surplus/shortfall	0	-240,320	0	0	0
28	General reserves at end of year	2,059,681	2,300,001	2,300,001	2,300,001	2,300,001
29	General reserves as % of net revenue budget	12.8%	14.1%	13.3%	12.6%	14.6%

The table below shows annual budget position over the 5 year period – see appendix A for more detail.

Table: MTFP Model - Annual budget shortfall

General Fund	<b>2023/24</b>	<b>2024/25</b>	<b>2025/26</b>	<b>2026/27</b>	<b>2027/28</b>	<b>2028/29</b>	<b>2029/30</b>	<b>2030/31</b>	<b>2031/32</b>	<b>2032/33</b>
	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
Budget Shortfall/(Surplus)	2,519	770	3,607	3,194	2,779	Not costed	Not costed	Not costed	Not costed	Not costed



Shortfalls are covered by earmarked reserves. 2025/26 is when rebasing of business rates is expected creating a significant business rates funding reduction. Early identification of savings will ensure the funding reserve is not expended as this is required in the medium term to assist with ongoing variations. By using the model different scenarios can be shown to guide the annual budget setting process. 2023/24, 2024/25 and 2025/26 can be funded by earmarked reserves at present and part of 2026/27.

The Model identifies the pressures and influences on the Council's revenue budgets and highlights a shortfall between the Council's spending requirements and the amount of finance available. Actions will need to be taken to meet these shortfalls and the need to keep finding savings year on year is not to be underestimated.

## 9. MTFP Revenue - The Way Forward

The funding gap for 2023/24, 2024/25 and 2025/26 needs to be addressed working with SLT, senior officers and Members – ultimately eliminating the ongoing gap in 2025/26 when reset of funding is now indicated to take place. Savings should be filtered into the budget process each year as part of the annual budget process but also in year as savings ideas are formulated, worked on and delivered.

A key area to explore is what savings/increased income can be achieved by working through service reviews and proposed savings options, this being before more fundamental decisions are made on whether there is a need to explore cutting services to the public. Working through the service plans and proposals from Ignite, eliminating quick wins, working more commercially will help towards achieving this goal. Clarifying the appropriate level of investment in IT to reconstruct our organisational structure will be vital and identify staff savings through automation of procedures. These are some initiatives that will help as well as the normal scrutiny through the budget process. This Plan also proposes that we kick off with the actions in the Financial Viability Process.

The Plan proposes a two stage approach which is linked to the uncertainty of Government funding for local authorities and possibly even the shape of local government going forward.

➤ Over the following year/18 months we will undertake service reviews to ensure we are delivering VFM, drive efficiencies to see what savings can be achieved and to form an evidence base that we have done what we can, challenging ourselves on cost effective delivery of services. This will also be combined with looking at suggestions from the Ignite report and savings suggestions identified from review of previous unspent budgets and invest to save – such as IT investment to deliver more automation. A review of our assets including

disposal, re-use etc will be explored and all commercial opportunities to generate more income.

➤ If the funding gap estimated in 2025/26 of £3.6 million materialises, which is dependent on Government direction, then efficiencies and income generation are not going to drive that level of savings and we will need to propose significant service reductions. But this comes at a point when we know how much we need to find and when, before radical service decisions are made. As stated we have an earmarked Funding Reserve in place to protect us against any immediate changes should Government carry out reforms without good notice and support existing revenue budget gaps.

This gap should not be ignored and what actions could be taken should be considered and formulated. If savings are not found over the next 3 years then the Funding Reserve will be significantly reduced leaving insufficient funds to address future significant variations in funding or budget pressures. Early identification of savings and their introduction would allow unspent earmarked funding reserves to potentially be reallocated.

Key areas of budget proposals to be agreed are as follows and can be monitored and developed through an Overview & Scrutiny work plan:

- a. Approval of Council tax increases at the maximum allowed historically £5 or 1.99% (now increased to £5.54 (2.99%) for 2023/24)
- b. Agreement of our asset strategy and determining best use of our assets
   disposal/transfer/re-use and re-model
- c. Pursuit of maximum asset disposal proceeds
- d. Exploring commercial investment opportunities including charging policy
- e. Maximising income from existing fees and charges
- f. Exploring new opportunities for setting fees and charges
- g. Reviewing the savings options from the Ignite work
- h. Investing in our IT provision to deliver more automation and efficiencies
- i. Review our policy for earmarked reserves and funding budget gaps
- j. Reviewing support for third sector grants and support
- k. Identifying other voluntary grants and future support
- I. Reviewing quick wins and budgets no longer required
- m. Periodic review of the capital programme and alignment to strategic priorities
- n. Agreement to provide a revenue contribution to capital currently proposed at £300,000 per annum in 2023/24 and £500,000 per annum for future years
- Determining adequate borrowing limits including headroom for the capital programme through approval of the appropriate treasury management indicators
- p. Councillors community fund budget
- q. Further payments to reduce the pension fund deficit
- r. Minimum level of general reserves currently suggested at £2.3 million
- s. Limit use of earmarked reserves to bridge budget gaps
- t. Considering new funding models
- u. Timeline for delivery of savings

# 10. Capital

The Council maintains a programme of capital expenditure designed to improve a wide range of community facilities and local infrastructure. The forward funding projections below only include rolling items and projects identified early by managers; **there will be proposals missing from this list** that will need to be considered for funding out of available resources as they come forward.

There will be a disparity between the Council's capital spending aspirations being greater than the amount of finance available. In producing these figures agreed principles have/will be applied:

 A capital bid process is in place whereby appraisal forms are completed for each scheme and an assessment methodology applied to prioritise expenditure within resources available. This prioritisation is overseen by the Corporate Projects Board.

### MTFP Model – Capital Expenditure and Funding Position

Strategic Priority	2022/23	2023/24	2024/25	2025/26	2026/27
Otrategic 1 Hority	£000	£000	£000	£000	£000
A roof over our heads	4,785	5,661	5,564	1,304	1,304
Clean scene	462	155	7,844	168	176
Going to town	1,358	14,326	4,369	ı	1
Great places to live and work	948	2,009	5,229	7,548	1,088
Health at the heart	-	-	-	-	-
Investing in prosperity	17	2,000	250	•	1
Moving up a gear	3,923	7,998	1,950	250	1,750
Out and about and active	1,136	194	1,639	1,537	40
Strong communities	2,973	1,961	1,210	1,674	1,666
Action on climate	3,535	3,639	1,539	2,439	-
Vital, viable council	373	467	193	41	41
Total Capital Expenditure	19,510	38,410	29,787	14,961	6,065
Borrowing	(1,077)	(12,167)	(14,708)	(1,935)	1
Capital Receipts	(2,039)	(2,311)	(1,803)	(24)	(24)
Revenue contributions (includes specific sums)	(936)	(405)	(870)	(240)	(247)
Grants / external contributions	(9,051)	(16,704)	(4,487)	(3,334)	(2,916)
CIL	(4,246)	(5,833)	(7,038)	(9,388)	(2,838)
S.106	(2,161)	(990)	(881)	(40)	(40)
Total Funding	(19,510)	(38,410)	(29,787)	(14,961)	(6,065)

The Programme expenditure includes those schemes already approved by Council and rolling items and provisions. Bids will come through the annual budget process giving a different picture to that given above and there will be choices to make in order to keep expenditure within resources available.

The above has been produced using the latest budget monitoring position and it is clear from observation that periodically the programme needs to be re-profiled with the budget managers. There are a number of schemes which will not be delivered in part or full in the year the budget is allocated. From the view of the MTFP it's the overall position that can be considered taking all years into account.

The programme assumes £30 million of borrowing between 2022/23 and 2026/27 in addition to the current underlying need to borrow of £20 million. Cash flow monitoring and balance sheet review exercises indicate no immediate need to borrow externally over the next 2-3 years. This is reviewed periodically alongside interest rate monitoring, so that when long-term external borrowing is required, it is undertaken in a controlled way in line with the Council's treasury strategy. This position has been factored into the revenue model in terms of costs of borrowing/lost external interest/minimum revenue provision etc. Any new borrowing will need to be considered in conjunction with existing borrowing commitments, maximum borrowing limits and a comfortable headroom for borrowing.

The above capital receipts line is based on the most recent activity and forecast information.

Key issues to consider for this Plan in terms of capital are:

- Only approved schemes and provisions from the February 2022 budget process and subsequent approvals brought to Members are included. The current position shows General Fund capital receipts largely being used by 2025/26. If any new projects or schemes do come forward, it is assumed they will attract sufficient funding and/or have a positive business case with a minimum return of 1%.
- Any scheme inclusion in the Programme over and above this core annual
  expenditure needs to be considered carefully for inclusion in future
  programmes. This happens on a case-by-case basis to determine if they meet
  corporate objectives. Business cases must evidence the required 1% return in
  the case of self-funded schemes, or show delivery in conjunction with other
  agencies/partners. Some schemes will come with no funding but may still be
  necessary.
- The introduction of £300,000 per year as a revenue contribution to capital (then increasing to £500,000) will assist in supporting the capital programme and for any spends without a sufficient supporting business case.

# The Way Forward - Capital programme

- There is a clear necessity for the continuation of the Corporate Projects Board to consider the allocating of capital resources against competing capital scheme bids.
- The programme needs to be populated with realistic expenditure estimates into the future; further work has been undertaken on Council assets costs and a review of our asset management policies and use of assets.

➤ The Project Management Guidelines will continue to be used to inform the capital bid process through detailed capital appraisal forms and Project Initiation Document (PID). There will be continued monitoring of progress on key projects through the Council's Corporate Projects Board.

# Part 2 – Financial Viability Process (FVP)

#### 11. Aim of the FVP

This part of the Finance Plan considers how the Council will balances its finances over the coming years to continue to provide service for its residents and customers. We will ensure we are achieving Value for Money throughout the Council within each service, we will evidence this and seek improvements and savings where possible. We have key dedicated resources to aid us in this process and available to work with services.

Depending on the outcome of this work, and the savings achieved, as identified in 9 above we will then need to look at reductions in service delivery necessary to balance the books going forward to deliver financial viability and sustainability.

This will all be looked at against the backdrop of the risks and challenges that have implications for the Council's financial position in the medium term.

The major risks and pressures are:

Changing government funding
Inflation
Increasing interest rates
Cost of living crisis and impact on services/income
Ongoing impact following the Covid pandemic and recovery
Existing budget gaps and limited earmarked reserves
Staff resources
Additional demands from Government

# 12. Modern 25 Programme

TDC accepts that to achieve the level of savings required, it needs to change the way things are done and alter its operating model, whilst ensuring that the customer is still at the heart of council services. Independent consultants were commissioned through a procurement process to work in partnership with Teignbridge Senior Leadership Team to deliver:

- A strategic alignment review
- Recommendations for a new Target Operating Model

The objective of the programme is to deliver a new operating model for the council. An operating model encompasses all aspects of the way the organisation delivers its core purpose and includes

 People and Organisation – the activities that our staff carry out and how they are managed and organised

- Technology and Infrastructure the software, physical ICT infrastructure and physical assets that are in place to support how people carry out the council's work
- Ways of Working the processes, policies, procedures, performance, governance, leadership and management that is in place
- Culture & Behaviours Creating a work environment which supports delivery of strategic priorities and core services to our customers and an organisation that invests in its people
- Strategic Priorities the strategic portfolio of programmes and projects that are in place to deliver the council's strategic priorities



From their recommendation we have developed our Modern 25 programme which aims to deliver a new operating model for the council delivering £2.6 million of phased benefit savings by April 2026 and implementing the changes across the whole council in line with agreed design principles. The programme focuses on delivery of 3 main workstreams

1. Customer and Service Design - Lead Tracey Hooper

This will digital services that the users of our services want and design support mechanisms for customers who need help to make a request or support service users who have complex needs.

Our services will be designed to be more sustainable through:

• Shifting our service users to less expensive digital channels in line with our current demand, through active promotion and nudges

- Designing services that are easy for users to access and make a request
- Maximising the value provided by our front line staff in helping residents with complex needs
- · Creating excellent online information and guidance for our service users
- Proactively and passively keeping service users informed throughout their service journey

#### 2. Technology and Digital - Amanda Pujol

This will define and develop the technology and digital requirements to support the new operating model by:

- Defining the key technologies that will support the new operating model and ways of working
- creating a roadmap for delivering these capabilities
- Defining the digital capabilities required and running a procurement exercise to fill the capability gaps
- Provide resources in skills to configure new digital capabilities and integrate them, in line with our technology roadmap

It is underpinned by our Digital Strategy adopted in 2021 built around six themes:

- 1. Customer access and service
- 2. Digital and mobile work force
- 3. Digital democracy
- 4. High-quality, accessible data
- 5. Digital and Net Zero
- 6. Responsive, resilient and secure infrastructure and systems

#### 3. People and Organisational Design - Tim Slater

We will design, develop and deliver a new council structure that supports the new operating Model for the delivery of services to our customers and the delivery of our strategic portfolio. This will include a review of current HR policies and procedures, including performance management, to support the implementation of the new operating model and define:

- The spans of control for managers and the scope of management responsibilities for changes to the organisational structure
- The creation and evaluation of any new roles that will be created to support the delivery of the new operating model
- The programme will review HR policies and procedures, including performance management to support the implementation of the Target Operating Model
- The governance structures that will support performance management

# 4. Strategic portfolio - Martin Flitcroft

This will define and develop business cases, statements of works and specific individual projects to deliver against a revised strategic portfolio which is aligned with the Council's priorities and strategy. The programme will oversee:

- all implementation and change activities associated with the deliverables from the strategic portfolio projects
- Monitoring of projects progress as part of overall programme governance
- alignment of project outcomes with the new operating model

In order to deliver this programme of work there will be an upfront investment to provide additional temporary staffing resources and capital investment in digital infrastructure and systems. The new structure will result in a reconfiguration of services and new posts and roles being created. The Council is also undertaking a pay structure review which will result in a new payscale and job evaluation process being developed and implemented to ensure the Council remains competitive and can attract the staff with the key skills to deliver the best service for residents in the District.

We are developing a Digital Strategy and we are now working with Strata and our other partner authorities to ensure the outcomes can defined and delivered. The Strategy is built around six themes

Customer access and service
Digital and mobile work force
Digital democracy
High-quality, accessible data
Digital and Net Zero
Responsive, resilient and secure infrastructure and systems

#### 5. Performance Management Data: Lead - Jack Williams

It is crucial we use relevant data to inform our business decisions. Performance data needs to be readily available and used by managers, SLT, CMT and members to drive decisions and be clear where action is needed/not needed and how we are performing for our residence, identifying and resolving issues quickly. Importantly this needs to link with system thinking to ensure we measure the right things.

It is necessary to understand cost, performance and activities of services and undertake appropriate comparisons to be clear where we are providing Value for Money and where we are not. Help identify where improvements are needed or to determine we are comfortable and understand the variances.

We have a Performance and Data Analyst but also services have their own resources in this area and we need to share and oversee the whole.

# 6. Asset Management: Lead - Tom Phillips

In reviewing our services there are some services where asset management is relevant and areas it is not. There are key elements to be considered by services;

- Understanding the financial and non-financial performance of assets and using this to drive asset management decisions.
- b) Proactive asset management Maximising the returns from assets and disposing of assets that have a poor financial / non-financial return and at market value where appropriate.
- c) Investing in assets only where there's a strong business case.
- d) Supporting wider objectives Being clear where and how asset management is supporting wider objectives, such as benefitting the community, shaping the built landscape, supporting the Council in its service delivery and proactively supporting our commitment to tackling climate change.
- e) Encouraging asset transfer where appropriate.

There can be a quick analysis within each service to determine scope of opportunities.

#### 7. Income Maximisation: Lead - Steve Wotton

It is viewed that members are supportive of ensuring where fees and charges are made that these are set at appropriate rates and reviewed regular to keep pace with costs. It is also considered there is support to develop existing services areas where there is opportunity and customer demand for additional or enhanced services to be offered that can generate surpluses for the Council. An average 5% increase is proposed for 2023/24 to recoup inflationary costs. Any charges below an average for the service need to be increased accordingly and a more commercial view pursued for the charging of activities and services.

Again there can be a quick analysis within services to determine scope for opportunity.

# EXTERNAL INFLUENCES AND KEY ASSUMPTIONS WITHIN THE REVENUE MTFP MODEL

#### Inflation

Inflation rates are based on the latest available data.

Although the financial model is based upon what are believed to be a series of prudent assumptions, there is inevitably a risk that some or all factors applied could be inaccurate. The table below summarises the impact of any such inaccuracies that would have a detrimental effect upon the financial plan. Inflation in recent times as not been a high risk but currently rates are historically high with Bank of England projecting inflation to remain high in the short to medium term driven by food and energy costs. Contract costs, pay rises and a pay review of salaries are likely to cause some of the biggest pressures for future years.

Financial impact of changes in inflation assumptions 2023/24.

Factor	MTFP Predicted Inflation Costs £000	Worse by 1% £'000	<b>Worse by 2%</b> £'000
Pay, N.I & Pension & other employee costs + other costs	1,002	190	380

#### Investment Returns

The approach adopted, of budgeting for investment income remains prudent. Investment return predictions have been factored in with significant increases starting to be reflected in the current year but reducing after 2023/24.

#### Council Tax Income

The MTFP follows recent Government practice of allowing a £5 a year increase. This could be increased to 2.99% for 2023/24 = £5.54.

Financial impact of changes in council tax levels (2022/23).

Level of council Tax increase	Predicted council tax income £000	Loss of income in MTFP 2023/24 £'000
Council tax yield at		
£5 (2.70%) increase	(9,549)	Nil
Yield at 2.0%	(9,484)	65
Yield at 1.0%	(9,391)	158
Yield at 0.0%	(9,298)	251

This calculation shows a one year effect, this reduction would be lost each year going forward plus the opportunity to increase the level in future on a higher base. If the increase

is 2.99% that would generate an additional £27,000 per annum from the Feb 22 MTFP model.

#### New Homes Bonus

The main risk is numbers being below the projections as new properties being built continues to recover from the pandemic plus constraints within the house building market. The Plan assumes significant reduction in income from previous years. We await Government consultation on any revised scheme and the implications on the MTFP but no projections can be made on this until Government outline any replacement scheme (if any).

# • Business Rate Income

The risks associated with Business Rate income have been covered above including the Government's intention of business rates rebasing. A £2.446 million additional benefit has been budgeted in 2023/24 for additional rates above the Council's baseline (including pooling gain), this is the sum that will be budgeted and if the actual amount is less through a reduction in assessments or collection of income drops than the difference will be met from the earmarked Funding Reserve.

When the Government looks at rebasing then the Council has the earmarked Funding Reserve to be used to mitigate this for the year.

	Revenue Budget Summary						Appendix A	A
	Revenue Budget	2022-23	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28
	novenue Buuget	Forecast	Latest	Forecast	Forecast	Forecast	Forecast	Forecas
	EXPENDITURE	£	£	£	£	£	£	1 0.0000
1	Employees	22,445,940	22,438,550		23,922,780	24,332,960	-	25,645,810
	Property	5,054,490	5,255,250	5,721,740	5,862,500	6,011,530		6,309,590
	Services & supplies	5,593,190	7,069,120	6,903,820	6,459,240	6,576,240		6,952,240
_	Grant payments	21,606,120			17,182,450	15,182,450	-	11,182,450
	Transport	811,440	869,760	1,060,110	1,076,440	1,094,410	7	1,202,250
_	Leasing & capital charges	1,692,160	1,495,820	1,497,950	1,538,540	1,897,350	1,897,350	1,897,350
	Contributions to capital	0	303,860		500,000	500,000	500,000	500,000
8	Total expenditure	57,203,340	59,518,530	59,182,670	56,541,950	55,594,940	54,632,720	53,689,690
	INCOME							
9	Sales	-581.450	-1,476,730	-1,467,900	-1,511,940	-1,557,300	-1,604,020	-1,652,140
_	Fees & charges	,		-10,801,830	-11,233,900		-12,150,590	-12,636,610
	Grants - income			-19,624,970	-17,624,970		-13,624,970	-11,624,970
	Property income	-3,100,730	-3,329,990		-3,476,990	-3,670,200	, ,	-3,893,720
	Other income & recharges	-2,621,940	-4,186,540	1	-3,603,740	-3,660,350	7	-3,883,260
	Transfer from (-) / to earmarked reserves	-2,644,030		-	-770,450	-3,607,350	-	-1,606,910
15	Total income	-41,097,710	-43,419,220	-41,856,100	-38,221,990	-39,803,430	-38,124,490	-35,297,610
16	Total net service cost	16,105,630	16,099,310	17,326,570	18,319,960	15,791,510	16,508,230	18,392,080
	Funding							
17	Council tax	-9,190,540	-9,190,540	-9,576,500	-10,061,470	-10,465,930	-10,886,650	-11,324,280
18	Council tax/community charge surplus(-) / deficit	-62,310	-62,310	-125,550	0	0	0	(
19	Revenue support grant	0	0	0	0	0	0	(
20	Rates baseline funding / returned funding	-3,393,800	-3,393,800	-3,522,800	-3,783,970	-4,715,000	-4,886,000	-5,060,000
21	Estimated rates retention and pooling gain	-1,752,200	-1,986,200	-2,446,200	-2,748,000	-160,000	-285,000	-385,000
22	New homes bonus	-1,270,200	-1,270,200	-402,940	-402,940	0	0	(
23	Alternative housing funding	0	0	0	0	-400,000	-400,000	-400,000
24	Other grants	-436,580	-436,580	-1,252,580	-1,323,580	-50,580	-50,580	-50,580
25	Budget gap (-) to be found	0	0	0	0	0	0	-1,172,220
26	Total funding	-16,105,630	-16,339,630	-17,326,570	-18,319,960	-15,791,510	-16,508,230	-18,392,080
27	-Surplus/shortfall	0	-240,320	0	0	0	0	
28	General reserves at end of year	2,059,681	2,300,001	2,300,001	2,300,001	2,300,001	2,300,001	2,300,001
20	General reserves as % of net revenue budget	12.8%	14.1%	13.3%	12.6%	14.6%	13.9%	13.4%





Teignbridge District Council Audit Scrutiny 18 January 2023 Part 1

#### FINANCIAL INSTRUCTIONS and CONTRACT RULES WAIVERS

# **Purpose of Report**

To inform Members of the number of times the Financial Instructions and Contract Procedure Rules have been waived and the reasons for this.

#### Recommendation(s)

The Audit Scrutiny Committee resolves to note the report.

# **Financial Implications**

None - advisory report only.

# **Legal Implications**

There are no specific legal implications arising out of this report. The reporting of Waivers to the Audit Scrutiny Committee is a requirement of the Financial Instructions and Contract Procedure Rules within the Constitution.

#### **Risk Assessment**

Risks are evaluated when individual waiver approval is sought. Waivers would not be approved if they presented unacceptable risk.

# **Environmental / Climate Change Implications**

None.

#### **Report Author**

Sue Heath – Audit & Information Governance Manager

Tel: 01626 215258

Email: sue.heath@teignbridge.gov.uk

#### **Executive Member**

Councillor Richard Keeling – Executive Member for Resources

#### **Appendices/Background Papers**

None.



# 1. PURPOSE

1.1 To inform Members of the number of times the Financial Instructions and Contract Procedure Rules have been waived and the reasons for this.

# 2 BACKGROUND

2.1 The Financial Instructions and Contract Procedure Rules provide the framework for managing the Council's financial affairs. They apply to every member and officer of the Council and anyone acting on its behalf.

Sometimes there are instances where the rules cannot be followed and requests are made to waive them. One of the following criteria must be met:

1	LIFE OR DEATH There is significant chance that the life or health of officers, members, or the public will be put at real risk.
2	INCREASED COST / LOSS OF INCOME The Council will incur significant avoidable costs or lose significant income.
3	LIMITED MARKETS The Council would be wasting its time tendering as supply of the product or service is demonstrably restricted to one or few businesses.
4	URGENT ACTION REQUIRED  The Council would be criticised for failing to act promptly.

# 3 WAIVERS

3.1 The following waivers have been processed since the 30 August 2022 monitoring report:

Proposing Officer	Proposal / Reason	Approval
Stephen Forsey,	Beachcomber Temporary toilets	Neil Blaney
Assets Manager		Head of Place and
	To expediate enabling works for temporary	Commercial
	toilets at the Den, Teignmouth. Proposed drainage, paths, water and electrical	Services
	connections to rented portable toilets.	



Value: £41,600  Reason: Urgent Action Required to avoid delay in leasing the vacant Beachcomber pending completion of new toilet block.	
Homes for Ukraine Scheme support  Commissioning of wrap around support under the Homes for Ukraine Scheme.	Amanda Pujol, Head of Communities & Service Phil Shears
Reason: Urgent Action Required and Limited Market, vital to mitigating against potential placement breakdowns and assisting in the long-term resettlement of Ukrainian families. Commissioned from Teignbridge CVS using external gov. funding.	Managing Director  Cllr Alan Connett  Leader of the  Council
Additional Ignite work  Continuation of using the same specialist company to assist with people workstream of operating model work as follow up from the original tendered contract to develop proposals for a new operating model for Teignbridge.  Value: £26,400  Reason: Limited Market due to specialist area. Having decided to progress the proposals additional capacity and expertise required to assist delivery of the	Phil Shears Managing Director
	Reason: Urgent Action Required to avoid delay in leasing the vacant Beachcomber pending completion of new toilet block.  Homes for Ukraine Scheme support  Commissioning of wrap around support under the Homes for Ukraine Scheme.  Value: £117,772.56  Reason: Urgent Action Required and Limited Market, vital to mitigating against potential placement breakdowns and assisting in the long-term resettlement of Ukrainian families. Commissioned from Teignbridge CVS using external gov. funding.  Additional Ignite work  Continuation of using the same specialist company to assist with people workstream of operating model work as follow up from the original tendered contract to develop proposals for a new operating model for Teignbridge.  Value: £26,400  Reason: Limited Market due to specialist area. Having decided to progress the proposals additional capacity and

# 4. IMPLICATIONS, RISK MANAGEMENT & CLIMATE CHANGE IMPACT

# 4.1 Financial

There are no direct financial implications as this is an advisory report only. The financial impacts of the spending covered by the waivers were assessed at the time these procurements were carried out.



# 4.2 Legal

The reporting of Waivers to the Audit Scrutiny Committee is a requirement of the Financial Instructions and Contract Procedure Rules within the Constitution.

#### 4.3 **Risks**

Risks are evaluated when individual waiver approval is sought. Waivers would not be approved if they presented unacceptable risk.

# 5. CONCLUSION

That the report be noted.

# 6. GROUPS CONSULTED

Not applicable.

# 7. ENVIRONMENTAL/CLIMATE CHANGE IMPACT

Not applicable.

# 8. DATE OF IMPLEMENTATION (CONFIRMATION OF DECISION SUBJECT TO CALL-IN)

Not applicable.



# Teignbridge District Council Audit Scrutiny 18 January 2023

Part 1

#### ANTI FRAUD AND CORRUPTION AND WHISTLEBLOWING POLICIES

# **Purpose of Report**

To present updated Anti Fraud and Corruption, and Whistleblowing policies for members' approval.

#### Recommendation

The Audit Scrutiny Committee recommends the draft Anti Fraud and Corruption, and Whistleblowing policies to Council for approval.

# **Financial Implications**

Fraud presents a potential financial risk to the Council. These policies form part of the Council's control framework for managing fraud risk.

# **Legal Implications**

The Council has responsibility under the Accounts and Audit Regulations to make arrangements for the prevention and detection of fraud.

#### **Risk Assessment**

Anti Fraud and Corruption and Whistleblowing policies help ensure fraud risks are appropriately managed.

# **Environmental / Climate Change Implications**

None.



### **Report Author**

Sue Heath – Audit & Information Governance Manager

Tel: 01626 215258

Email: sue.heath@teignbridge.gov.uk

#### **Executive Member**

Councillor Richard Keeling – Executive Member for Resources

# **Appendices/Background Papers**

- Anti Fraud and Corruption Policy (draft)
- Whistleblowing Policy (draft)

#### 1. PURPOSE

1.1 To seek Members' approval for the revised draft Anti Fraud and Corruption, and Whistleblowing policies.

#### 2 BACKGROUND

- 2.1 The Anti Fraud and Corruption, and Whistleblowing Policies form part of the governance arrangements for the Council, and are included in the Council's Constitution. The Audit Scrutiny Committee is responsible for monitoring these arrangements. The existing policies have recently been reviewed to ensure they continue to reflect current legislation and best practice.
- 2.2 The policies were presented to the Council's Corporate Management Team and to Strategic Leadership Team for review and feedback in December 2022, and approval is now sought from Audit Scrutiny members. Full Council approval will then need to be obtained, due to the fact that these documents form part of the Council's Constitution.



- 2.3 The **Anti Fraud and Corruption Strategy** sets out the Council's approach to fraud and defines roles and responsibilities for counter fraud arrangements.
- 2.3 **The Whistleblowing Policy**'s main purpose is to encourage and provide protection to members of staff and councillors wishing to raise genuine concerns internally.

#### 5. CONCLUSION

The Anti Fraud and Corruption, and Whistleblowing Polices are a key part of the Council's counter fraud framework. The reviewed and updated policies should be recommended to Council for approval.

#### 6. GROUPS CONSULTED

- Strategic Leadership Team
- Corporate Management Team
- The Monitoring Officer
- Human Resources Team

# 8. DATE OF IMPLEMENTATION (CONFIRMATION OF DECISION SUBJECT TO CALL-IN)

Not applicable.





# **Teignbridge District Council's**

# **Anti Fraud and Corruption Policy**

#### **Version Control:**

Version	Date	Author	Comment
1	12.12.22	S. Heath	Draft Version 1

#### **Authorisation:**

Approved:	By:
	CMT / SLT
	Audit Scrutiny
	Council

## **Introduction and Principles**

This policy sets out Teignbridge District Council's commitment to tackling all forms of fraud and corruption.

Fraud, bribery and corruption are crimes that should not be tolerated both from within the Council and from external sources. They can:

- undermine the standards of service the Council is aiming to achieve
- divert valuable resources from delivering our services
- reduce public confidence in the Council

The Council will ensure that the opportunity for fraud, bribery and corruption is reduced to the lowest possible level. It is committed to the highest possible standards of openness, probity, honesty, integrity, and accountability. Any proven fraud will be dealt with consistently and robustly. Appropriate sanctions and redress will be pursued against anyone perpetrating, or seeking to commit fraud, corruption or theft against the Council.

#### Scope

This policy applies to:

 Council employees, Councillors, contractors, agency workers, volunteers, partner organisations, and service users (the general public).

The Chief Finance Officer and Head of Corporate Services has a statutory responsibility under section 151 of the Local Government Act 1972 to ensure the proper arrangement of the Council's financial affairs.

The Head of Legal Services has a statutory responsibility to advise the Council on the legality of its actions and decisions.

Managers have a duty to ensure their staff are aware of and adhere to this policy.

#### **Definitions**

#### Fraud

The Fraud Act 2006 defines fraud as follows:

- fraud by false representation, i.e. if an individual dishonestly makes a false representation and intends by making the representation to make gain for themself or another, or to cause loss to another or expose another to risk of loss;
- fraud by failing to disclose information, i.e. if an individual dishonestly fails to disclose to another person information which they are under a legal duty to disclose and intends, by means of abuse of that position, to make a gain for themself or another, or to cause loss to another or expose another to risk of loss; and
- o fraud by abuse of position, i.e. if an individual occupies a position in which they are expected to safeguard or not to act against, the financial interests of another person, and they dishonestly abuse that position to make a gain for themself or another, or to cause loss to another.

The term "fraud" is usually used to describe depriving someone of something by deceit, which might either be misuse of funds or other resources, or more complicated crimes like false accounting or the supply of false information.

In legal terms, these activities include:

- deception
- bribery
- forgery
- extortion
- corruption
- theft
- conspiracy
- embezzlement
- misappropriation
- false representation
- concealment of material facts, and
- collusion

In addition, the Fraud Act deals with offences relating to the possession of articles for use in fraud, making or supplying articles for use in frauds, and obtaining services dishonestly, personally or for another.

#### Bribery

The Bribery Act 2010 came into force in the UK on 1st July 2011.

It sets out the criminality of accepting and giving of bribes and applies to both individual staff, councillors, and the Council corporately.

The Bribery Act 2010 introduces four main offences, simplified as the following:

- bribing another person: a person is guilty of an offence if he or she offers, promises or gives a financial or other advantage to another person;
- offences relating to being bribed: a person is guilty of an offence if he or she requests, agrees to receive, or accepts a financial or other advantage. It does not matter whether the recipient of the bribe receives it directly or through a third party, or whether it is for the recipient's ultimate advantage or not;
- bribery of a foreign public official: a person who bribes a foreign public official is guilty of an offence if the person's intention is to influence the foreign public official in their capacity, duty or role as a foreign public official; and
- failure of commercial organisations to prevent bribery: organisations, which include the Council, must have adequate procedures in place to prevent bribery in relation to the obtaining or retaining of business.

A 'financial' or 'other advantage' may include money, assets, gifts or services.

Prior to entering into any business arrangements, all Council officers must ensure that they have taken all reasonable steps to identify any potential areas of risk relating to bribery or corruption.

#### Corruption

This is the deliberate use of a person's position of entrusted power for direct or indirect personal gain.

"Corruption" covers the offering, giving, soliciting or acceptance of an inducement or reward, which may influence the action of any person to act inappropriately.

'Misconduct in a public office' is a common law offence and is committed when the holder of a public office acts, or omits to act, in a way contrary to their duty.

#### Theft

The misappropriation of cash, cash equivalents, or other tangible assets. A person is guilty of "theft" if they dishonestly appropriate property belonging to another with the intention of permanently depriving the other of it.

#### **Money Laundering**

This describes any process used by criminals to conceal the origins of illegally obtained money, through criminal activities.

Guidance for employees is provided in the Council's Anti-Money Laundering Policy (link to be provided).

Anyone suspecting Money Laundering should confidentially report this to the designated Money Laundering Reporting Officer – the Chief Finance Officer and Head of Corporate Services.

## **Principles, Aims and Objectives**

Councillors and Managers will lead by example and at all levels employees and members of the Council will comply with the Constitution, Council policies, Financial Instructions, Contract Rules, and Codes of Conduct.

The primary responsibility for the prevention and detection of fraud rests with management. Any concerns or suspected irregularities must be reported and acted upon (see reporting section later).

The aims and objectives of this policy are to:

- o promote an environment which protects the Council against fraud and loss;
- o maintain an "anti fraud" culture in which all stakeholders play a part: the public, Councillors, staff, and managers;
- provide "counter fraud" measures in systems and processes which proactively deter, prevent, and detect fraud, bribery, corruption and theft;
- ensure instances of suspected fraud are investigated;
- ensure appropriate sanctions and recovery of losses are pursued against perpetrators;
- ensure the Council promotes awareness of counter fraud and implements best practice improvements to systems, digital processes, and internal controls to reduce the opportunity for fraud and corruption.

#### Responsibilities

**Managing Director:** Overall accountability for the effectiveness of the Council's counter fraud arrangements.

**Monitoring Officer:** to advise Councillors and Officers on ethical issues, standards, and statutory responsibility to ensure the Council operates lawfully.

Chief Finance Officer and Head of Corporate Services (Section 151 Officer): to ensure there is an effective internal control framework, and a system of internal audit in place, in accordance with the Accounts and Audit Regulations.

**Audit Scrutiny Committee:** to monitor the effectiveness of the Council's counter fraud policies.

**Councillors:** to comply with the Constitution and Members Code of Conduct and related Council policies and procedures; to be aware of the possibility of fraud, corruption and theft; and to report any genuine concerns accordingly.

**External Audit:** statutory requirement to assess the Council's counter fraud arrangements in respect of the Financial Statements.

**Internal Audit:** contributes to the development and application of the Council's Anti Fraud and Corruption arrangements; to consider the risk of fraud in internal audit work; to investigate suspected or reported fraud where appropriate; to make recommendations to improve counter fraud mitigations where required.

**Strategic Leaders and Service Managers:** to promote awareness and ensure all suspected or reported irregularities are immediately referred for investigation; and to assess the types of risk their services are exposed to, ensuring counter fraud controls are implemented and operating effectively.

All Staff: to comply with Council policies and procedures, to be aware of and alert to the possibility of fraud, corruption and theft, and to report any concerns to management and / or internal audit. To co-operate fully with any internal reviews or investigations.

**Public, Partners, Suppliers and Contractors:** to be aware of the possibility of fraud and corruption against the Council and report any genuine concerns / suspicions.

#### **Reporting Avenues, Advice and Support**

Anyone can use make a report using our <u>report a fraud form</u> on the internet. (This is received and triaged by Internal Audit).

Or write to: Teignbridge District Council, Forde House, Newton Abbot TQ124XX.

Employees can also raise concerns with their line manager, or if this is not appropriate, then to any member of the Strategic Leadership Team, the <u>Audit Manager</u>, the <u>Monitoring</u> <u>Officer</u>, or Head of HR.

The Council will provide reasonable protection to those who raise genuine concerns in good faith, in line with the Whistleblowing Policy. (link to be provided).

The Council will investigate and take appropriate action in line with the Disciplinary Policy if a member of staff is suspected of fraud or corrupt behaviour. Fraud, attempted fraud or

corruption will be considered gross misconduct for which the highest penalty is dismissal without notice. An Investigating Officer will be appointed by the Managing Director and/or Chief Finance Officer for fraud and corruption investigations.

External means of raising a concern include:

- o the Council's External Auditor
- o Devon and Cornwall Police

The Council will work with other bodies as appropriate in order to strengthen our defences against fraud and corruption, examples include:

- o Cabinet Office National Fraud Initiative
- National Anti Fraud Network
- External Audit
- Department for Work and Pensions
- o HM Revenue and Customs
- o Police

#### **Review**

The policy will be reviewed as and when a change to legislation, working practices, or guidance from specialist counter fraud bodies dictates.



# Teignbridge District Council's Whistleblowing Policy

#### **Version Control:**

Version	Date	Author	Comment
5	12.12.22	S. Heath	Draft Version 5

#### **Authorisation:**

Approved:	By:
	CMT / SLT
	Audit Scrutiny
	Council

## **Introduction and Aims of this Policy**

All of us at one time or another have concerns about what is happening at work. Usually these concerns are easily resolved. However, when they are about unlawful conduct, financial malpractice, fraud, theft, corruption or serious failures of standards at work that put people or property at risk (this is not intended to be an exhaustive list), it can be difficult to know what to do.

You may be worried about raising such issues or may want to keep the concerns to yourself, perhaps feeling it's none of your business or that it's only a suspicion. You may feel that raising the matter would be disloyal to colleagues, managers or to the Council. You may even feel that your job will be at risk if you do raise a concern. You may decide to say something but find that you have spoken to the wrong person or raised the issue in the wrong way and are not sure what to do next.

Teignbridge District Council has developed this policy to enable you to raise your concerns about malpractice at an early stage and in the right way. It upholds the provisions of the the <u>Public Interest Disclosure Act 1998</u> and it supports the <u>Council's Anti-Fraud and Corruption Policy</u>. (link to be added).

By promoting a culture of openness within the Council, we want to encourage individuals to feel confident and come forward to make disclosures regarding serious allegations of wrongdoing. This may involve the actions of the Council's employees, its Councillors, contractors or any aspect of the Council's activities. Most importantly, **disclosures can be made in good faith, without fear of victimisation, detriment or risk to job security.** 

#### Scope

The Whistleblowing Policy applies to all employees and councillors of Teignbridge District Council.

Whilst this policy also extends to consultants, agency staff, contractors, sub-contractors and staff of partner organisations who are engaged in work for the Council, workers who are not direct employees of Teignbridge may not receive the same protection under the Public Interest Disclosure Act.

Although the Council will endeavour to provide appropriate advice and support wherever possible in this eventuality, it is recommended that advice is sought from a trade union representative or from Protect (formerly Public Concern at Work) an independent charity set up to provide advice and guidance about whistleblowing issues. Contact details for Protect are given below.

If you are an employee and your concern relates to your own treatment as an employee, then please use the Council's employment Grievance Procedure. A copy can be obtained from your manager or from HR.

If a customer has concerns about services provided, it should be raised as a complaint to the Council.

# **Confidentiality**

The Council will do its utmost, subject to any over-riding legal obligations, to protect an individual's identity when they raise a concern and do not want their name to be disclosed. It must be realised and appreciated, however, that the investigation process itself may well reveal the source of the information, and, depending on the outcome, a formal statement by the individual may be required as part of the evidence.

If you ask us to protect your identity, your details will not be disclosed without your consent. If the situation arises where the matter cannot be resolved without revealing your identity (for instance because your evidence is needed in court), the person investigating the matter will discuss with you how to proceed.

#### **Anonymous allegations**

This policy is designed to encourage staff to put their names to allegations. If you do not tell us who you are, it may be more difficult for us to look into the matter, to protect your position, or to give you feedback. Concerns which are reported anonymously are much less powerful, but if they contain sufficient detail they will be considered at the discretion of the Council. The factors to be considered would include:

- 1. The seriousness of the issue raised;
- 2. The credibility of the concern; and
- 3. The likelihood of confirming the allegation from attributable sources.

## Malicious / untrue allegations

If an employee makes an allegation in good faith, reasonably believing it to be true, but it is not confirmed by the investigation, no action will be taken against them. If, however, individuals make malicious or vexatious allegations, disciplinary action may be considered and implemented.

#### What to expect when you raise a concern

Once you have expressed your concern, the matter will be looked into to assess what action should be taken initially. This may involve an internal inquiry or a more formal investigation. In the interim, the issue you raise will be acknowledged normally within 5 working days. You will be told:

- who is handling the matter
- how you can contact them
- whether your further assistance may be needed.

When you raise your concerns, you may be asked how you think the matter might best be resolved. If you do have any personal interest in the matter, please say so at the outset. You will be advised if your concern falls more properly within the Grievance Procedure.

The person handling the matter will then write to you, normally within 10 working days, summarising your concerns and setting out what is likely to happen next. Once the investigation is completed, you will be advised of the outcome in writing. Please note that it may not be possible to tell you the precise action taken where this would infringe a duty of confidence owed to someone else.

The earlier you express a concern, the easier it is to take action. Concerns may be expressed in writing, by email, or verbally, either by telephone or face to face by meeting the appropriate officer.

Once an investigation has been concluded there are a number of potential outcomes:

no case to answer – case closed

- informal disciplinary action (if of a minor nature)
- formal disciplinary action (eg: dismissal)
- referral to Police and / or other body

## How to raise a concern, advice and support

Please raise it with your manager first. This may be done verbally or in writing / by email.

If for whatever reason, you feel unable to raise the matter with your manager, please raise your concerns with one of the following:

#### **O The Council's Statutory Monitoring Officer:**

- monitoringofficer@teignbridge.gov.uk
- Telephone: 01626 215139
- The Internal Audit Manager:
  - audit@teignbridge.gov.uk
  - Telephone: 01626 215258
- The Managing Director
- Any Head of Service
- Any District Councillor

There are also external agencies which can be contacted if there is reason not to raise the matter internally. You can contact one of the following:

- The Council's External Auditor
- The Police (Contact the Local Crime Desk)
- Protect (formerly Public Concern at Work)
   This is a charity, which provides confidential and free advice to anyone who believes there is serious wrongdoing in the workplace.

#### **Review**

The policy will be reviewed as and when a change to legislation, working practices, or guidance from specialist sources dictate.



Teignbridge District Council Audit Scrutiny Committee 18 January 2023 Part i

# Strategic and Corporate Risk Report

## **Purpose of Report**

To provide Members with an overview of the current status of the Strategic & Corporate risks.

## Recommendation(s)

The Committee RESOLVES to:

(1) Note the actions being taken to reduce risks to the achievement of the council's objectives.

# **Financial Implications**

The financial implications are contained within risk ST02 Failure to control and manage finance and other risks including ST14 Fraud & corruption and ST24 Breach of finance and contract rules.

Principal Technical Accountant & Deputy Chief Finance Officer

Email: Claire.Moors@teignbridge.gov.uk

# **Legal Implications**

No direct implications beyond effective risk management is key to meeting Council's legal duties.

Monitoring Officer

Email: Paul.Woodhead@teignbridge.gov.uk

#### Risk Assessment

Effective risk management will aid decision making, focus and make better use of resources, provide a duty of care, comply with legislation, reduce costs, provide a continuity of service and reduce the risk of not meeting the council's objectives.

Head of Community Services and Improvement

Email: <u>Amanda.Pujol@teignbridge.gov.uk</u>

# **Environmental/ Climate Change Implications**

Environmental and climate change implications have been identified alongside mitigating actions within the Report; the most relevant risks include:



ST31 – the impact of not reducing our energy use and contribution to CO<sub>2</sub>. ST42 – Failure to deliver the council strategy. ST44 – Flood risk resilience. ST45 – Flood risk management.

Climate Change Officer

Email: william.elliott@teignbridge.gov.uk

# **Report Author**

Data & Performance Analyst Jack.Williams@teignbridge.gov.uk

#### **Executive Member**

Corporate Resources - Richard Keeling

# **Appendices/Background Papers**

Appendix A – Risk report

#### **PURPOSE**

To provide Members with an overview of the current status of the Council's corporate and strategic risks.

#### BACKGROUND

There are 3 types of risk to manage and these are:

**Strategic Risks** – these are the big issues that impact heavily on our service delivery or are fundamental changes in the district or something that may cause a lot of bad publicity. These risks are managed by Business Leads and Business or Service Managers.

**Corporate Risks** – also called 'common risks' because they apply to many sections of the Council and we have corporate processes in place to deal with them e.g. Attacks on staff. These risks are also managed by Business or Service Managers.

**Service Risks** - These are risks and opportunities that apply primarily to a service and that generally won't have too many consequences on the rest of the Council. These are managed by Business or Service Managers and Team Leaders.

In addition, reports to decision makers (both Members and the Strategic Leadership Team) for major projects or service changes, should include an analysis of risks so these are considered when important decisions are made. These risks may be referred for inclusion in the Corporate or Strategic Risk Registers if they are likely to be significant issues



#### **RISK OVERVIEW**

There are currently 24 risks in the Strategic Risk register which are the risks we consider could impact heavily on our ability to deliver essential services and meet important objectives. In addition, there are 11 corporate risks, 'common risks', that apply to many sections of the council and we have corporate processes in place to deal with them.

Of these 35 risks 4 have a very high unmitigated risk score 9 (3x3) i.e. the risk if we took no action to reduce the risk. The risk Responsible Officers have actions (mitigations) in place to reduce the risk scores.

The risk matrix below shows how many risks have very high (9), high (6), medium (3-4) or low (1-2) mitigated risk score, which considers the effectiveness of actions (mitigations) to reduce the risk.

- 1 risk has a high impact and high likelihood score of 9 (3x3)
- 3 risks have a medium impact and high likelihood score of 6 (2x3)
- 6 risks have a high impact and medium likelihood score of 6 (3x2)

		Corporate & Strategic Risk Matrix		
Risk	3 - High	No Risks	1 Risk <u>CP11,</u>	No Risks
Likelihood	2 - Medium	1 Risk <u>ST06,</u>	9 Risks <u>ST02, CP12, CP08,</u> <u>ST11, ST19, ST09,</u> <u>ST40, ST43, CP09</u>	9 Risks <u>CP01, ST29, ST08,</u> <u>ST20, ST41, ST37,</u> <u>ST42, ST45, ST17</u>
0.	1 - Low	1 Risk <u>CP05,</u>	11 Risks ST14, CP13, CP07, ST26, ST25, ST24, ST31, ST28, ST32, CP14, ST46,	3 Risks <u>CP16, ST44, CP15,</u>
		1 – Low	2 – Medium	3 - High
		Risk - Impact		

#### Risk reviews

These are carried out by the risk Responsible Officer monthly for very high (9) risks, quarterly for high (6) twice a year for medium risk (3-4) risks and once a year for low (2) risks. This includes a review of each risk, its mitigations and risk impact and likelihood scores.

In addition to the regular reviews, meetings with the Risk Responsible officer and those managing the risk are held to review the scope of the risk, causes and impact, and mitigations in more depth.

#### RISK REPORTS

A report listing the Corporate & Strategic risks is provided as Appendix A



Details of those risks with 'Action needed' mitigations statuses or a very high mitigated status of 9, are provided below. The 'Action needed' statuses are colour coded to match the risk matrix above.

# ST37 Failure of ICT infrastructure and systems not meeting business needs or not being fit for purpose Risk mitigated status: 6 - high

Mitigation Status	Mitigation	Info
Action needed	Robust governance	Robust governance in place in accordance with the Shareholder Agreement for the ICT partnership. The Joint Executive Committee and Joint Scrutiny Committee are meeting bi- monthly, and the Strata Board meets every 4 weeks, with appropriate representation from Teignbridge at all levels
Action needed	Strata Business plan approved annually	The Strata Business Plan sets out the intended projects and identifies funding

Review note: The current shareholder agreement and governance structure for Strata has been in place for 7 years and there is a need to commission an independent review of governance to ensure the existing arrangements are fit for purpose now and for the future. A review of the Strata structure is being undertaken by the Interim CEO to ensure the organisation has the skills, roles and operating model to deliver the digital aspirations of the 3 Councils and new ways of working have been introduced to give greater transparency and oversight by the Councils of work requests and projects. 2 sessions have been held with managers to raise awareness of new technologies and how these can be applied in services to improve services for customers and improve efficiencies and a number of projects have been put forward by service managers to be developed. The implementation of the Microsoft 365 suite of products is also continuing across the Council. However, the Joint Executive Committee (JEC) has not met since January 2022 and Joint Scrutiny committee has met only once this year in September 2022. There has not been an update to the 22/23 business plan and there is no timetable for preparation of the 23/24 Business plan

# ST11 Failure to Comply with health & Safety Legislation Risk mitigated status: 4 - medium

Mitigation Status	Mitigation	Info
Action needed	Health and Safety training	Induction training is given at start of employment. Managers identify training needs and appropriate training given in house or by external provider.



Action needed	Safety audits	Periodic H&S audits of teams and services based on hazard and risk carried out through self-assessment programme coordinated by H&S manager.
Action needed	Health and Safety communication	Annual reports produced each year. Regular Health and Safety Committee meetings take place.
Action needed	Overview of compliance	Health & Safety Manager to escalate to Head of Service or Managing Director where managers are not properly managing health and safety duties/responsibilities
Action needed	Approved Policies and procedures in place	Health and Safety Policy and procedures in place and subject to regular revisions.
Action needed	Risk assessments in place	Managers produce risk assessments and have access to advice from H&S Manager. H&S manager audits risk assessments as necessary.
Action needed	Systems to report, record, monitor accident and near miss reports	Reporting policy in place and effectively being applied

Review note: System reviews are identifying "work in progress" that is more than 5 years old or "missing". This is likely to be non-compliant and work is in progress to determine the areas of operations that hold the most risk (significant potential for multiple fatalities) first and to work on those.

# ST24 Finance – Breach of financial instructions & contract rules Risk mitigated status: 2 – low

Mitigation Status	Mitigation	Info
Action needed	FMS Training	FMS training is provided both on-line and on a one-to-one basis. Financial Training package for managers is available.
Action needed	Monthly Management Accounts	Monthly management accounts are completed which should aid detection of irregularities.

Review note: Currently working on the acquisition of a new finance system and training on this will be part of the implementation stage. The system is user friendly so managers will have access to regular budget monitoring information.

# ST42 Failure to deliver the Council Strategy Risk mitigated status: 6 – high



Mitigation Status	Mitigation	Info
Action needed	Ensure adequate staff resources	Adequate staff to be maintained to deliver the key objectives of the strategy

Review note: (JW updated on behalf of PS)

There will be a review of the corporate strategy and its programmes after May 2023 following the election.

For adequate staff resourcing, there have been multiple recruitment strategies including pay reviews and how we advertise roles to attract new staff.

# CP01 Attacks on staff Risk mitigated status: 6 - high

Mitigation Status	Mitigation	Info
Action needed	Health & Safety Policy in place (current)	Policy in place but will always need maintaining & review Health & Safety policy in place, maintained and reviewed. This includes policies & guidance on Violence & Aggression, Lone Working, Panic Alarm Function, Employee Protection Register (EPR), and Incident Reporting & Investigation. Staff wellbeing which is an important mitigation remains an HR responsibility and procedure
Action needed	Staff training	Staff training program in place but will always need maintaining & review A Staff Induction programme in place. Training is included in the PDP process undertaken by line managers and should include training as identified by risk assessment.
Action needed	Lone working procedure	Lone working procedure in place that includes the provision of mobile phones, personal attack alarms and lone worker record updating
Action needed	Health and Safety Coordination	Group to be established and maintained to ensure a co-ordinated response to all risks to staff. Meets quarterly.
Action needed	Implementation of the Health & Safety Policy	All Managers to be responsible for implementing the Health & Safety Policy as detailed in respective health & safety procedures within the policy document
Action needed	Local procedures (Teams or Services)	To be developed and implemented by teams/services as they will have differing ways of implementing control measures they formulate resulting from risk assessment.
Action needed	First responder	Suitably trained and nominated person(s) to respond to incidents in Forde House. Security company employed to provide this function



		where appropriate, based on increased risk, and reviewed annually.
Action needed	Annual Health & Safety Review	Annual Health & Safety Review (audit) undertaken with Managers by the Corporate Health & Safety Advisor NB: this may be by physical audit or self-answer format

Review note: TDC November HSC committed to attacks (verbal or physical) on staff being completely unacceptable and all suitable resources will be given to identifying and sanctioning perpetrators. Combination of de-escalation training and location & incident recording devices to be considered and consulted upon to implement the Lone Worker policy effectiveness review.

# Major projects/service changes

The current major council projects are listed in the table below, which provides assurance that project risks have been assessed and registers or strategic risks are in place and being managed.

The One Teignbridge Transformation Board meets monthly to review major systems and the digital platform projects. This includes a review of the project risk registers. The Capital Review Group meets every other month to review projects in the capital programme including key risks and issues.

T10	Title	Description	Responsible Officer(s)	Current Risk Register
IIP	Newton Abbot Town Centre Development	Bradley Lane redevelopment	Tom Phillips	Yes
IIP	Newton Abbot Town Centre Development	Newton abbot garden community project	Fergus Pate	To be develope d
IIP	Future High Street Fund	New cinema	Tom Phillips /Pete Briscoe	Yes
IIP	Future High Street Fund	Market Hall refurbishment	Tom Phillips / Louisa Brinton	Yes
IIP	Future High Street Fund	Queen street public realm improvements	Estelle Skinner / DCC	Yes
IIP	Future High Street Fund	National cycle network 2 improvements	Estelle Skinner / DCC	Yes
IIP	Brunswick Street, Teignmouth re- development	Delivery plan in process, focusing on re-development of vacant Brunswick Street sites, George St & Northumberland Place	Tom Phillips	Yes
OAA	Leisure Centre Refurbishment	New Project - Feasibility and delivery phase of Leisure centre refurbishment for Broadmeadow and Dawlish to be refreshed and developed	James Teed/ Pete Briscoe	To be develope d

#### **ALTERNATIVE OPTIONS**

None, risk management is a mandatory function of the Council.



# **CONCLUSION**

Effective risk management will aid decision making, focus and make better use of resources, provide a duty of care, comply with legislation, reduce costs, provide a continuity of service and reduce the risk of not meeting the council's objectives.

# Risk status report for AS

# Annual report for 2022/23 and 2022 No headings Filtered by Prefix: Include Risk Prefix: ST, CP

Key to Performance Status:

Risks:

Review overdue (0+)

Very High (9+)

High (6+)

Medium (3+)

Low (1+)

# Risk status report for AS

Risks							
Status	Code	Title	Risk Impact	Risk Likelihood	Executive Member	Risk Responsible Officer	
High (6)	CP01	Attacks on Staff	3 - High	2 - Medium	Corporate Resources	Paul Nicholls, Charles Perryman	
High (6)	CP11	Breach of Code of Conduct by Members	2 - Medium	3 - High	Corporate Resources	Paul Woodhead	
High (6)	ST29	Failure to maintain sufficient management capacity & capability	3 - High	2 - Medium	Strategic Direction	Neil Blaney, Martin Flitcroft, Amanda Pujol, Philip Shears	
High (6)	ST17	Inability to Recruit and Retain Staff	3 - High	2 - Medium	Corporate Resources	Philip Shears, Tim Slater	
High (6)	ST08	Economic Uncertainty	3 - High	2 - Medium	Business, Economy and Tourism	Neil Blaney, Martin Flitcroft, Philip Shears	
High (6)	ST20	Poorly Managed Election	3 - High	2 - Medium	Corporate Resources	Philip Shears	
High (6)	ST41	Local Plan - Planned Development Delayed or Not Happening	3 - High	2 - Medium	Planning	Neil Blaney, Alex Lessware, Michelle Luscombe	
High (6)	ST37	Failure of ICT infrastructure and systems not meeting business needs or not being fit for purpose	3 - High	2 - Medium	Corporate Resources	Amanda Pujol	

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Risk status report for AS							
Risks							
Status	Code	Title	Risk Impact	Risk Likelihood	Executive Member	Risk Responsible Officer	
High (6)	ST42	Failure to deliver the Council Strategy	3 - High	2 - Medium	Strategic Direction	Philip Shears	
High (6)	ST45	<u>Flood risk resilience</u>	3 - High	2 - Medium	Waste Management and Environmental Health	Richard Rainbow	
Medium (4)	ST02	Failure to control and manage finance	2 - Medium	2 - Medium	Corporate Resources	Martin Flitcroft, Philip Shears, Steve Wotton	
Medium (4)	CP12	Breach of Code of Conduct by Staff	2 - Medium	2 - Medium	Corporate Resources	Tim Slater	
Medium (4)	CP09	Staff health and wellbeing (was Staff Absence/Stress/Morale)	2 - Medium	2 - Medium	Corporate Resources	Tim Slater	
Medium (4)	CP08	Future proofing the workforce (was Failure to Improve Staff Capability and Capacity)	2 - Medium	2 - Medium	Corporate Resources	Tim Slater	
Medium (4)	ST11	Failure to Comply with Health & Safety Legislation	2 - Medium	2 - Medium	Corporate Resources	Paul Nicholls, Charles Perryman, Philip Shears	
Medium (4)	ST19	Poor or Ineffective Business Continuity Management	2 - Medium	2 - Medium	Corporate Resources	Neil Blaney, David Eaton	
Medium (4)	ST09	Inadequately prepared to manage the impacts of a major emergency in the District	2 - Medium	2 - Medium	Waste Management and Environmental Health	David Eaton, Philip Shears	
Medium (4)	ST40	<u>Local Plan -</u> <u>Infrastructure Delivery</u> <u>Delay</u>	2 - Medium	2 - Medium	Planning	Neil Blaney, Fergus Pate	
Medium (4)	ST43	<u>Failure to adopt</u> <u>Teignbridge Local Plan</u>	2 - Medium	2 - Medium	Planning	Neil Blaney, Alex Lessware,	
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Risk status report for AS							
Risks							
Status	Code	Title	Risk Impact	Risk Likelihood	Executive Member	Risk Responsible Officer	
						Michelle Luscombe	
Medium (3)	CP16	Lack of Effective Risk Management	3 - High	1 - Low	Corporate Resources	Martin Flitcroft, Philip Shears, Jack Williams, Steve Wotton	
Medium (3)	ST44	Flood risk management	3 - High	1 - Low	Waste Management and Environmental Health	Neil Blaney, Richard Rainbow	
Medium (3)	CP15	Project management	3 - High	1 - Low	Corporate Resources	Lloyd Purchase	
Low (2)	ST14	Fraud and Corruption	2 - Medium	1 - Low	Corporate Resources	Sue Heath, Philip Shears	
Low (2)	CP13	<u>Safeguarding</u>	2 - Medium	1 - Low	Corporate Resources	Rebecca Hewitt	
Low (2)	CP07	Failure to Collect or Loss of Income	2 - Medium	1 - Low	Corporate Resources	Sue Heath	
Low (2)	ST26	Poor Public Relations Management	2 - Medium	1 - Low	Strategic Direction	Amanda Pujol, Louise Raymond	
Low (2)	ST25	High Levels of Customer Dissatisfaction	2 - Medium	1 - Low	Corporate Resources	Tracey Hooper, Amanda Pujol	
Low (2)	ST24	Finance - Breach of Financial Instructions & Contract Rules	2 - Medium	1 - Low	Corporate Resources	Neil Blaney, Martin Flitcroft, Amanda Pujol, Philip Shears	
Low (2)	ST31	Climate Change - the impact of not reducing our energy use and contribution to CO2 emissions	2 - Medium	1 - Low	Waste Management and Environmental Health	David Eaton	
Low (2)	ST06	Statutory Requirements Not Met	1 - Low	2 - Medium	Corporate Resources	Philip Shears, Paul	
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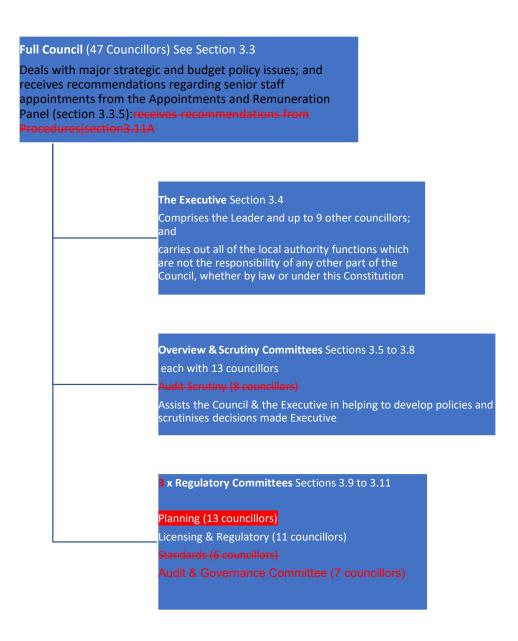
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Risk status report for AS						
Risks						
Status	Code	Title	Risk Impact	Risk Likelihood	Executive Member	Risk Responsible Officer
						Woodhead
Low (2)	ST28	Major damage to our physical premises and/or working environment	2 - Medium	1 - Low	Corporate Resources	David Eaton, Philip Shears
Low (2)	ST32	Non Compliance with Section 106 Agreements and CIL notices	2 - Medium	1 - Low	Planning	Neil Blaney, Rosalyn Eastman, Philip Shears
Low (2)	CP14	Non-compliance with the Data Protection Act and General Data Protection Regulations	2 - Medium	1 - Low	Corporate Resources	Sue Heath
Low (2)	ST46	Failure of ICT security measures leading to a cyber attack	2 - Medium	1 - Low	Corporate Resources	Amanda Pujol
Low (1)	CP05	Contractor Poor Performance/Failure	1 - Low	1 - Low	Corporate Resources	Rosie Wilson

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# 3. Decision Making Structure

**3.1** The Council's Decision Making Structure is illustrated here. Some decisions are made by officers in accordance with the Scheme of Delegations in Section 6.



3.2 The terms of reference (including their membership and specific responsibilities) are detailed below. The rules of procedure which apply to the meetings of each body are detailed in Section 4 of the Constitution.

#### 3.3 Full Council

- 3.3.1 **Membership:** The Full Council consists of all Councillors who represent the wards of the District of Teignbridge.
- 3.3.2 Areas of work: Full Council is ultimately responsible for all decisions of the Council but delegates decisions to the Executive; the other committees set out above; and also to some officers as set out in the Scheme of Officer Delegations in Section 6. The primary areas of work which Full Council undertakes comprise:
  - (a) Adopting and making substantive changes to the Constitution;
  - (b) Approving or adopting the policy framework and the budget (including approving the Annual Budget and setting the Council Tax);
  - (c) Creating committees and sub committees (such decisions not to be undertaken by committees) and approving joint arrangements as necessary, with one or more local authorities to carry out such functions as it considers appropriate, including the appointment of a Joint Committee;
  - (d) Appointing the Leader; Chair and Vice Chair of Council; committee membership including the chair and vice chair of committees;
  - (e) Assessing the performance of the Leader and passing a resolution if necessary removing the Leader from their position of Leader;
  - (f) Adopting a members' allowances scheme;
  - (g) Making, amending, revoking, re-enacting or adopting byelaws and promoting or opposing the making of local legislation or personal Bills;

and additionally, all other matters which, by law, must be reserved to Council.

- 3.3.3 Although the vast majority of staff appointments are the responsibility of the Head of Service, the Council also appoints its Senior Leadership Team on the recommendation of the Appointments and Remuneration Panel. The latter's terms of reference are set out in Section 3.3.5 below. The Panel does not have any decision making powers, being advisory only. The Panel shall consist of four members appointed by full Council who shall be:
  - (a) Leader of the Council who shall be the Chair of the Panel;
  - (b) Group Leader of the political group with the largest number of councillors other than the group of which the Leader of the Council is a member;
  - (c) Group Leader with next number of Councillors (again other than the group of which the Leader of the Council is a member);
  - (d) Portfolio Holder which covers area of Corporate Resources.

Where such appointments are not possible, the Group Leader of the relevant group may nominate another member (and substitute) as they think fit.

**3.3.4 Chair:** The Chair of the Council (and in their absence the Vice Chair) has certain responsibilities and the Vice-Chair acts in the chair's absence. The political leadership of the Council is the responsibility of the Leader. The Chair's responsibilities comprise:

- (a) To be the conscience of the Council;
- (b) To perform and attend such civic duties and carry out the ceremonial duties of the Council as they consider appropriate;
- (c) To uphold and promote the purposes of the Constitution, and to interpret the Constitution when necessary;
- (d) To preside over full Council meetings so that its business can be carried out efficiently and with regard to the rights of citizens and the interests of the community;
- (e) To ensure that the Council meeting is a forum for the debate of matters of concern to the local community and the place at which Members who are not on the Executive are able to hold the Executive to account;
- (f) To promote public involvement in the Council's activities;
- (g) To agree what constitutes a matter of urgency.
- 3.3.5. Appointment and Remuneration Panel: The Panel will make recommendations to the Council on the discharge of its duties in relation to the following, making recommendations to Full Council where appropriate:
  - (a) the appointment (including interim arrangements) of the Head of Paid Service, Monitoring Officer and s151 Officer ("Statutory Chief Officers") and the terms and conditions relating to such appointments;
  - (b) the appointment (including interim arrangements) of any other Chief Officers of the Council (being those comprising the Senior Leadership Team;
  - (c) disciplinary action against or the dismissal of Statutory Chief Officers, subject to legislative requirements regarding their appointment and dismissal specifically, the Joint National Council (JNC) Model Disciplinary Procedure for Chief Officers and the views of such independent persons required to be appointed to investigate such matters;
  - (d) the terms of any payments and other remuneration to any Officer where such payments and other remuneration would result in a total payment exceeding £100,000 per annum;
  - (e) to decide upon and carry out the recruitment process leading to the recommendations for the appointments referred to in paragraph (a) and (b); including deciding upon whether such appointments are advertised externally or confined to internal applicants;
  - (f) to make recommendations to the Council on the discharge of the Council's legislative requirements in <u>relation</u> to the adoption of a Pay Policy Statement.

There is an appeals procedure which will -involve an Appeal Panel (which must not be constituted of any members involved in the original decision or process). This Panel will be set up in accordance with the JNC Model Disciplinary Procedure for Chief Officers.

#### 3.4 The Executive

3.4.1 Membership: The Executive consists of the Council's Leader, a Deputy Leader, together with up to eight other Councillors. The Leader is appointed by the Council. The Deputy Leader and up to eight Executive Members are appointed to the Executive by the Leader.

- **3.4.2 Areas of Work:** The Role of the Executive is to carry out all of the Council's functions which are not the responsibility of any other part of the Council, whether by law or under this Constitution.
- 3.4.3 The Leader: The Leader of the Council is the chair of the Executive. Unless the law or circumstances direct otherwise, the Leader is elected to the position of Leader by the Council for a period of four years at the annual meeting immediately following the local government elections. The Leader will hold office until:
  - (a) they resign from the office; or
  - (b) they are suspended from being a councillor (although they may resume office at the end of the period of suspension); or
  - (c) they are no longer a councillor; or
  - (d) they are removed from office by resolution of the Council.
- **3.4.4 Executive Members:** The areas of responsibility of each member of the Executive is determined solely by the Leader who may vary such during their term of office as they considers appropriate. Such members will exercise regular budget monitoring of the resources allocated by the Council for those purposes, monitor performance, strive to deliver the Council's Corporate Objectives, seek to achieve best value in the services for which they are responsible and have regard to the Council's other policies and strategic objectives.
- 3.4.5 Executive Members shall hold office until:
  - (a) they resign from office; or
  - (b) they are suspended from being councillors (although they may resume office at the end of the period of suspension); or
  - (c) they are no longer councillors; or
  - (d) they are removed from the Executive, either individually or collectively by the Leader of the Council.
- 3.4.6 Executive Decisions: The Leader, after consultation with the other members of the Executive and the Managing Director, will table at every meeting of the Executive a list of what they consider are key decisions and once this list has been approved such decisions shall not be taken other than by the full Executive. Each member of the Executive is authorised to make the following decisions without a meeting of the Executive. If an Executive Member is absent or otherwise unavailable to act the Leader (or in their absence, the Deputy Leader) may deputise.
  - (a) Make any decision other than a key decision which is both within their remit and does not contravene Council approved policy and budget
  - (b) Two or more Executive Members may jointly agree to make a decision which is within their collective remits
  - (c) Before taking any decision under this delegation, the Executive Member shall, so far as is reasonably practicable, consult any Member whose ward is particularly affected by that decision and shall arrange for a copy of any

- report which they intend to take into account in coming to a decision to be made available to the Chair of the Overview/Scrutiny Committee and to the local Ward Member(s) if it relates to a local issue
- (d) As soon as is reasonably practicable, complete and sign a form provided by the Team Leader (Democratic Services) summarising any such decision they have made together with reference to the relevant report or other information which was taken into account by them.
- 3.4.7 **Key Decisions:** Unless otherwise provided by law, a key decision means an Executive decision which is likely:
  - (a) To result in the local authority incurring expenditure which is, or the making of savings which are, significant having regard to the local authority's budget for the service or function to which the decision relates. For this purpose significant expenditure or savings shall mean in the case of revenue any contract or proposal with an annual payment of more than £100,000 50,000; and in the case of capital, any project with a value in excess of £250,000125,000; or
  - (b) To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the opinion of the Head of Service or the Managing Director. A decision taker may only make a key decision in accordance with the requirements of the Executive Procedure Rules set out in this Constitution.

# 3.4.8 Notification of Key Decisions (whether individual or full Executive decisions)

- (a) Once made, the decision will be notified to all Members of the Council within 2 clear working days.
- (b) The notice will bear the date on which it is published and will specify that the decision(s) which it records will come into force 5 working days after that date unless it is 'called in'. (Please see Section 8(b) for the Call in Procedure).

#### 3.4.9 Items referred to Executive

The Monitoring Officer will make sure that an item is put on the agenda of the next available meeting of the Executive where a relevant scrutiny committee or the Council have resolved that an item be considered by the Executive. However, there may only be up to 6 such items on any one agenda.

The Managing Director, Monitoring Officer or Chief Finance Officer can put an item on the agenda. If the item is urgent, they can require a special meeting to consider it.

#### 3.5 Scrutiny Committees: General Terms of Reference

- 3.5.1 These committees are appointed in accordance with the statutory requirements to achieve **political balance**. The **Chair and Vice Chair** of the Committee are appointed by Annual Council each year. Should a Chair and/or Vice Chair relinquish their position during the civic year the Chair/Vice Chair will be elected at the first meeting after they relinquish the positioneach relevant committee at the commencement of its first meeting in each civic year. The committees collectively discharge the functions conferred by Section 21 Local Government Act 2000.
- 3.5.2 So far as relevant to their specific terms of reference (see Sections 3.6 to 3.8), the committees:
  - (a) Set their own work programmes;
  - (b) Review and scrutinise the performance of the Council in relation to its policy objectives and develop new policy recommendations for Executive and full Council approval;
  - (c) Report annually to full Council on their workings and where appropriate, propose amendments in their working methods.
- 3.5.3 In doing so, the committees may:
  - (a) make recommendations to full Council and the Executive arising from its work as part of call in measures or policy development and service improvement;
  - (b) appoint review / working groups to investigate specific time limited tasks and report back to it within an agreed time period;
  - (c) conduct research, community and other consultation in the analysis of policy issues and possible options;
  - (d) recommend to the Council the appointment of up to 5 co-optees (without voting rights) onto their committee or sub-committees;
  - (e) consider and implement mechanisms to encourage and enhance community participation in the development of policy options;
  - (f) question Members of the Executive, committees and Chief Officers about their decisions, views on issues and proposals affecting the area or specific policy proposals and reviews;
  - (g) ask witnesses to attend committee and informal meetings (and where appropriate require on provision of reasonable notice) to address them on any matter under consideration and may pay to any external advisers, assessors and witnesses reasonable expenses for doing so with the Team Leader (Democratic Services) authorised to approve the level of payment and make payments;
  - (h) liaise with other external organisations operating in the area, whether national, regional or local, to ensure that the interests of local people are enhanced by collaborative working;
  - (i) review and scrutinise the performance of other public bodies in the area and invite reports from them by requesting them to address the Overview and Scrutiny Committees and local people about their activities and performance; and
  - (j) if it, or the Chair of the Committee, or five members of the Committee considers that a key decision has been taken which was not included in the

forward plan; or the subject of the general exception procedure; or the subject of an agreement with the appropriate Overview and Scrutiny Committee Chair, or the Chair/Vice-Chair of the Council:

- to resolve that the Executive to submit a report to the Council within such reasonable time as the committee specifies; or
- for the Chair of the Committee or any five members to request the Head of Paid Service to arrange for a report to be submitted on the matter to the Committee.
- 3.6 <u>Environment and Communities Overview and Scrutiny Committee (1):</u>
  Specific Terms of Reference
- 3.6.1 **Membership:** All Councillors except Members of the Executive may be members of the committee. However, no Member may be involved in scrutinising a decision in which they have been directly involved. The committee has 13 members (excluding co-opted members) who are elected councillors who are appointed at the Annual Meeting of Full Council.
- 3.6.2 **Areas of Work:** The committee is responsible for policy / strategy development and review and the scrutiny of decisions made in respect to the Strategic Direction responsibilities of the Leader and the following portfolio areas of the Executive:
  - Environmental Health
  - Waste Management (including recycling)
  - Climate Change Emergency
  - Housing
  - Communities
  - IT

# 3.7 <u>Corporate and Economy Overview and Scrutiny Committee (2)</u>: Specific Terms of Reference

- **3.7.1 Membership:** All Councillors except Members of the Executive may be members of the committee. However, no Member may be involved in scrutinising a decision in which they have been directly involved. The committee has 13 members (excluding co-opted members) who are elected councillors who are appointed at the Annual Meeting of Full Council.
- **3.7.2** Areas of Work: The committee is responsible for policy / strategy development and review and the scrutiny of decisions made in respect to the following portfolios areas of the Executive:
  - Business, Economy and Tourism
  - Planning (Executive functions only)
  - Corporate Resources
  - Sport, Recreation and Culture
- 3.8 Audit Scrutiny Committee: Specific Terms of Reference
- 3.8.1 Membership: All Councillors except Members of the Executive may be Members of the Audit Scrutiny Committee. However, no Member may be Updated July 2022-22 February 2022

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involved in scrutinising a decision in which they have been directly involved. The Committee has eight members who are elected councillors and who are appointed at the Annual Meeting of Full Council.

3.8.2 Areas of Work: Its role is to actively review and improve the Council's corporate governance arrangements. In this regard, the Audit Scrutiny Committee will be attended by Chief Finance Officer and the Audit Manager or their nominated deputies. Its responsibilities include:

#### (a) Financial Management of the Council:

- To review the annual statement of accounts. Specifically, to consider whether appropriate accounting policies have been followed and whether there are concerns arising from the financial statements or from the audit that need to be brought to the attention of the Council.
- To consider the external auditor's report to those charged with governance on issues arising from the audit of the accounts.
- To consider a report from the Chief Finance Officer on agreed recommendations which have not been implemented within a reasonable time-scale.
- To maintain an overview of the Council's Constitution in respect of contract procedure rules or financial regulations.

#### (b) Internal Audit:

- To consider the Chief Finance Officer's annual report and opinion, and a summary of internal audit activity (actual and proposed) and the level of assurance it can give over the Council's corporate governance arrangements;
- To consider summaries of specific internal audit reports as requested;
- To consider reports dealing with the management and performance of the providers of internal audit services.

#### (c) External Audit:

- To consider the external auditor's annual letter, relevant reports, and the report to those charged with governance;
- To comment on the scope and depth of external audit work and to ensure it gives value for money.

#### (d) Other corporate governance matters:

- To review any issue referred to it by the Chief Executive or Business Lead, Monitoring Officer or any Council committee;
- To monitor the effective development and operation or risk management and corporate governance in the Council;
- To monitor Council policies on 'Raising Concerns at Work' and the antifraud and anti-corruption strategy and the Council's complaints process.

- To oversee the production of the authority's Statement on Internal Control and to recommend its adoption;
- To consider the Council's arrangements for corporate governance and agreeing necessary actions to ensure compliance with best practice;
- To consider the Council's compliance with its own and other published standards and controls.

#### 3.8 Audit and Governance Committee

- 3.8.1 **Membership:** The committee has seven members who are elected councillors who are appointed at the Annual Meeting of Full Council. The membership shall exclude Group Leaders and Executive Members. The committee is politically balanced. The **Chair and Vice Chair** of the Committee are appointed by Annual Council each year. Should a Chair and/or Vice Chair relinquish their position during the civic year the Chair/Vice Chair will be elected at the first meeting after they relinquish the position. The committee shall be entitled to co-opt up to two independent members who shall have the necessary knowledge and skills to be of value to the proceedings of the committee.
- 3.8.1 (a) At least one Independent Person will be appointed in accordance with Localism Act 2011 Section 28 to support the work of the Monitoring Officer and Standards Committee.
- 3.8.2 Areas of Work: To provide an independent and high level focus on the adequacy of the Council's governance, risk management and control arrangements and Member Conduct.

Its responsibilities include:-

Financial Management of the Council:

- To review <u>and approve</u> the annual statement of accounts. Specifically, to consider whether appropriate accounting policies have been followed and to consider whether there are <u>significant</u> concerns arising from the financial statements or from the audit that need to be brought to the attention of the Council.
- To consider the external auditor's report to those charged with governance on issues arising from the audit of the accounts.
- To consider a report from the Chief Finance Officer on agreed recommendations which have not been implemented within a reasonable time-scale.
- <u>To consider amendments to the Council's Financial Instructions and Contract Procedure Rules, prior to recommending to Council for adoption.</u>

#### Internal Audit:

 To consider the <u>Audit Manager's Chief Finance Officer's</u> annual report and opinion, and a summary of internal audit activity (actual and proposed) and the

- level of assurance it can give over the Council's corporate governance arrangements;
- To consider summaries of specific internal audit reports as requested;
- To consider reports dealing with the management and performance of the providers of internal audit services.
- <u>To periodically review and approve the internal audit charter incorporating</u> internal audit's terms of reference

#### **External Audit:**

- To consider the <u>opinion</u>, reports and recommendations of external audit and <u>their implications</u> for governance and <u>controlexternal auditor's annual letter</u>, relevant reports, and the report to those charged with governance;
- To comment on the scope and depth of external audit work and to ensure it gives value for money.

#### Other corporate governance matters:

- To review any issue referred to it by the Managing Director or Business Lead, Monitoring Officer or any Council committee;
- To consider the effectiveness of the Council's monitor the effective development and operation or risk management and corporate governance arrangementsin the Council;
- To monitor Council policies on 'Raising Concerns at Work' and the anti-fraud and anti-corruption strategy and the Council's complaints process.
- To eversee the production review and approve of the Council's Statement on Internal Control Annual Governance Statement and to recommend its adoption;
- To consider the Council's arrangements for corporate governance and agreeing monitoring necessary actions to ensure compliance with best practice;
- To consider the Council's compliance with its own and other published standards and controls.

#### Members Bbehaviour and Code of conduct

- To promote and maintain high standards of conduct by Councillors and coopted members
- To advise and recommend to Full Council on the adoption or revision of the Members' Code of Conduct
- To recommend training in respect of conduct, standards and the Members Code of Conduct
- To promote and help maintain high standards of conduct, co-optees, Parish & Town councillors and any other relevant appointed representatives

 To deal with the local filtering of complaints (including in respect to parish and town councillors) and dispensation requests (where these are not dealt with by the Monitoring Officer under delegated powers);

Conduct local hearings and determine sanctions should a breach of the code been found and in such cases

A sub-committee may be formed which membership shall be limited to three be selected to sit on the particular sub-committee according to their availability and they can:

- deal with complaints about a /district/parish / town councillor, the subcommittee should also include a non-voting parish / town council representative; and
- at least one independent person should be consulted by the sub-committee (or full committee as appropriate) prior to determination of any complaint or otherwise as required by law.

The Committee will maintain an overview of the Council's Constitution, will review the operation of the Constitution, its Procedural Rules, conventions and working practices. It will oversee Member development and training and make recommendations to Full Council on the Scheme of Members Allowances.

### 3.9 Planning Committee

- 3.9.1 Membership: The committee has 173 members who are elected councillors who are appointed at the Annual Meeting of Full Council. The committee is politically balanced. The Chair and Vice Chair of the Committee are appointed by Annual Council each year. Should a Chair and/or Vice Chair relinquish their position during the civic year the Chair/Vice Chair will be elected at the first meeting after they relinquish the position. Each member of the committee is required to complete in full an induction programme; undertake regular training; and attend development updates in relation to the planning function. Any member not undertaking these training activities will be unable to serve (or continue to serve) on the committee until such time that the full training requirement has been met. Up to three substitute members may be appointed by each political group (see paragraph 3.13 for requirements regarding such appointments).
- 3.9.2 Areas of Work: The committee deals with the Council's local planning authority function in respect to the determination of development and other applications requiring a formal determination by the Council and other planning matters set out in the Town and Country Planning Act 1990 (including subordinate and related legislation) other than those applications delegated to officers under delegated powers. This works includes the determination of:

- (a) applications for planning permission, consent under the building regulations and other building control matters, listed buildings consent, advertisement consent, hazardous substances consent;
- (b) consultations from the Dartmoor National Park Authority, other adjoining authorities and Devon County Council;
- (c) modification of planning permissions and non-material amendments;
- (d) certificates of lawful use and development;
- (e) tree preservation orders;
- (f) building preservations;
- (g) breaches of planning, listed building, conservation area, advertisement control including requisite legal action;
- (h) planning obligations;
- (i) prior approvals and notifications;
- (j) screening and scoping opinions for environmental impact assessments; and
- (k) high hedges complaints.
- 3.9.3 Site Inspection Teams: The committee may appoint such teams to view the sites the subject of applications to help inform debate at the committee by submitting a report (including verbal) on its findings. These reports are for guidance and the site inspections are informal with no public right of access. Each site visit shall be attended by the Site Inspection Team chosen for that particular site visit. The Site Inspection Team shall comprise of only three Members of the Planning Committee chosen by the Committee ad hoc on a roll-call basis.

The procedure for site inspections is as follows:

- (a) Attendance: The only people authorised to attend a site inspection are:
  - Members of the Site Inspection Team
  - Ward Members
  - Up to two persons authorised to represent the Parish/Town Council for the application site
  - Planning Officer
  - County Environment Director's representative and/or other statutory consultees
  - Other Teignbridge Members (as observer).

Applicants/Agents, objectors and members of the public are excluded.

#### (b) Procedure:

- The Planning Officer outlines the proposal and Members may ask any questions of the officer.
- Other attendees may give their view and Members may ask any questions of them
- A Member of the site inspection team should be elected to report back to the Planning Committee with their findings (as agreed) when the application is next being considered

#### 3.10 Licensing & Regulatory Committee

- 3.10.1 Membership: The committee has 11 members who are elected councillors who are appointed at the Annual Meeting of Full Council. Only non-Executive Members are eligible. The Chair and Vice Chair of the Committee are appointed by Annual Council each year. Should a Chair and/or Vice Chair relinquish their position during the civic year the Chair/Vice Chair will be elected at the first meeting after they relinquish the position. The committee is politically balanced. The Chair or the Vice-Chair of the Committee will, if in attendance at a sub-committee (comprising up to 3 members of the Committee) dealing with licensing applications and / or appeals, chair the sub-committee; otherwise the sub-committee will appoint a chair for the meeting. Up to three substitute members may be appointed by each political group (see paragraph 3.13 for requirements).
- **3.10.2 Areas of Work:** Within its specific terms of reference below, the committee may appoint sub-committees to deal with its business and wherever possible these will be politically representative, the chair of such being appointed by the sub-committee.
- 3.10.3 The committee's responsibilities comprise:
  - (a) All statutory licensing functions of the Council;
  - (b) To hear and determine on behalf of the Council (via its sub-committee), any application or appeal within the committee's terms of reference; and
  - (b) To consider and recommend to Council on all matters concerning licensing policy and procedure.
- 3.10.4 In undertaking its work:
  - (a) The proceedings of the committee and any sub-committee shall be conducted with regards to its relevant statutory licensing functions in accordance with the applicable legislation; and
  - (b) There is no automatic right for a Teignbridge Councillor to address subcommittee hearings. Councillors wishing to do so must follow the due process for making relevant representations set out in relevant legislation (e.g. Licensing Act 2003).

#### 3.11 Standards Committee

- **3.11.1 Membership:** The committee has 6 members who are elected councillors who are appointed at the Annual Meeting of Full Council.
- **3.11.2 Areas of Work:** In undertaking its responsibilities (below), the Committee may appoint sub-committees to deal with its business as follows:
  - (a) To promote and maintain high standards of conduct by Councillors and coopted members:
  - (b) To advise the Council on the adoption or revision of the Members' Code of Conduct:
  - (c) To advise or train councillors, co-opted members and parish / town councillors on matters relating to the Members' Code of Conduct;

- (d) To deal with the local filtering of complaints (including in respect to parish and town councillors) and dispensation requests (where these are not dealt with by the Monitoring Officer under delegated powers);
- (e) To conduct local hearings and determination of sanctions should a breach of the code of conduct be found; and in such cases:
  - the sub-committee membership be limited to 3 members of the committee, selected to sit on the particular sub-committee according to their availability;
  - when dealing with complaints about a parish / town councillor, the subcommittee should also include a non-voting parish / town council representative; and
  - at least one independent person should be consulted by the subcommittee (or full committee as appropriate) prior to determination of any complaint or otherwise as required by law.

#### **Section 3.11A Procedures Committee**

- 3.11A.1 Membership: The committee comprises the following elected councillors:
  - (a) The Chair of Council (who will Chair the Committee);
  - (b) All Group Leaders;
  - (c)(a) Two additional members from each Group (who are appointed at Annual Council) provided that the Group comprises 10% or more of the Council full membership; and any member may be substituted if a committee member is unable to attend.

#### 3.11A.2 Areas of Work:

- (a) To review the operation of the Constitution, its Standing Orders, conventions and working practices;
- (b) To oversee the Councils programmes for member development/training; and
- (c) To make recommendations to the Council on its Scheme of Members' Allowances.

# 3.12 All Decision Making Bodies: Principles of Decision-Making

- 3.12.1 All decisions will be made in accordance with the following principles:
  - (a) proportionality (i.e. the action must be proportionate to the desired outcome);
  - **(b)** due consultation and the taking of professional advice from officers;
  - (c) respect for human rights it is important that human rights should be considered at an early stage in the decision-making process;
  - (d) a presumption in favour of openness;
  - (e) clarity of aims and desired outcomes;
  - (f) the record of decisions will include details of the options which were considered and the reasons for the decision as required by law;
  - (g) in the case of decision making by bodies acting as tribunals or in quasijudicial manner (other than for the purposes of giving advice) the civil rights

and obligations or the criminal responsibility of any person will follow a proper procedure which accords with the requirements of natural justice and the right to a fair trial.

#### 3.13 Requirements for appointment of Substitute Members:

A Substitute Member may only attend, speak or vote at a meeting in place of another Member of a relevant committee, who is not a substitute and who is unable to attend a meeting where the non-attending Member has advised the Democratic Services team (by 4.00 p.m. on the last working day prior to the meeting) by email at <a href="mailto:comsec@teignbridge.govb.uk">comsec@teignbridge.govb.uk</a> (unless otherwise agreed by the Team Leader (Democratic Services)) that they will not be attending and nominating the name of the substitute from those appointed for the Committee.

Appointment names will be nominated by the Group Leaders at the start of the municipal year.

No substitutes may attend unless they have received the necessary training to the satisfaction of the Team Leader (Democratic Services).

Substitute Members will be listed on agenda papers and will receive all agenda papers to ensure transparency of process for the public and that they are aware of all pertinent issues when attending the meeting.

Substitute Members, when appointed for a meeting, shall take precedence over the unavailable Member, even if they become available during the course of the meeting, and their rights to attend and vote will remain to any subsequent meeting should it be adjourned.

Substitute Members will have all the powers and duties of any ordinary Member of the Committee but will not be able to exercise any special powers or duties excisable by the person they are substituting, i.e. the Chair of a Committee.



# 4. Procedural Rules

- 4.1 This section describes the procedure rules that apply to:
  - (a) meetings of the full Council (when all members attend as voting members), the Executive and committee meetings and states any exceptions to the rules which apply to specified meetings (see paragraphs 4.2 4.17);
  - (b) additional rules that apply to the Executive and / or committees (see paragraphs 4.18 4.19);
  - (c) public access to information (see paragraph 4.20); and
  - (d) miscellaneous matters including financial, contract and legal matters (see paragraphs 4.21 4.28).
- 4.2 The procedure rules apply to all formal meetings of full Council, Executive and committee unless otherwise specified in the Table below:

<u>Meeting</u>	Exceptions
Executive	No written motions No Member questions Non-Executive Members are required to notify the Leader in advanceif they wish to speak on an agenda item_at the Executive Requirement to meet at least 128 times per year Notes of key decisions are circulated to all Councillors May delegate decisions to committees, an Executive Member or an Officer and for avoidance of doubt is not prevented from discharging functions itself which it has delegated
Licensing & Regulatory Committee	No written motions Public speaking permitted in accordance with published operational arrangements for licensing hearings No public questions No Member questions
Scrutiny Committees	No written motions (other than ones referred to it by Council to consider and resolve) Requirement for Overview and Scrutiny Committees to meet at least 6 times per year (collectively) and for Audit Scrutiny to meet at least 4 times per year

Planning No written questions or motions

Committee Public speaking permitted in accordance with published

operational arrangements agreed by the Head of Place and Commercial Services and Chair of the Committee No limit on number of questions from Members of the Committee as part of the consideration of the matter in

committee

No public questions

Audit and No motions

GovernanceNo public questionsCommitteeNo member questions

Standards No motions

Committee Public speaking permitted in accordance with published

operational arrangements for standards hearings

No public questions
No Member questions

Procedures Not Politically Balanced

No Motions

No public questions

#### 4.3 Full Council

#### 4.3.1 Annual Meeting of the Council

Unless otherwise specified by law, in a year when there is an ordinary election of councillors, the annual meeting will take place within 21 days of the retirement of the outgoing councillors; and in any other year, the annual meeting will take place in March, April or May. The annual meeting will:

- (a) elect a person to preside if the Chair of Council for the previous civic year is not present;
- (b) elect the Chair of Council;
- (c) elect the Vice-Chair of Council;
- (d) approve the minutes of the last Council meeting;
- (e) receive any announcements from the Chair and/or Managing Director;
- (f) elect the Leader (unless the appointment was made for a four year term following the Council election or the Leader post is vacant);
- (g) agree any changes to the Constitution (including any changes to committees)
- (h) appoint the membership of Committees;
- (h)(i) appointment Chairs and Deputy Chairs of Committees
- (i)(j) consider any business set out in the notice convening the meeting.

The order of business shall be at the Chair's absolute discretion

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#### 4.3.2 Ordinary Meetings

At Ordinary meetings of the Full Council, the Council will :

- (a) elect a person to preside if the Chair and Vice-Chair are not present;
- (b) approve the minutes of the last meeting;
- (c) receive any declarations of interests from Members;
- (d) receive any announcements from the Chair, Leader, other Members of the Executive or the Managing Director;
- (e) receive questions and answer questions from Members of the Publicfrom, and provide answers to, the public in relation to matters which in the opinion of the Chair are relevant to the business of the council;
- (f) receive and answer questions from Members which in the opinion of the Chair are relevant to the business of the Council;
- (g)(f) deal with any business from the last Council meeting;
- (h)(g) receive reports from Executive, committees and other bodies (including questions and answers on such reports) as appropriate;
- (h) consider motions;
- (i) receive and answer questions from Members
- (j) consider any other business specified in the summons to the meeting.

#### The order of business shall be at the Chair's absolute discretion

#### 4.3.3 Extraordinary Meetings

Those listed below may request the Managing Director to call Council meetings in addition to ordinary meetings:

- (a) the Council by resolution;
- (b) the Chair of the Council;
- (c) the Monitoring Officer or the Chief Finance Officer; or
- (d) any five Members of the Council if they have signed a requisition presented to the Chair of the Council and they have refused to call a meeting or has failed to call a meeting within seven days of the presentation of the requisition.

At such extraordinary meetings the Council will:

- (a) elect a person to preside if the Chair or Vice-Chair of Council are not present:
- (b) receive declarations of interests from Members: and
- (c) receive the report(s) on the subject of the meeting.

#### 4.4 Quorum

- 4.4.1 The quorum for meetings will be:
  - (a) one-quarter of the whole number of Members of the Committee or Full Council as appropriate

(b) two members for the Appointments and Remuneration Panel

- (c) four members for the Executive provided that where the Executive is required to divide into two committees, the quorum will be three
- (d) 100% of the membership for a sub-committee of the Standards Committee or Licensing & Regulatory Committee.
- 4.4.2 During any meeting if the Chair counts the number of Members present and declares there is not a quorum present, then the meeting will adjourn immediately. If they do not fix a date, the remaining business will be considered at the next ordinary meeting.

#### 4.5 Notice of and Summons to Meetings

The Democratic Services Team Leader will give notice to the public of the time and place of any meeting in accordance with the law. The time and place of meetings will be determined by the Democratic Services Team Leader (in consultation with the Chair of the relevant committee) and notified in the summons.

#### 4.6 Chairing of the Meeting

The person presiding at the meeting may exercise any power or duty of the Chair.

#### 4.7 Questions

# 4.7.1 Questions by the Public

- (a) Members of the public may ask questions of the Chair of Council, Executive Member (including the Leader) or a Committee Chair.
- (b) The Democratic Services Team Leader will refer these to the appropriate member for reply. A maximum period of 3015 minutes will be allowed with a maximum period of three minutes per questioner. The timing of questions will be one minute for a question, two minutes for a response and the same for supplementary questions
- (c) Questions will be asked in the order that notice they were received. If all the questions cannot be taken those not dealt with shall automatically be referred to the next Ordinary Council meeting., except that tThe Chair of the relevant meeting may group together similar questions.
- (d) Questions must be about something the Council has responsibility for.
- (c)(e)A question may only be asked if notice has been given by delivering it in writing or by electronic mail to the Team Leader (Democratic Services) at <a href="mailto:comsec@teignbridge.gov.uk">comsec@teignbridge.gov.uk</a> no later than <a href="mailto:three-five">three-five</a> clear working days before the meeting i.e. should the meeting be on a Thursday the deadline would be the <a href="mailto:FridayWednesday">FridayWednesday</a> before at 5pm. Each questioner must give their name and address.
- (d) At any one meeting no person may submit more than three questions and no more than three such questions may be asked on behalf of one organisation..

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(e)(f) The Monitoring Officer Managing Director may reject a question if it:

- relates to something that is or should be the subject of alternative recognised procedures (for example, staffing issues, complaint, licensing or planning matters);
- is not about a matter for which the local authority has a responsibility or does not affect the District;
- is defamatory, frivolous or offensive;
- Is contrary to the Constitution
- is substantially the same as a question which has been previously put in the past six months; or
- requires the disclosure of confidential or exempt information.
- (f)(g) The Chair will invite the questioner to put the question. If a questioner who has submitted a written question is unable to be present, the Chair will put the question on their behalf.
- (g)(h) Answers will normally be given in writing. An answer may take the form of a direct oral answer; where the desired information is in a publication of the Council or others published work, a reference to that publication; or a written answer. The responses will be published on the Councils web site the day before the relevant Council meeting.
- (h)(i) In exceptional circumstances questions may be referred to another Committee at the discretion of the Chair.
- (i)(j) A questioner who has put a question in person may also put one supplementary question without notice.
  - (j)(k) A supplementary question must arise directly out of the original question or the reply. The Chair may reject a supplementary question on any of the grounds applicable to the scope of questions in (f) above.
  - (k)(l) Any question which cannot be dealt with during public question time, either because of lack of time or because of the non-attendance of the Members to whom it was to be put, will be dealt with by a written answer.

## 4.7.2 Questions by Members without Notice

Members of the Council may ask the Leader or the Chair of a Committee any question without notice upon an item of the report of the Executive or a Committee when that item is being received or under consideration by the Council.

#### 4.7.3 Questions Requiring Notice

Other than under the provisions for questions without notice described above a Member may only ask a question of the Chair; Member of the Executive; or the Chair of any Committee or sub-committee, on any matter:

- (a) in relation to which the Council has powers or duties; or
- (b) which affects the District of Teignbridge

and which falls within the terms of reference of that committee. <u>The question should not be one relating to the daily running and procedures of the council which could have been asked of the relevant Chief Officer.</u>

A Member may only ask a question in accordance with 4.7.3 if either:

they have given written notice of the question no later than three <u>five</u> clear working days before the meeting *i.e.* should the meeting be on a Thursday the deadline would be the <u>Wednesday Friday</u> before at 5pm to the Democratic Services Team Leader (email comsec@teignbridge.gov.uk; or

(b) the question relates to urgent matters, they have the consent of the Chair to whom the question is to be put and the content of the question is given to the Democratic Services Team by email <a href="mailto:comsec@teignbridge.gov.uk">comsec@teignbridge.gov.uk</a> on the day of the meeting.

An answer may take the form of:

- (a) a direct oral answer;
- (b) where the desired information is in a publication of the Council or other published work, a reference to that publication; or
- (c) where the reply cannot conveniently be given orally, a written answer circulated later to the questioner.

A Member asking a question may ask one supplementary question, without notice, of the Member to whom the first question was asked. The supplementary question must arise directly out of the original question or the reply.

Members may ask a maximum of three questions per meeting and the timing of questions will be one minute for a question, two minutes for a response and the same for supplementary questions. The overall time limit for all member questions will be 30 minutes

The Monitoring Officer Managing Director may reject a question for one or more of the grounds set out in paragraph 4.7.1 (f) above.

#### 4.8 Rules of Debate

#### 4.8.1 No speeches until motion seconded

No speeches may be made after the mover has moved a proposal and explained the purpose of it until the motion has been seconded.

#### 4.8.2 Right to require motion in writing

Unless notice of the motion has already been given, the Chair may require it to be written down and handed to them before it is discussed.

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#### 4.8.3 Seconder's speech

When seconding a motion or amendment, a Member may reserve their speech until later in the debate.

#### 4.8.4 Content and length of speeches

Speeches must be directed to the question under discussion or to a personal explanation or point of order with the exception of the mover of a motion who may speak for five minutes. No speech may exceed three minutes without the consent of the Chair.

#### 4.8.5 When a Member may speak again

A Member who has spoken on a motion may not speak again whilst it is the subject of debate, except:

- to speak once on an amendment moved by another Member;
- to move a further amendment if the motion has been amended since they last spoke;
- if their first speech was on an amendment moved by another Member, to speak on the main issue (whether or not the amendment on which they spoke was carried);
- in exercise of a right of reply;
- on a point of order; and
- by way of personal explanation.

#### 4.8.6 Amendments to motions

An amendment to a motion must be relevant to the motion and will either be:

- to refer the matter to an appropriate body or individual for consideration or reconsideration;
- to leave out words;
- to leave out words and insert or add others: or
- to insert or add words

as long as the effect is not to negate the motion.

Only one amendment may be moved and discussed at any one time. No further amendment may be moved until the amendment under discussion has been disposed of.

If an amendment is not carried, other amendments to the original motion may be moved.

If an amendment is carried, the motion as amended takes the place of the original motion. This becomes the substantive motion to which any further amendments are moved.

After an amendment has been carried, the Chair will read out the amended motion before accepting any further amendments, or if there are none, put it to the vote.

#### 4.8.7 Alteration of motion

A Member may alter a motion of which they have given notice with the consent of the meeting. The meeting's consent will be signified without discussion.

A Member may alter a motion which they has moved without notice with the consent of both the meeting and the seconder. The meeting's consent will be signified without discussion.

Only alterations which could be made as an amendment may be made.

#### 4.8.8 Withdrawal of motion

A Member may withdraw a motion which they have moved with the consent of both the meeting and the seconder. The meeting's consent will be signified without discussion. No Member may speak on the motion after the mover has asked permission to withdraw it unless permission is refused.

#### 4.8.9 Right of reply

The mover of a motion has a right to reply at the end of the debate on the motion, immediately before it is put to the vote.

If an amendment is moved, the mover of the original motion has the right of reply at the close of the debate on the amendment, but may not otherwise speak on it.

The mover of the amendment has no right of reply to the debate on their amendment.

#### 4.8.10 Motions which may be moved during debate

When a motion is under debate, no other motion may be moved except the following procedural motions:

- (a) to withdraw a motion;
- (b) to amend a motion:
- (c) to proceed to the next business;
- (d) that the question be now put;
- (e) to adjourn a debate;
- (f) to adjourn a meeting;
- (g) to exclude the public and press in accordance with the Access to Information Rules;
- (h) to not hear further a Member named under 4.16.3 or to exclude them from the meeting under 4.16.4.

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#### 4.8.11 Closure motions

A Member may move, without comment, the following motions at the end of a speech of another Member:

- to proceed to the next business;
- that the question be now put;
- to adjourn a debate; or
- to adjourn a meeting.

If a motion to proceed to next business is seconded and the Chair thinks the item has been sufficiently discussed, they will give the mover of the original motion a right of reply and then put the procedural motion to the vote.

If a motion that the question be now put is seconded and the Chair thinks the item has been sufficiently discussed, they will put the procedural motion to the vote. If it is passed they will give the mover of the original motion a right of reply before putting their motion to the vote.

If a motion to adjourn the debate or to adjourn the meeting is seconded and the Chair thinks the item has not been sufficiently discussed and cannot reasonably be so discussed on that occasion, they will put the procedural motion to the vote without giving the mover of the original motion the right of reply.

#### 4.8.12 Point of order

A Member may raise a point of order at any time. The Chair will hear them immediately. A point of order may only relate to an alleged breach of these Council Rules of Procedure or the law. The Member must indicate the rule or law and the way in which they consider it has been broken. The ruling of the Chair on the matter will be final.

#### 4.8.13 **Personal explanation**

A Member may make a personal explanation at any time. A personal explanation may only relate to some material part of an earlier speech by the Member which may appear to have been misunderstood in the present debate. The ruling of the Chair on the admissibility of a personal explanation will be final.

#### 4.9 Motions on Notice (only applicable to Full Council)

#### 4.9.1 **Notice**

Except for motions which can be moved without notice under 4.10 notice of every motion, must:

- (a) be delivered in writing or by electronic mail,
- (b) signed by at least five Members, and

(c) be delivered to the Democratic Services Team not later than <u>seven\_5pm</u> ten clear working days before the date of the meeting.

The councillor proposing the notice must be supported by four other councillors who must sign the notice, if written, or submit separate emails of support, within the prescribed timescales.

#### 4.9.2 Motion set out in agenda

Motions for which notice has been given will be listed on the agenda in the order in which notice was received, unless the Member giving notice states, in writing, that they propose to move it to a later meeting or withdraw it.

# 4.9.3 **Scope**

The relevant motion must fall within the following scope which will be determined by the <u>Monitoring Officer Managing Director</u> (in consultation with the Chair of Council):

- (a) Motions must be about matters that the Council is responsible for which are related to the responsibilities of the Council or which directly affect the District (and are not found on the meeting agenda).
- (b) Motions may <u>not</u> relate to the personal affairs or conduct of individual Members.
- (c) Motions must not include inappropriate or inflammatory language.-

#### 4.9.4 Process

Subject to the following, the Chair of Council shall refer the Notices of Motion to the appropriate meeting, (i.e. the Executive for Executive business or for non-Executive items, a committee).

In such cases the mover of the motion can outline the proposal and then it stands adjourned to the appropriate meeting.

The motion may be debated if agreed by two-thirds of the Council Members present at the meeting.

Items which relate to the Council's responsibilities can be taken at the full Council meeting unless the Constitution requires consultation with a Committee or referral to an Officer as designated in the Constitution or by law.

#### 4.9.5 Vote of No Confidence in the Leader

A Motion of No Confidence in the Leader must be signed by at least five Members and be submitted in writing to the Democratic Services Team Leader not later than 5pm ten clear working days before the date of the meeting (i.e for a meeting on a Tuesday the deadline will be the Monday at 5pm two weeks before the meeting). Any such Motion is in addition to Motions submitted under 4.9 above such motions must be confined to the Leader's capability as Leader

of the Council. The Motion will normally be taken as the first item of business after announcements (The order of business is at the discretion of the Chair).

A motion of No Confidence in the Leader of the Council office may only be considered on one occasion by the Council in any six month period.

The proposer of the motion shall set out the reasons for seeking the vote. The Leader may respond if they so choose.

If the motion is seconded then a vote shall be taken and the motion shall be carried by simple majority.

The Leader may address the Council if they so choose. In the event that the Leader resigns the position a new Leader shall be elected at the meeting where the resignation takes place.

#### 4.9.6 A Motion to remove the Leader of the Council

A Motion to remove the Leader of the Council must be signed by at least five Members and be submitted in writing to the Democratic Services Team Leader not later than 5pm ten clear working days before the date of the meeting (i.e for a meeting on a Tuesday the deadline will be the Monday at 5pm two weeks before the meeting). Any such Motion is in addition to Motions submitted under 4.9 above and must be confined to actions taken by/or the conduct of the Leader in their role as Leader. The Motion will normally be taken as the first item of business after announcements (The order of business is at the discretion of the Chair).

A motion to remove the Leader of the Council office may only be considered on one occasion by the Council in any six month period.

The proposer of the motion shall set out the reasons for seeking the removal of the Leader. The Leader may respond if they so choose.

If the motion is seconded then a vote shall be taken and the motion shall be carried by simple majority.

Where the Council passes a resolution to remove the Leader, a new Leader will be elected at the meeting at which the Leader is removed from office.

#### 4.10 Motions without Notice

- 4.10.1 The following motions may be moved without notice:
  - (a) to appoint a Chair of the meeting at which the motion is moved:
  - (b) in relation to the accuracy of the minutes;
  - (c) to change the order of business in the agenda;
  - (d) to refer something to an appropriate body or individual;

- (e) to appoint a Committee or Member arising from an item on the summons for the meeting;
- (f) to receive reports or adoption of recommendations of Committees or officers and any resolutions following from them;
- (g) to withdraw a motion;
- (h) to amend a motion;
- (i) to proceed to the next business;
- (j) that the question be now put;
- (k) to adjourn a debate;
- (I) to adjourn a meeting;
- (m) to suspend a particular Council Procedure Rule;
- (n) to exclude the public and press in accordance with the law;
- (o) to not hear further a Member named under 4.16.3 or to exclude them from the meeting under 4.16.4:
- (p) to give the consent of the Council where its consent is required by this Constitution.

#### 4.11 Motion to rescind a previous decision

Unless there has been a material change of circumstances, a motion or amendment to rescind a decision made at a meeting within the past six months cannot be moved unless the notice of motion is signed by at least onethird of the Members of the Council.

#### 4.12 Motion similar to one previously rejected

Unless there has been a material change of circumstances, a motion or amendment in similar terms to one that has been rejected at a meeting of Council in the past six months cannot be moved unless the notice of motion or amendment is signed by at least one-third of the Members of the Council.

Once the motion or amendment is dealt with, no one can propose a similar motion or amendment for six months.

#### 4.13 <u>Voting</u>

#### 4.13.1 **Majority**

Unless this Constitution provides otherwise, any matter will be decided by a simple majority of those Members voting and present in the room at the time the question was put.

#### 4.13.2 Chair's casting vote

If there are equal numbers of votes for and against, the Chair will have a second or casting vote. There will be no restriction on how the Chair chooses to exercise a casting vote.

Section 4 – Frocedural Rules

#### 4.13.3 Show of hands

Unless a ballot or recorded vote is demanded under the ballot rules below, the Chair will take the vote by show of hands or by means of the electronic voting system, or if there is no dissent, by the affirmation of the meeting.

#### 4 13 4 Ballots

The vote will take place by ballot if a majority of Members present at the meeting demand it. The Chair will announce the numerical result of the ballot immediately the result is known.

#### 4.13.5 Recorded vote

If legislation requires or at least 5 Members present at the meeting demand it, the names for and against the motion or amendment or abstaining from voting will be taken down in writing and entered into the minutes.

A demand for a recorded vote will override a demand for a ballot.

#### 4.13.6 Right to require individual vote to be recorded

Where any Member requests it immediately after the vote is taken, their vote will be so recorded in the minutes to show whether they voted for or against the motion or abstained from voting.

#### 4.13.7 Voting on appointments

If there are more than two people nominated for any position to be filled and there is not a clear majority of votes in favour of one person, then the name of the person with the least number of votes will be taken off the list and a new vote taken. The process will continue until there is a majority of votes for one person.

# 4.14 Minutes

4.14.1 Unless legislation provides otherwise, the Chair will sign the minutes of the proceedings at the next suitable meeting. The Chair will move that the minutes of the previous meeting be signed as a correct record. The only part of the minutes that can be discussed is their accuracy.

#### 4.15 Exclusion of Public and Media for Interruption of Proceedings

If a member of the public interrupts proceedings, the Chair will warn the person concerned. If they continue to interrupt, the Chair will order their removal from the meeting room. If there is a general disturbance in any part of the meeting room open to the public, the Chair may call for that part to be cleared.

#### 4.16 Members' Conduct

#### 4.16.1**Standing to speak** (applicable to Full Council only)

Other than in the case of Members who are attending remotely, when a Member speaks at Full Council they must stand and address the meeting through the Chair. If more than one Member stands, the Chair of Council will ask one to speak and the others must sit. Other Members must remain seated whilst a Member is speaking unless they wish to make a point of order or a point of personal explanation.

#### 4.16.2 Chair standing or demand for silence

When the Chair demands or stands, any Members speaking at the time must be silent and where relevant, sit down. The meeting must be silent.

#### 4.16.3 Members not to be heard further

If a Member persistently disregards the ruling of the Chair by behaving improperly or offensively or deliberately obstructs business, the Chair may move that the Member be not heard further. If seconded, the motion will be voted on without discussion.

#### 4.16.4 Member to leave the meeting

If the Member continues to behave improperly after such a motion is carried, the Chair may move that either the Member leaves the meeting or that the meeting is adjourned for a specified period. If seconded, the motion will be voted on without discussion.

#### 4.16.5 General disturbance

If there is a general disturbance making orderly business impossible, the Chair may adjourn the meeting for as long as they think necessary.

#### 4.17 Agenda Items

Agenda items must be approved by the Chair and Managing Director provided that a Member may, upon giving ten working days' notice to the Team Leader (Democratic Services) and the Chair of a committee / Executive have an item placed on the agenda of the Executive or a committee if the subject is relevant to the work and scope of that forum. Items placed by individual Councillors will be marked as such and they will be allowed to speak to them subject to other relevant notice requirements.

# 4.18 <u>Invited Guests and Non Committee Members attending Committees and the Executive</u>

4.18.1 Committees and the Executive may invite guests to attend their meetings and non-Committee Members may attend including Part 2 items (subject to other

relevant rules including the Code of Conduct which serve to restrict access in appropriate cases).

4.18.2 Invited guests are likely to be expert witnesses or interested parties who the Committee or Executive considers will be able to contribute to the work of the committee. The Committee / Executive will determine the length of the appointment which may be for one meeting or longer but it should only be for as long as the person is likely to make a contribution to the business of the committee. The person will not be a co-opted Member of the Committee / Executive and will not have voting rights. The person will have the ability to speak and participate in the debate at the discretion of the Chair. Members will at all time treat invited guests with respect and will acknowledge their voluntary contribution in asking questions appropriately.

#### 4.19 Procedural Rules Specific to the Executive

#### 4.19.1 Reports to Executive:

All reports to the Executive from any Member of the Executive or an officer on proposals relating to the budget and policy framework must contain details of the nature and extent of consultation with stakeholders and relevant scrutiny committees, and the outcome of that consultation. Reports about other matters will set out the details and outcome of consultation as appropriate. The level of consultation required will be appropriate to the nature of the matter under consideration

#### 4.19.2 **Key Decisions:**

(a) Notice of Key Decision: Subject to the provisions of this Rule a key decision may not be taken unless a notice (called here a "Notice of Key Decision") has been published in connection with the matter in question; at least 28 clear days have elapsed since the publication of the "Notice of Key Decision"; and where the decision is to be taken by the Executive legal notice of the meeting has been given.

The Notice of Key Decision will state that a key decision is to be taken by the Executive (including a committee of the Executive, individual members of the Executive officers, area committees or under joint arrangements in the course of the discharge of an executive function) and will describe the matter in respect of which the decision is to be made; where the decision maker is an individual, their name and title, if any and where the decision maker is a body, its name and a list of its membership; the date on which, or the period within which, the decision is to be made; a list of the documents submitted to the decision maker for consideration in relation to the matter; the address from which, subject to any prohibition or restriction on their disclosure, copies of, or extracts from, any document listed is available; that other documents relevant to those matters may be submitted to the decision maker; and the procedure for requesting details of those documents (if any) as they become available.

The Notice of Key Decision must be made available for inspection by the public.

- (b) The Forward Plan: The Council is not required by law to publish a Forward Plan. However, notices of Key Decisions and notice of Private Meetings of the Executive will set out details of specific key decisions and key decisions anticipated over a four month period (including decisions to be made by Executive, individual Executive members or delegated officers, which are not key decisions). In this constitution, such notices are together referred to as the "Forward Plan". The Forward Plan does not have to include exempt information and should not include confidential information.
- (c) General Exception: If a matter which is likely to be a key decision has not been included in the forward plan, then subject to paragraph (d) below (Special Urgency), the decision may still be taken if:
  - the decision must be taken by such a date that it is impracticable to defer the decision until it has been included in the next forward plan and until the start of the first month to which the next forward plan relates;
  - ii. the Monitoring Officer has informed the Chair of the relevant scrutiny committee, or if there is no such person, each Member of that committee in writing, by notice, of the matter to which the decision is to be made;
  - iii. the proper officer has made copies of that notice available to the public at the offices of the Council; and

iv. at least five clear days have elapsed since the proper officer complied with (a) and (b).

As soon as reasonably practicable after compliance with the General Exception requirements, the reasons why compliance with paragraph 4.19.2 (b) is impractical will be published.

(d) Special Urgency: If by virtue of the date by which a key decision must be taken paragraph (c) (General Exception) cannot be followed, then the key decision can only be taken if the decision maker obtains the agreement of the Chair of the relevant scrutiny committee that the taking of the decision cannot be reasonably deferred. If the relevant Chair is unable to act or unavailable, the agreement of the Chair of Council, or in their absence the Vice Chair of Council will suffice.

As soon as reasonably practicable after compliance with such requirements the reasons why the meeting is urgent and cannot reasonably be deferred will be published.

(e) Report to Council: When the relevant scrutiny committee resolves that a key decision has been taken which was not the subject of a Notice of Key Decision; or the subject of the general exception procedure; or the subject of an agreement with the Chair of the relevant scrutiny committee of Council as appropriate as provided for above, it may require the Executive to submit a report to the Council within such reasonable time as the relevant scrutiny committee specifies.

The report must include details of the decision and the reasons for the decision, the decision maker, and the reasons, if any, for the Executive believing that the decision was a key decision. The power to require a report rests with the relevant scrutiny committee but is also delegated to the Monitoring Officer, who shall require such a report on behalf of the committee when so requested by the Chair of the relevant scrutiny committee or any 5 members of the committee. Alternatively the requirement may be raised by resolution passed at a meeting of the relevant scrutiny committee.

The Executive will prepare a report for submission to the next available meeting of the Council. However, if the next meeting of the Council is within seven days of receipt of the written notice, or the resolution of the committee, then the report may be submitted to the following Council meeting.

(f) Quarterly reports on Special Urgency Decisions: In any event the Leader will submit quarterly reports to the Council on the Executive decisions taken in the circumstances set out in paragraph (d) (Special Urgency) in the preceding three months. The report will include the number of decisions so taken and a summary of the matters in respect of which those decisions were taken.

(g) Record of Decisions: After any meeting of the Executive the Team Leader (Democratic Services) or, where no Officer was present, the person presiding at the meeting, will produce a written record of every decision taken at that meeting as soon as practicable. The record will include the decision including the date it was made; the reason for the decision; details of any alternative options considered and rejected by the decision-making body at the meeting at which the decision was made; any conflict of interest relating to the matter decided which is declared by any member of the decision-making body which made the decision; and in respect of any declared conflict of interest, a note of dispensation duly granted.

#### 14.9.3 Executive Decisions by Officers:

Where an officer receives a report which they intend to take into account in making any key decision in conjunction with a Member of the Executive then they will not make the decision until at least 5 clear working days after receipt of that report.

On giving of such a report to an individual decision maker, the person who prepared the report will give a copy of it to the Chair of the relevant scrutiny committee as soon as reasonably practicable and make it publicly available at the same time.

As soon as reasonably practicable after an Executive decision has been taken by an officer, they will prepare, or instruct the proper officer to prepare, a record of the decision, including the date it was made a statement of the reasons for it and any alternative options considered and rejected, a record of any conflict of interest declared by any Executive member which relates to the decision, and a note of any dispensation granted by the Head of Paid Service The provisions of for inspection of documents after meetings will also apply to the making of decisions by an officer in consultation with individual Members of the Executive.

#### 14.9.4 Access to Executive Documents by Members:

Scrutiny committees will be entitled to copies of any document which is not in draft form, in the possession or control of the Executive.

All Members will be entitled to inspect any document which is in the possession or under the control of the Executive and contains material relating to any business previously transacted at a private meeting unless it contains exempt information; or it contains the advice of a political advisor; or is in draft form.

All Members of the Council will be entitled to inspect any document (except those available only in draft form) in the possession or under the control of the Executive which is part of a Key Decision.

These rights of a Member are additional to any other right they may have.

4.19.5 **Call in of Executive Decisions**: see Section 8(b) of the Constitution which sets out the procedure for call on by the Scrutiny Committees of Executive Decisions

# 4.20 Access by the Public to Council and Committee Meetings (including the Executive)

- 4.20.1 These rules apply to all formal meetings of the Council and its committees. These rules do not affect any more specific rights to information contained elsewhere in this Constitution or the law. Members of the public may attend all meetings of the Council and committees subject only to the exceptions in these rules.
- 4.20.2 The Council will give at least 5 clear days' notice of any meeting of the Council and its committees by posting details as required by law and on the Council's website.
- 4.20.3 The Council will make copies of the agendas and reports open to the public available for inspection at least 5 clear days before the meeting. If an item is added to the agenda later, the revised agenda and any report will be available for public inspection as soon as practicable. All agendas, reports, decision notices and minutes which are open to public inspection will be made available on the Council's web site (www.teignbridge.gov.uk).
- 4.20.4 The public may be excluded from meetings whenever it is likely in view of the nature of the business to be transacted or the nature of the proceedings that exempt or confidential information would be disclosed; or the Chair of the meeting following a warning to the said person requires the person to leave the meeting room, for which the Chair may in his absolute discretion adjourn the meeting to facilitate such departure.
- 4.20.5 The relevant access to information and meeting rules are governed by law. To be exempt from public access, the relevant information must fall within the following categories (subject to any condition) AND it must be considered by the relevant meeting that the information should be excluded in the public interest. Information is not exempt if it relates to proposed development for which the Council as local planning authority can grant itself planning permission under Regulation 3 Town and Country Planning Regulations 1992.

**Category** Qualification

- 1. Information relating to any individual.
- Information is not exempt information unless it relates to any individual.
- 2. Information which is likely to reveal the identity of an individual.

Information is not exempt information unless it would reveal the identity of

an individual.

3. Information relating to the financial or business affairs of any particular person (including the authority holding that information).

Information is not exempt information unless it relates to the financial or business affairs of any person, including the body holding that information.

4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.

Information within this paragraph 4 is only exempt if and for so long as its disclosure to the public would prejudice the authority in those or any other consultations or negotiations in connection with a labour relations matter. "Labour relations matters" are as specified in paragraphs (a) to (g) of section 29(1) of the Trade Unions and Labour Relations Act 1974 i.e. matters which may be the subject of a trade dispute.

 Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings. Information is not exempt information unless, in view of the Solicitor to the Council, legal privilege could be maintained in legal proceedings.

 Information which reveals that the authority proposes—
 a. to give under any enactment a Information within paragraph 6 is exempt only if and so long as disclosure to the public might afford an opportunity to a person affected by the notice, order or direction to defeat the purpose or one of the purposes for which the notice, order or direction is to be given or made

requirements are imposed on a person; or b. to make an order or direction under any enactment.

notice under or by virtue of which

Information is not exempt information unless it relates to action taken or to be taken in connection with the prevention, investigation or prosecution of crime

7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

4.20.6 If the Monitoring Officer thinks fit, the Council may exclude access by the public to reports which in his opinion relates to items during which, in accordance with 4.20, the meeting is likely not to be open to the public. Such reports will be marked not for publication and specify the category of information likely to be disclosed.

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#### 4.21 State of the District of Teignbridge Debate at a Council Meeting

The Leader and Deputy Leader may call a State of the District of Teignbridge debate annually as a separate event from the Council Meeting. The Leader and Deputy Leader will decide the format and content of the event which will be a separate event from the Council meeting. The debate will be chaired by the Chair of Council. The results of the debate will be reported to the Council meeting.

#### 4.22 <u>Financial Management</u>

The management of the Council's financial affairs will be conducted in accordance with the Financial Rules set out in Section 7 of the Constitution.

#### 4.23 Contracts

Every contract made by the Council will comply with the Contracts Procedure Rules set out in Section 7 of this Constitution.

#### 4.24 <u>Legal Proceedings</u>

The Solicitor to the Council and those persons authorised by them are authorised to institute, defend or participate in any legal proceedings in any case where such action is necessary to give effect to decisions of the Council or in any case where the Solicitor to the Council considers that such action is necessary to protect the Council's interests.

#### 4.25 Authentication of Documents

Where any document is necessary to any legal procedure or proceedings on behalf of the Council, it will be signed by the Solicitor to the Council or other person authorised by them, unless any enactment otherwise authorises or requires, or the Council has given requisite authority to some other person.

Any contract entered into on behalf of the Council in the course of the discharge of an Executive function shall be made in writing. Such contracts must either be signed by at least two officers of the authority or made accordance with the Financial Regulations set out in Section 7.

#### 4.26 Common Seal of the Council

The Common Seal of the Council will be kept in a safe place in the custody of the Head of Legal Services . The Common Seal will be affixed to those documents which in the opinion of the Head of Legal Services should be sealed.

The affixing of the Common Seal will be attested by the Head of Legal Services or such other person authorised by them.

Signing of documents

The Monitoring Officer and/or Head of Legal Services can sign any document necessary to carry out the Council's decisions or protect its interests including certificates given under the Local Government (Contracts) Act 1997.

The Managing Director and members of the Senior Leadership Team may sign documents on behalf of the Council or authorise officers whom they manage and in accordance with delegated powers stated under the Council Constitution to sign documents on behalf of the Council if:

- the document is about a function which they or an officer who reports to them has budgetary or management responsibility for and
- the constitution or the law does not require the document to be signed by someone else and
- they have had regard to any advice from the Chief Finance Officer and Monitoring Officer

#### Execution of the deeds

The common seal of the Council will be kept in a safe place in the custody of the Head of Legal Services. It will be attested by the Head of Legal Services, or an officer nominated by them. A decision of the Council, or of any part of it, will be sufficient authority for sealing any document necessary to give effect to the decision. The Common Seal will be affixed to those documents which in the opinion of the Head of Legal Services should be sealed. The Council will keep a book recording when the common seal is used. The book will be signed by the officer who attests the seal.

The deed will be validly executed if:

- 1. the Common Seal has been affixed; and
- 2. the deed has been signed by the Head of Legal Services or in their absence any member of the Senior Leadership Team; and
- 3. the signature has been witnessed in the presence of the Council's officer; and
- 4. reference is made to the resolution [including its date] authorising such execution.

#### 4.27 Resignation of Councillor

Subject to compliance with political allocation of sets and prior attendance on relevant training, if a councillor stops being a member of the Council or resigns from a committee (such notification being required to be provided in advance and in writing or by email from the relevant member to his Group Leader or the Managing Director), the Leader of the relevant Political Group (or, in their absence, the Deputy Leader), may appoint a replacement committee member to fill the vacancy. Any such appointment or changes to committee membership will be reported to the next available Council meeting.

## 4.28 <u>Interpretation, Suspension and Amendment of Council Procedure Rules</u>

- 4.28.1The ruling of the Chair of the relevant meeting as to the construction or application of any of these Council Procedure Rules or as to any proceedings of the Council, shall not be challenged at any meeting of the Council.
- 4.28.2 All of these Council Rules of Procedure except the right to require individual vote to be recorded or where such would be contrary to the law, may be suspended by motion on notice or without notice if at least one half of the whole number of Members of the Council are present. Suspension can only be for the duration of the meeting. Any motion to add to, vary or revoke the Council Rules of Procedure will, when proposed and seconded stand adjourned without discussion to the next ordinary meeting of the Council.



# 8. Member Procedures (a) Teignbridge District Councillor Role Definition

Responsible to: Teignbridge District Council and the local community

**Role purpose:** To represent the views of the communities of the

Teignbridge District within and outside the Council.

#### Main Role:

1. Collectively to be the ultimate policy-makers and carry out a number of strategic and corporate, decision-making functions;

- 2. Represent the community and bring their views into the Council's decision-making processes, and become an advocate of and for your community:
- 3. Consider different interests within your Ward and represent the Ward as a whole.
- 4. To represent the interests of the district as a whole by contributing to the strategic representation and decision-making that affects Teignbridge;
- 5. Contribute to the good governance of Teignbridge and actively encourage community participation and citizen involvement in decision-making. Local people can expect to be informed about:
  - a. services in their area;
  - b. decisions that affect them:
  - c. the reasons why decisions are taken by the Council;
  - d. the rights of constituents of Teignbridge;
  - e. how decisions are made and what access is available to the public.
- 6. Deal with individual casework and act as an advocate for constituents in resolving particular concerns or grievances;
- 7. Be available to represent the Council on outside bodies; and
- 8. Every Ceouncillors will have the opportunity to take part in Overview and Scrutiny Committees reviews if members of the group feel their specialist experience would positivity contribute to the review- even if they are not an Overview and Scrutiny Member. serve on either the Executive or a scrutiny committee. Part of the process is to undertake reviews and C eouncillors will be expected to participate fully in reviews they are selected to be involved in these.
- 9. Note that the main Council bodies are set out in Section 3 of the Constitution and comprise:
  - a. Executive:
  - b. Scrutiny Committees; and
  - c. Regulatory Committees.
- 10. Maintain the highest standards of conduct and ethics.

#### Role Definition for Leader of the Council

#### **Primary Role**

To have overall responsibility for the Vision and Corporate Objectives of the Council and for ensuring their achievement.

To be the principal political spokesperson for the Council and have overall responsibility for representing its views to the public and all organisations with whom the Council has contact.

To provide community leadership.

#### **Main Responsibilities**

Lead the work of the Executive, its programmes and priorities.

Represent the Executive, as appropriate, to the Overview and Scrutiny Committees. To act in the absence of any Executive Member.

As the principal political spokesperson for the Council, to effectively communicate with appropriate media, organisations, etc. the policies of the Executive and Council.

To have overall responsibility for the development, implementation, monitoring and review of the Council's Corporate Objectives.

To have political responsibility for effective corporate governance of the Council.

Other responsibilities will also include oversight of:-

Representing the Council on matters of corporate and strategic policy to Government, other authorities, agencies and organisations relevant to the Council's business.

Regular liaison with the Managing Director, Senior Leadership Team, Business Leads and other relevant officers to provide informal policy guidance and support.

Regular liaison with other Group Leaders.

Monitoring and managing the performance of individual Executive Members assist with the identification of training and development needs of Executive Members and other Members.

Undertaking periodic reviews of portfolios and their allocation to Members of the Executive

The above activities are in addition to the O2ponsibilities set out in the Councillor, Group Leader and Executive Member Role Descriptions.

# **Role Definition for the Deputy Leader of the Council**

#### **Primary Role**

To carry out the responsibilities of the Leader in their absence. To assist the Leader in their duties.

To be a Member of the Executive with particular oversight of a Portfolio.

#### Main responsibilities

Carry out those responsibilities assigned to the Leader in their absence.

Participate in the decision-making process on matters within the Executive remit in accordance with Council policy.

Adopt corporate responsibility for all such decisions.

Close liaison with the Senior Leadership Team, Business Leads and relevant officers responsible for the activities within the Portfolio and to provide informal policy guidance and support.

Work closely with the other Members who will support them with the Portfolio. Particular responsibilities will also include:-

- Presentation of reports to the Executive
- Attendance at Overview and Scrutiny Committees
- Development of a personal training Plan, and its implementation.
- Attendance at outside bodies to represent the Council and the Executive's position where appropriate

Regular liaison with other Group Leads on portfolio issues.

The above activities are in addition to the responsibilities set out in the Councillor and Executive Member Role Descriptions.

## **Role Definition for Executive Members**

#### **Primary Role**

To be a Member of the Executive with particular responsibility for a Portfolio to be decided by the Leader of the Council.

#### Main Responsibilities

Participate in the decision-making process on matters within the Executive's remit in accordance with Council policy.

Adopt corporate responsibility for all such decisions.

Close liaison with the relevant Director and/or Business Leads and relevant officers responsible for the activities within the Portfolio.

Work closely with the other Members who will support them with the Portfolio. Responsibilities will also include:-

- Presentation of reports to the Executive
- Attendance at Overview and Scrutiny Committees
- Development of a personal training Plan, and its implementation.
- Attendance at outside bodies to represent the Council and the Executive's position where appropriate.

Regular liaison with the Directors and/or Business Leads to provide informal policy guidance and support.

Regular liaison with other Group Leads on portfolio issues.

The above activities are in addition to the responsibilities set out in the Councillor Role Description.

#### Role Definition of the Chair of Council

#### **Primary Role**

To be the Civic Head of the District Council. To chair Council Meetings.

#### Main Responsibilities

To represent the Council in the District and elsewhere on occasions where a civic representative is invited or otherwise required.

To initiate activities designed to recognise and encourage civic awareness in the community.

To attend briefings for Council meetings and to be proactive in making proposals for the effective conduct of the meeting.

To chair meetings of the Council ensuring among other things that all points of view have a fair opportunity to be heard, that Procedure Rules are applied and observed, with fairness and impartiality and that debate is guided towards clear and relevant decisions.

To promote good relationships between councillors, between political groups and between councillors and officers.

To ensure that the Civic hospitality budget is spent prudently and to the best advantage of the whole District.

To ensure that the Vice-Chair is kept informed of all relevant civic matters and has a useful civic role during their period φ affice.

The above activities are in addition to the responsibilities set out in the Councillor Role Description.

#### **Role Definition of the Vice-Chair of Council**

#### **Primary Role**

To support the Chair of the Council in their role and in their absence.

To chair Council Meetings in the absence of the Chair of Council.

#### **Duties and Responsibilities**

To represent the Council in the District and elsewhere on occasions where a civic representative is invited or otherwise required.

To participate in activities initiated by the Chair designed to recognise and encourage civic awareness in the community.

To attend briefings for the Council meetings and to be proactive in making proposals for the effective conduct of the meeting.

To promote good relationships between councillors, between political groups and between councillors and officers.

The above activities are in addition to the responsibilities set out in the Councillor Role Description.

# **Role Definition of Group Leaders**

#### **Primary Role**

To provide clear political leadership for the Group represented.

#### Main Responsibilities

When in Opposition, to provide credible checks and balances, challenges and alternatives to the ruling Group.

To canvass a range of views within the Group in the formulation of policy.

To integrate and represent the Group policy at a local level.

To co-operate with other Groups where appropriate, particularly in matters of a non-party political nature.

To chair and/or attend meetings where appointed to a representative role within the Council.

To liaise with other local and regional representatives of the party if appropriate.

To monitor the performance of the Council against its budget, policy and performance plan.

To represent the views of their Group in relation to any matter on which Officers seek consultation and guidance.

To provide effective leadership and management of and communications within their own Group.

To ensure that members of their Group comply with local and national Codes of Conduct and protocols governing Member conduct and behaviour and, where necessary, to deal with any breaches of these codes or protocols.

If appropriate, to 'shadow' one or more service of corporate area of the District Council's activity.

If appropriate, to appoint members of their Group to 'shadow' particular service or corporate areas of the Council's activity.

The above activities are in addition to the responsibilities set out in the Councillor Role Description.

#### **Role of the Chair of Committees**

Note – this role definition applies equally to all Chair of meetings, ie the Council, the Executive, all Scrutiny Committees, Planning Committee, Licensing and Regulatory Committee, Audit and Governance Committee.

#### **Primary Role**

Preside over meetings ensuring proper order in the way in which business is conducted.

To attend briefings for committee meetings and to be proactive in making proposals for the effective conduct of the meeting.

Inform self of the intended business and objectives of meetings. Ensure decisions taken are in the remit of the Committee. Determine that meetings are properly constituted and quorate.

Decide points of order, whether proposed motions and amendments are in order, taking advice, as appropriate, from the Managing Director, Senior Leadership Team, Monitoring Officer or their representatives and the Democratic Services Team.

Adjourn meetings if appropriate.

Close meetings at the conclusion of business.

Manage public participation at meetings in accordance with the Council's published scheme in this regard.

The above activities are in addition to the responsibilities set out in the Councillor Role Description.

# **Role of the Deputy Chair of Committees**

Note – this role definition applies equally to all Deputy Chair of meetings, ie the Council, the Executive, all Scrutiny Committees, Planning Committee, Licensing and Regulatory Committee, Audit and Governance Committee.

#### **Primary Role**

To support the Chair of the Committee in their role and in their absence.

To chair the Committee in the absence of the Chair.

To attend briefings for the Committee meetings and to be proactive in making proposals for the effective conduct of the meeting.

The above activities are in addition to the responsibilities set out in the Councillor Role Description.



# 8. Member Procedures (e) Guidance for Planning

#### Introduction: The Need for Guidance

This Guidance has been written to inform all parties of Teignbridge District Council's standards in its operation of the town and country planning system within the district.

The Guidance applies to all Teignbridge District Councillors and staff involved in operating the planning system within Teignbridge. It is not restricted to the Council's planning officers and members of the Planning Committee, but applies also to meetings of the full Council when taking planning decisions.

The successful operation of the planning system in Teignbridge District depends upon the Council always acting in a way which is clearly seen to be fair and impartial. This relies upon a shared understanding of the respective roles of Councillors and officers, and upon trust between them. The following quotation from the Local Government Association serves to illustrate the point:

"The role of an elected member on a planning committee involves balancing representing the needs and interests of individual constituents and the community, with the need to maintain an ethic of impartial decision-making on what can be highly controversial proposals. It is this dual role which, can give rise to great tensions". (Source: Probity in Planning, Local Government Association, 2002).

The Local Government Association has advised local planning authorities, such as Teignbridge District Council, to set out clearly their practices and procedures on handling planning matters in a local cCode of cConduct.

Councillors and staff should read this <u>Code Guidance</u> thoroughly and to put it into practice consistently. Failure to do so without good reason could be taken into account in investigating allegations of breaches of the <u>Ceode of Ceonduct adopted following the requirements of the Local Government Act 2000 or maladministration.</u>

### This Guidance does not form part of the Code of Conduct but is complementary to it.

It is intended to review the Guidance regularly to keep it up-to-date and relevant. If there are any points which are unclear or which need review, please contact the Council's Solicitor (the Council's Monitoring Officer) or the Deputy Monitoring Officer as soon as possible. They will be pleased to help you.

#### **Composition of the Planning Committee**

The Planning Committee should be composed of thirteen Members.

#### 1. GENERAL ROLE AND CONDUCT OF COUNCILLORS AND OFFICERS

- 1.1 Councillors and officers have different, but complementary, roles. Both serve the public but Councillors are responsible to the electorate, while officers are responsible to the Council as a whole. A successful relationship between
- Councillors and officers can only be based upon mutual trust and understanding of each other's position. This relationship, and the trust which underpins it, must never be abused or compromised.
- 1.2 Legislation emphasises the overriding requirement that the public are entitled to expect the highest standards of conduct and probity by all persons holding public office. There are a number of statutory provisions and codes setting standards which must be followed if the public perception of the integrity of public service, particularly town and country planning, is to be maintained and improved.
- 1.3 While this Guidance deals primarily with planning applications, its principles apply with equal vigour to consideration of Structure Plans, Local Plans, Development Briefs, enforcement cases and all other planning matters. An overriding principle is that when local authorities are dealing with planning matters, they should only take into account material planning considerations.
- 1.4 Section 54A of the Town and Country Planning Act 1990 established a plan-led system whereby all planning applications are determined by primary reference to the Development Plan. Thus, if the Development Plan is material to the application, then the statutory requirement is that the application should be determined in accordance with the Development Plan unless material considerations (which includes the National Planning Policy Framework) indicate otherwise.
- Officers involved in the processing and determination of planning matters must also act in accordance with the Council's Procedure Rules, The Officer Code of Conduct and (for officers who are Chartered Town Planners) with the relevant sections of the Royal Town Planning Institute's Code of Professional Conduct.
- 1.6 This Guidance supplements the provisions referred to above and provides further specific advice and guidance for Councillors and officers involved in planning matters. A key principle is that Councillors should represent their constituents as a body and vote in the interests of the District as a whole. Councillors should take account of all views expressed, they should not be biased towards any person, company, group or locality.
- 1.7 A further key principle is that local opposition or support for a proposal is not in itself a ground for refusing or granting planning permission, unless that

- opposition or support is based upon valid planning reasons which can be substantiated.
- 1.8 Councillors and officers should not accept gifts, nor should they accept hospitality. However, if a degree of hospitality is truly unavoidable, (e.g. receipt of tea, coffee or other light refreshments) Councillors and officers should exercise their discretion cautiously. gGifts with a value of over £50 have to be declared to the Monitoring Officer under the local Code of Conduct.
- 1.9 Officers must always act impartially and seek permission from the appropriate senior officer for any private work or interest which they wish to take up.
- 1.10 Training events will be provided for Councillors to assist them to carry out their planning roles.

#### 2. DECLARATION AND REGISTRATION OF INTERESTS

#### Councillors

2.1 The rules concerning the declaration of interests is contained in the Code of Conduct. Councillors will need to make themselves familiar with the Code and understand the distinction between personal interests which must be declared but which do not lead to the councillor having to withdraw and prejudicial interests which require withdrawal.

#### Officers

- 2.2 Where Council Officers have a pecuniary, or non-pecuniary interest, in a planning application or other planning matter, they should declare their interest in writing to the Service Manager Development Management immediately. This written record will then be retained on the relevant file.
- 2.3 An officer declaring such as interest should subsequently play no part in processing an application, or considering the planning matter, nor in any decision making on it.
- 2.4 In determining whether an interest should be declared, officers should use the same tests as Councillors. Examples of interest which should be declared are relatives or friends submitting applications; belonging to a church, club or other social group who has submitted an application; or living in proximity to a site which is at issue.
- 3. DEVELOPMENT APPLICATIONS SUBMITTED BY COUNCILLORS, OFFICERS AND THE COUNCIL
- 3.1 Serving Councillors and officers should never act as agents for individuals (including a company, group or body) pursuing a planning matter. This includes not only pursuing development proposals, but also works under related legislation such as works to protected trees. If Councillors or officers submit their own proposals to the Council, they should take no part in processing the

- application, nor take part in the decision making. The Council's Monitoring Officer should be informed of all such proposals as soon as they are submitted.
- 3.2 Proposals submitted by Councillors and officers should be reported to the Planning Committee as written agenda items and not dealt with by officers under delegated powers.
- 3.3 Proposals for the Council's own development (or development involving the Council and another party) should be treated strictly on planning merits and without regard to any financial or other gain that may accrue to the Council if the development is permitted. It is important that the Council is seen to be treating all such applications on an equal footing with all other applications, as well as actually doing so.

# 4. LOBBYING OF AND BY COUNCILLORS, AND ATTENDANCE AT PUBLIC MEETINGS BY OFFICERS AND COUNCILLORS

- 4.1 When Councillors undertake their constituency roles, it is inevitable that they will be subject to lobbying by interested parties and the public on planning matters and specific planning applications. When Councillors are lobbied, they need to exercise great care to maintain the Council's, and their own integrity, and to uphold the public perception of the town and country planning process.
- 4.2 Councillors who find themselves being lobbied (either in person, over the telephone, or by post, fax or e-mail) should take active steps to explain that, whilst they can listen to what is said, it would prejudice their impartiality if they expressed a conclusive point of view or any fixed intention to vote one way or another.
- 4.3 Councillors involved in the determination of planning matters should listen to all points of view about planning proposals and are advised to refer persons who require planning or procedural advice to planning officers. Councillors should not indicate conclusive support or opposition to a proposal, or declare their voting intention before the meeting at which a decision is to be taken. Nor should Councillors advise other parties that permission will be granted or refused for a particular development or that land will, or will not, be allocated for development in a Local Plan. To do so without all relevant information and views, would be unfair, prejudicial and may amount to maladministration.
- 4.4 Taking account of the need to make decisions impartially, Councillors must weigh up all the material considerations reported at each Committee meeting. They should not be biased towards any person, company, group or locality.
- 4.5 If planning applications are referred by a Planning Committee to Council (or meetings of different organisations attended by Councillors), each consideration will require the Councillor to weigh up, afresh, all the reported material factors before reaching a decision at that particular meeting.
- 4.6 By law, the District Council has to seek comments from the Town/Parish Councils on planning applications and other planning matters so that their

Version 8 – <u>July 2022</u>October 2010 (Updated June 2011) Section 8(e) - Page 4 of 10 comments can be taken into account when the District Council makes planning decisions. Some District Councillors are also Town/Parish Councillors and they take part in Town/Parish Council debates about planning applications and other planning matters. Merely taking part in Town/Parish Council debates on planning matters does not automatically debar District Councillors from decision-taking at the District Council. However, with few exceptions Town/Parish Councils do not have professional planning advice or complete information on the application and other planning matters when they make their recommendations to the District Council. Therefore, District Councillors who are also Town/Parish Councillors should be careful not to state that they have reached a conclusive decision when they consider planning issues at their Town/Parish Council meeting. Nor should they declare to the Town/Parish Council what their future voting intention will be when the matter is considered at the District Council

- 4.7 While Councillors involved in making decisions on planning applications will begin to form a view as more information and options become available, a decision can only be taken at the Planning Committee, and Council when all available information is to hand and has been considered.
- 4.8 Any relevant papers (including letters, photographs, drawings, petitions etc) passed only to Councillors by applicants or objectors prior to a committee meeting should be notified to officers and reported to the Committee.
- 4.9 Individual Councillors should reach their own conclusions on an application or other planning matter rather than follow the lead of another Ceouncillor. In this regard, any political group meetings prior to Committee meetings should not be used to decide how Councillors should vote. Decisions can only be taken after full consideration of the officers' report and information and discussion at the Committee meeting.
- A Planning Committee member who represents a ward affected by an application is in a difficult position if it is a controversial application around which a lot of lobbying takes place. If the councillor responds to lobbying by deciding to go public in support of a particular outcome or even campaign actively for it it will be very difficult for that councillor to argue convincingly when the Committee comes to take its decision that they have carefully weighed the evidence and arguments presented at Committee. A Councillor should avoid organising support for or against a planning application if they intend to participate in its determination at Committee. However, it should be possible for a councillor to say that they will make the views of the public known at the Committee whilst themselves waiting until the Committee and hearing all the evidence before making a final decision upon how to vote.
- 4.11 Councillors should not lobby other Councillors on proposals in a way that could lead to their failing to make an impartial judgement on the planning merits of these cases when making decisions at Council Committees. Nor should Councillors put undue pressure on officers for a particular recommendation nor

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- do anything which compromises, or is likely to compromise the impartiality of officers.
- 4.12 Officers who are wholly or partly involved in the processing or determination of planning matters should not attend public meetings in connection with preapplication development proposals or submitted planning applications unless their attendance has been agreed by their Director. To do so could lead to allegations of prejudice or bias to a particular point of view. If put in such a position, officers should avoid prejudicing the Committee's decision.
- 4.13 When attending public meetings, Councillors should take great care to maintain their impartial role, listen to all the points of view expressed by the speakers and public and not state a conclusive decision on any pre-application proposals and submitted planning applications.
- 4.14 If Councillors consider that they have been exposed to undue or excessive lobbying or approaches, these should be reported to the Monitoring Officer.

#### 5. DISCUSSIONS WITH APPLICANTS

- 5.1 It is generally recognised that discussions between potential applicants or applicants and the Council prior to the submission of an application can be of considerable benefit to both parties. However these should be undertaken as part of the pre application process for which a fee is payable. Discussions can take place for a variety of reasons, for example to establish whether an application can be improved in design, or to overcome planning objections or to meet relevant neighbour concerns. Such discussions will normally take place at the District Council offices or via video conferencing.
- 5.2 Councillors involved in any discussions should maintain an independent position and avoid committing themselves to either supporting or opposing the application at Ceommittee. If Councillors feel that they are being put under pressure to support or oppose an application they should suggest to the applicant/objector that they put their views to the planning officer. Planning officers should always make clear at the outset of discussions that they cannot bind the Council to make a particular decision, and that any views expressed are their provisional professional opinions only.
- 5.3 Advice given by planning officers will aim to be consistent and based upon the Development Plan (Structure and Local Plan) and other material considerations (which includes the National Planning Policy Framework). Senior officers will make every effort to ensure that there are no significant differences of interpretation of planning policies between planning officers.
- 5.4 Planning officers will ensure that their advice, and reports, in the sense that they should not favour any particular applicant or objector are impartial. This is because a consequent report must not be seen as advocacy for a particular point of view. A written note should be made of pre-application discussions and important telephone conversations. The involvement of Councillors in such

- discussions will be noted by officers as a written file record. A follow-up letter should be sent, particularly when material has been left with the Council by the applicant or agent for comment.
- 5.5 Councillors who also serve on Town & Parish Councils should make clear their separate roles in each Council regarding Teignbridge District planning policies. The councillor and other interested parties should be clear at all times when the Councillors are acting as a Town or Parish Councillor, and when they are acting in their role as a District Councillor.

#### 6. REPORTS BY OFFICERS TO COMMITTEES

- 6.1 Many planning applications are determined by the Service Manager Development Management. These are the smaller and less controversial applications.
- 6.2 Where decisions on applications fall to be made by the Planning Committee or Council, they will be the subject of full written reports, except where the applications are to be determined by the Committee simply because the application is from a District Council Member, a member of staff, the District Council, the County Council or falls within the Dartmoor National Park.
- 6.3 Reports on planning matters aim to be accurate and will contain a description of the development proposed in the application (including dimensions and areas). They will refer to the provisions of the Development Plan, the National Planning Policy Framework and all other material planning considerations including a full description of the site, any relevant planning history, and the substance of objections and other views received.
- 6.4 All reports requiring a decision will have a written recommendation. Oral reporting (other than to update an existing report) will only be used on rare occasions and carefully minuted when this does occur. All reports will contain a technical appraisal which clearly justifies the stated recommendation. All reasons for refusal and conditions to be attached to permissions must be clear and unambiguous.
- 6.5 Any additional information which is material to a planning decision, and which is received after publication of agendas, will be reported to the meeting.

#### 7. PUBLIC SPEAKING AT PLANNING COMMITTEES

- 7.1 Members of the public who wish to speak at a Planning Committee in support of or against a planning application may do so. Only planning related matters can be considered (e.g. access, road safety, design, effect on appearance of area etc.) Comments on non-planning related matters cannot be considered (e.g. loss of property value, loss of view, land ownership issues etc.)
- 7.2 Subject to the exception in the paragraph below, Members can only speak at a Planning Committee (in support of or against a planning application) if they are the Ward member for that particular application and/or they are a member of

- the Planning Committee. If a Ward member who is also a member of the Planning Committee does speak, they must not then take part in the voting for that planning application. The Ward member is permitted to speak in order to represent the views of their constituents not the personal views of the Ward member as those view may not be consistent with the role of a Committee Member. By not participating in the voting, the Ward member preserves all appearance of impartiality and can freely voice the views of their constituents.
- 7.3 The exception to the requirement that in order to speak at a Planning Committee a Ward member must be both the Ward member for the planning application being determined and a member of the Planning Committee is where a Ward member who is neither the Ward member for the application nor a member of the Planning Committee, is the Ward member for an adjoining ward. In such circumstances, the Ward member for the adjoining ward will be permitted to speak provided they have received representations in writing from one or more constituents of that adjoining ward concerning the application. The Ward member will then be permitted to speak at the Planning Committee in order to represent the views of the constituents of the adjoining ward who have made written representations to the Ward member of the adjoining ward.
- 7.4 Member may not address the Planning Committee in any other circumstances unless they do so as either an objector or supporter.
- 8 THE DECISION MAKING PROCESS AND DECISIONS CONTRARY TO OFFICER RECOMMENDATIONS AND/OR THE DEVELOPMENT PLAN
- 87.1 The law requires that, where the Development Plan is relevant, planning decisions should be made in accordance with it unless other material considerations (including the National Planning Policy Framework) indicate otherwise (Section 54A of the Town and Country Planning Act 1990).
- 78.2 The relevant Development Plan, and other material considerations (including the National Planning Policy Framework), will be identified in officers' reports. Material considerations will vary from case to case. In arriving at a decision, it is a matter of judgement for the Planning Committee (or Council) as to the weight to be attached to the various material considerations.
- 78.3 In discussing, and determining a planning application or other planning matter, Councillors should confine themselves to the planning merits of the case. The reasons for making a final decision should be clear, convincing and supported by material considerations and the planning merits.
- 78.4 Members should consider the advice of the officers but ultimately they are free to vote as they choose. If Councillors wish to determine an application contrary to officer advice, or to impose additional conditions to a permission, an officer should explain the implications of such actiona decision prior to the vote. The Councillors' grounds reasons for any contrary determination, or for wishing to

- impose additional conditions, must be clearly stated at the time the propositions are made and votes taken at the meetingprior to the vote and shall be minuted. The personal circumstances of an applicant will rarely provide such grounds.
- 8.5 The Planning Practice Guidance advises that the most common cause for costs being awarded against Local Planning Authorities is where there are unsubstantiated reasons for refusal. Vague, generalised or inaccurate assertions about a proposals' impact, which are unsupported by an objective analysis, are more likely to result in a costs award. The Chair will, if necessary, adjourn the meeting for a few minutes to allow Officers to advise of any other relevant planning issues to assist the Councillors with their reasons for a contrary determination. Alternatively,- the senior planning officer supporting the Chair at the Planning Committee meeting may formally ask the Planning Committee to defer the vote until the next Planning Committee meeting in order to take advice and compile the planning reasons for any contrary determination if this cannot be done adequately at the time the propositions are made and this should advice will be formally minuted.
- 78.65 The Planning Practice Guidance makes clear that local opposition or support for a proposal is not, in itself, a ground for refusing or granting planning permission unless it is founded upon valid material planning reasons. The Council will be at risk of costs for unsubstantiated reasons for refusal that rely almost exclusively on local opposition for their justification. —
- 8.76 If a resolution is passed which is contrary to a recommendation of the Service Business Manager Development Management (whether for approval or refusal) a Minute of the Committee's reasons will be made and a copy placed on the application file.
- 8.87 In the event that a Member of the Planning Committee moves a motion to grant an application contrary to Officer's recommendation, the Councillor moving the motion MUST provide i) Full conditions and relevant informatives; ii) Full statement of reasons for approval (as defined in the Town and Country Planning (Development Management Procedure) (England) Order 2015; iii) Relevant Development Plan policies and proposals. If the Councillor moving the motion does not meet these requirements, the motion shall not be deemed to have been properly made and cannot be seconded.
- 8.98. In the event a Member of the Planning Committee moves a motion to *refuse* an application contract to Officer's recommendation, the Councillor moving the motion MUST provide: i) Full statement of reasons for refusal which must include a statement as to demonstrable harm caused ii) Relevant Local Plan policies which the application is in conflict with. If the Councillor moving the motion does not meet these requirements, the motion shall not be deemed to have been properly made and cannot be seconded.
- 78.1076 If the report of the Service Business Manager Development Management recommends approval of a departure from the Development Plan,

the full justification for this recommended departure should be included in the report.

- <del>78.1187</del> Senior planning officers (and legal officers as necessary) should attend meetings of the Planning Committee to ensure that procedures are properly followed and planning issues properly addressed.
- <del>7</del>8.12<del>98</del> It is important that Councillors who determine planning applications do so only after having considered all the material planning considerations. They must take all relevant matters into account and they must disregard irrelevant considerations. It is important that they are seen to do this. For this reason, it is important that Councillors only participate in the debate and vote on a planning application if they have been present throughout the whole of the officers' presentation and the subsequent committee debate. Councillors who arrive at a meeting part-way through consideration of an application or who are absent from the meeting for any part of that consideration may not be aware of all the relevant considerations. In any event, their participation can be seen to be unfair - it could amount to maladministration as well as giving rise to a legal challenge that the decision-making process was flawed.

#### SITE VISITS BY COUNCILLORS 98.

#### Site Inspection TeamWho can attend

Each site visit shall be attended by the Site Inspection Team chosen for that particular site visit and for specific planning purposes. The Site Inspection Team shall comprise of only three Members of the Planning Committee chosen by the Committee ad hoc on a roll-call basis. The Site Inspection Team will be accompanied by the planning officer.

#### The need for committee site visits

- 8.19.2 It is important for the District Council's Planning Committee to have a clear rationale for undertaking organised site visits in connection with planning applications and that any visits are conducted properly and consistently.
- 8.29.3 The purpose of a site visit is for the Coommittee Councillors to gain knowledge a better understanding of specific -issues arising from the development proposal, the application site and its surroundings.
- 9.3 -A decision by a Planning Committee to carry out a site inspection should normally only be taken where the impact of the proposed development is difficult to assess from the report, -plans and/or any supporting information submitted by the applicant, or additional material provided by officers.
- Site visits cause delay and additional costs, and should only be carried <del>8.3</del>9.4 out where the Committee Councillors believe a site visit is necessary and the purpose is clear and substantial.
- Councillors can ask the Business Manager Development Management for 9.5 additional illustrative material to be presented in excess of the Officer's report

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- at least three working days before the Planning Committee meeting or during the site visit clearly specifying what additional material is needed and why.
- 9.65 Site visits should only occur when a Councillor has submitted a written request prior to the Planning Committee at which the relevant application is to be considered and explained why a site visit is considered to be necessary. A record of these reasons should be kept. If a request for a site visit is proposed at the Planning Committee meeting (without a prior written request), the Councillor proposing the site visit must clearly state the explicit reason why this was not apparent prior to the meeting, explain why it is now deemed to be necessary and in such a case, the deferment of the application pending the site visit must be agreed by a majority of the Planning Committee. A written record of theese reasons givens should be provided by the proposing Councillor to the Committee administrator immediately following the meeting.

#### **Procedure on Site**

- 8.49.765 Every site visit should be attended by only three Members of the Planning Committee. These will be chosen ad hoc on a roll-call basis. The three Members of the Planning Committee will be accompanied by the planning officer and normally the Parish or Town Councillor. Any consultee whose attendance has been specifically requested by the Planning Committee (e.g. the County Highway Authority or an Environmental Health Officer) may also attend to assist their understanding of the proposals.
- 8.5 A detailed explanation of the proposals, and a summary of the officers' report and recommendations, will be made by the planning officer. The threeSite Inspection Team Councillors will then be given the opportunity to ask questions of the Planning Officer and to view the site and surroundings from all relevant vantage points.
- 8.5 Site visits will normally involve District, Parish or Town Councillors and officers only, except for any consultee whose attendance has been specifically requested by the Planning Committee (e.g. the County Highway Authority or an Environmental Health Officer) to assist their understanding of the proposals.
- 9.8768.56 Applicants/agents, or objectors and members of the public are excluded from will not be invited to attend site visits. Chair of Parish Meetings may attend site visits provided they have signed up to the Code of Conduct for Members issued under the Local Government Act 2000. Councillors should keep together during site visits and not allow themselves to be addressed separately by applicants or objectors.
  - 9.9878.67 No decisions are made at site visits although recommendations may be made to the Committee. The Committee administrator will prepare a written note of the key planning issues and information obtained from the site visit, to be reported to the subsequent meeting of the Planning Committee. A Member of the site inspection team should be elected to report back to the Planning Committee with their findings (as agreed) when the application is next being considered

The recommendation will remain confidential until the committee report is prepared.

- 9.10988.78 Where a site meeting is attended by a Parish or Town Councillor they will be invited to advise on the views of the Parish or Town Council rather than their views as an individual.
- 9.11098.89 The Service Manager Development Management and the Service Lead Legal and Democratic Services will ensure that all correspondence in relation to site visits clearly identifies the purpose of a site inspection together with the format and conduct of the inspection, so that applicants/agents and interested parties are aware of it.

#### **Informal Site Visits**

- 9.12108.190 There are advantages in Councillors making their own individual site visits to gain knowledge of the development proposal, the application site and its surroundings. In doing so, Councillors should observe sites from public vantage points only (highways, rights of way or public open space) and should not enter onto private land without permission.
- 9.13218.101 Whilst on individual site visits, Councillors should not as far as possible avoid engageing in discussion with any person regarding the site visit or application. applicants, objectors or other interested parties.

This can lead to accusations of partiality if the views of one party only are heard.

9.14328.112 Where application sites are not visible without entering onto private land – for example, rear extensions or country houses in larger plots – officers will make an additional effort to provide appropriate visual information at Committee.

#### 910. REVIEW OF PLANNING DECISIONS

- 910.1 Arrangements will be made for Councillors to visit a sample of implemented planning permissions annually, so that a regular review of the quality of planning decisions can be undertaken. This will include examples from a broad range of categories such as major and minor development, permitted departures, upheld appeals etc.
- 9<u>10</u>.2 The outcome of this review will be reported to the Planning Committee and to the Overview and Scrutiny Committee and may lead to identification of possible amendments to existing policies or practice.

#### 101. COMPLAINTS AND RECORD KEEPING

101.1 The Council has a complaints procedure, which can be used by any party to the planning process (applicants, objectors or others) to complain about the way in which a matter has been handled (the complaints procedure is not intended to reopen the planning decision). Copies of a leaflet on the complaints procedure are available on request. and on the councils website.

- 101.2 In order to ensure that planning procedures are undertaken properly and that any complaints can be fully investigated, record keeping will be complete and accurate. Every planning application file will contain an accurate account of events throughout its life, particularly the outcomes of meetings, significant telephone conversations and any declarations of interest by Councillors.
- 101.3 The same principles of good record keeping will be observed in relation to all enforcement and Development Plan matters. Monitoring of record keeping will be undertaken regularly by the senior planning staff.
- 101.4 Where a planning application is dealt with under the delegated procedure a complete record will be kept of the planning considerations taken into account in determining the application for 5 years after the decision.

#### 142. CONTRAVENTION OF THIS GUIDANCE

- 142.1 Where there is any <u>breach of this ProtocolGuidance</u> by a Councillor the matter should be referred to the Monitoring Officer who <u>may take such action as they</u> considered appropriate will report the matter to the Standards Committee.
- 142.2 Where any breach of this <u>Code ProtocolGuidance</u> constitutes misconduct by an officer, then it is to be dealt with in accordance with the Council's disciplinary procedure.



## Constitution 10(b) COUNCILLOR ACCESS TO DOCUMENTS AND INFORMATION

- Members are free to approach any department for such information, explanation and advice as they may reasonably need in order to assist them in discharging their role as members of the Council. This can range from a request for general information about some aspect of a department's activities to a request for specific information on behalf of the constituent. Such approaches should normally be directed to the manager of the particular service concerned. However, if a planning matter, Councillors are encouraged to contact the case officer. Members have a right of access to such meetings, documents and information of the Council as are necessary for the proper discharge of their functions, and in accordance with the law. This applies when:
  - representing their constituents, and
  - carrying out official duties such as committee members, lead members, or representing the Council on outside bodies
- 6.2 The legal rights of members to inspect Council documents are covered partly by statute and partly by common law. The statutory framework includes the Local Government Act, 1972, and the Licensing Act 2003 (Hearings) Regulations 2005, the Data Protection Act 2018 and UK GDPR,s, 1985 and 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.
- 6.3 Members have a statutory right to inspect <a href="mailto:any-council documents">any-council documents</a> which contains material relating to any business which is to be transacted at the Council, the executive, a committee or sub-committee meeting. This right does not apply to documents which-<a href="mailto:disclose confidential and exempt information.appear on the exempt agenda for meetings">disclose confidential and exempt information.appear on the exempt agenda for meetings. The <a href="mailto:Exempt">Exempt items are include those which contain exempt information relating to:</a>
  - -individuals, such as employees, occupiers of Council property, applicants for grants and other services,
  - Information which is likely to reveal the identity of an individual
  - contract and industrial relations negotiations,
  - commercially sensitive information,
  - advice from CounselInstructions to and advice from Counsel, and any information subject to legal professional privilege in connection with legal proceedings by or against the Council, or the determination of any matter affecting the Council
  - and criminal investigation. Information relating to any actions taken or to be taken in connection with the prevention, investigation or prosecution of crime
  - information which would reveal that the Council proposes:
    - a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
    - a)b) to make an order or direction under any enactment.

- 6.4 The common law right of members is much broader and is based on the principle that any member has a prima facie right to inspect Council documents so far as their access to the documents is reasonably necessary to enable the member properly to perform their duties as a member of the Council. This principle is commonly referred to as the "need to know" principle.
- 6.5 The exercise of this common law right depends, therefore, upon the member's ability to demonstrate that they have the necessary "need to know". A member has no right to a "roving commission" to go and to examine documents. Mere curiosity is not sufficient. The crucial question is the determination of the "need to know". The question request will initially be determined by the manager of the service involved . Where a member disagrees with a service's refusal to provide information, the Monitoring Officer will determine if it shall be released. with the advice from the solicitor. In the event of a dispute, the question will be determined by the standards committee.
- In some circumstances, e.g. a member wishing to inspect documents relating to the functions of that committee, a members "need to know" will be presumed. In other circumstances e.g. a member wishing to inspect documents which contain personal information about third parties, a member will be expected to justify the request in specific terms. When dealing with casework for their constituents, the member will seek written consent from the individual to access personal data held about them by the Council. Members, as data controllers, will be responsible for ensuring they have obtained the necessary consent, and will be personally responsible for the safe keeping on the data once provided.
- 6.7 Members have a duty not to make public any information which is confidential or exempt without the express consent of the Council, and a duty not to divulge to anyone, other than a fellow Councillor or Officer entitled to know it, any confidential or exempt information received from the Council. Information must be used only used for the legitimate purpose for which it is provided.



# Governance, scrutiny and ethical matters at Teignbridge Council

#### Discussion paper

Contact information: Ed Hammond, Acting Chief Executive

ed.hammond@cfgs.org.uk

#### About Centre for Governance and Scrutiny

The Centre for Governance and Scrutiny is an organisation with particular expertise in corporate governance in local government. We work closely with councils, and with the LGA, to provide support and advice to councils on their governance systems overall, on their constitutional arrangements, on relationships between members and officers and on the operation of systems for scrutiny, accountability and transparency.

Our work for Teignbridge has been funded by the Local Government Association.

#### Introduction

This discussion paper is designed to assist members in discussing, and agreeing a way forward, on how to achieve more effective governance at Teignbridge Council.

The objectives of this work were to:

- Work with members to better understand relationships between members, the role of members in respect of the local community, and relationships between members and officers (including mutual officer/member roles and responsibilities). This will include consideration of values, behaviours and ethical issues:
- Use this understanding to review constitutional provisions relating to member and member/officer activity, with a particular focus on the overview and scrutiny function and the mechanics of debate and decisionmaking in committee, and on the ethical standards and conduct framework which underpins member/officer relationships;
- Produce an action plan for ensuring that the constitution is understood and acted on, and addressing uncertainty around the roles and responsibilities of individuals and groups of individuals, and in so doing making relevant suggestions for the council's ethical framework. This will involve support to the recently-agreed establishment of a Procedures Committee, to oversee such issues in future.

#### Matters not considered

At this stage we are not presenting detailed findings on the role of members in respect of the local community. We had hoped to be able to explore with a larger group of members the way that their ward work, and the wider conversations they have with those active in the local community, influence and inform their wider work on the council. The disappointing level of engagement we had with councillors does not give us sufficient confidence to be able make clear findings in this area. The low level of member engagement means that we have had to be particularly carefully in avoiding the risk of extrapolating findings which rely predominantly or wholly on the views of councillors.

This review has not considered governance in respect of the planning system, and planning decision-making. Given the challenges that this review has identified it seems likely that the management of planning matters (strategically and operationally) may well require further review – particularly around councillor behaviours and member/officer relationships.

Finally, this review has not considered Strata governance.

### Method

CfGS carried out this work by way of interviews, a councillor survey and a review of documentary information, as follows.

Interviews	With seven councillors and eight senior council officers  All councillors were given the opportunity for an interview.  Interviews were semi-structured, focusing on the objectives of CfGS's work while providing interviewees with the opportunity
	to highlight their own priorities and issues.
	We sought to hold a larger workshop to gather opinion from a wider range of councillors (in particular on the subject of councillors' roles in respect of the local community). However, it only proved possible to arrange such a workshop very late in the evidence gathering process, and then only with only four councillors.
Survey	10 councillors responded of a total 47.
	All councillors were sent notification of the survey on two occasions.
Documentary information	Limitations to evidence-gathering through interview and surveys (particularly with members) meant that we engaged in a more in-depth review of documentary information than would usually be the case.
	This included:
	<ul> <li>The Council's Constitution, with a particular focus on;</li> <li>Arrangements for making key decisions;</li> <li>Arrangements in place for delegation of decisions;</li> <li>The member and officer codes of conduct;</li> <li>Overview and scrutiny procedure rules and the</li> </ul>
	rules of procedure of other bodies, including full Council;
	<ul> <li>The procedure for the operation of hearings at Standards Committee.</li> </ul>
	The most recent Annual Governance Statement;
	Agendas and paper for a selection of recent meetings.
	This included detailed review of paperwork for the following:
	o Full Council: 23/11/20, 22/2/21. 4/5/21
	<ul> <li>Executive: 3/11/20, 11/2/21, 6/4/21</li> </ul>
	o Audit Scrutiny: 26/8/20, 17/12/20, 24/3/21
	o OSC1: 22/9/20, 22/12/20, 20/4/21
	o OSC2: 10/11/20, 12/1/21, 9/3/21

- o Standards: 15/7/20, 22/7/20, 2/10/20, 9/11/20
- Observation of webcasts of parts of the above meetings;
- Overview and scrutiny committee work programmes;
- The Forward Plan (as it existed at various points in 2020/21).

#### Format of this paper

This is a discussion paper; while it sets out possible areas in which actions might be considered, it invites councillors and officers to discuss those matters to decide what form interventions should take. In some areas we set out a strong recommendation to take specific action – in others we highlight options for improvement, inviting further debate.

This is intended to promote ownership of improvement at the council. This paper highlights shortcomings in the relationship between members, and between members and officers, at the council. The only way that these challenges can be meaningfully tackled is by members and officers recognising these shortcomings and coming together to overcome them. All councillors, and most officers at a senior level, have a specific stake and a responsibility to take a role in that activity.

#### The sequence of change

As councillors and officers come to develop plans for improvement as a result of this paper, they will need to consider how changes will need to be organised and sequenced. In our view steps to address shortcomings in relationships will need to be taken first. Changes to council structures, systems and processes can follow on from this. As we update this report in summer 2022, we note that the council is moving ahead with (necessary) constitution changes. We have ensured that as far as possible the suggested actions in this paper align with those changes.

#### Note: Action taken since the review

A draft of this report was initially put to the Council in late 2021. At this time action had already begun to address some of the issues identified in this report. This means that some of the evidence gathered earlier in 2021 should be presented in context of these improvements. As far as possible we have attempted to identify, in this draft (revised in September 2022), where we understand improvements are underway.

#### 1. Summary

Councils' ability to effective carry out their day to day business, as well as to confidently plan for the future, rests on the strength of their organisational culture.

Organisational culture is about many things, but in the context of the running of a local authority:

- There needs to be mutual respect between councillors within the context of robust political debate and disagreement;
- Councillors need to understand and respect officers as professionals particular where officers have a responsibility for the governance framework;
- Councillors in particular need to understand their roles and responsibilities, and how they are distinct from the roles of officers. In the most basic sense, this is that councillors lead on strategy and overall direction, while officers lead on delivery and implementation;
- A strong governance framework centred on the constitution is needed to embed positive behaviours, and to provide clarity on roles, responsibilities and relationships.

In a local authority with strong and effective governance systems, members and officers recognise the presence of individual and collective responsibility for action on the above matters. In such an environment, good governance is not just taken to be the responsibility of the Monitoring Officer, or leading councillors, but all councillors and officers.

In our view at Teignbridge there have been weaknesses around organisational culture – in particular, the relationships between members, and the relationships between members and officers. Specifically, there has been uncertainty around who leads on "strategic" and "operational" matters. Since this review was undertaken we understand that progress has been made in bringing clarity to these issues.

There is never a rigid divide between what is covered by the two terms but the definitions below provide a general summary.

"Strategic" matters are those which relate to the long term direction of the authority – plans and sets of priorities that reflect the council's overall focus, and the central aims of the council's administration. These priorities should be set by councillors and will usually derive from an election manifesto or similar programme. Executive councillors and officers will usually work together to refine strategic priorities, and non-executive councillors will hold the executive to account (through scrutiny, and other political methods) through focus on those priorities and that strategic focus.

"Operational" matters are those that relate to the implementation of strategy – usually led by officers with a degree of oversight from both executive and non-executive officers. Officers will usually work within the parameters set by strategic decisions and exercise their own judgement on implementation. For high profile or contentious matters – and those matters where services are

failing, or where big changes are happening – more sustained member oversight will usually be necessary but for the most part, there will be little day to day councillor involvement in operational decision-making or service delivery.

Strong organisational culture – and strong governance – rest on this clarity of roles between members and between members and officers. It also relies on realistic member expectations about where and how they can expect to work with officers to deliver priorities which they have set, and knowing how and where to step back from needing a great deal of operational information.

In turn, this rests on councillors' ability to set a clear strategic direction for the authority – priorities to guide the council and its work over the course of an electoral cycle. This relates closely to the ability of the councillor leadership, through Executive, to engage collectively on priorities and performance, and to use that collective view to have the confidence to pursue its political priorities.

#### Overview of the council's strategic direction

Teignbridge's councillor leadership has stated that it has priorities in three areas – housing, climate change, and jobs.

Meanwhile the Council has a 2020-30 plan which sets out 8 main objectives for the authority in the next decade. We were told that all councillors had an opportunity to be involved in the recent review of this main council strategy. The plan is supported by the "Teignbridge Ten", a list of ten programmes aimed at securing practical improvements to people's lives. Performance indicators relating to these, and other, priorities are collected and regularly used to inform members discussions. Active engagement with this data by members (in meetings) appears limited.

We have seen evidence of meaningful performance management systems for the council at a strategic level. Performance is tracked monthly and quarterly; performance indicators measure and spur action across the spectrum of council activity.

Overall, performance is good. The council is able to plan and manage service delivery well. Governance should support this strong service delivery and should involve officers and members working together to ensure the authority is resilient and focused on the future – but at the moment relationships make this difficult. Furthermore, information about performance has not in the past been reported to councillors in a consistent way, possibly because councillors overall have not provided sufficiently clarity on how they expect to be so briefed. We were in fact told that many councillors have stated that they do not wish to see this information regularly, although we recognise that portfolio holders continue to be briefed on key issues. Even if performance is good with no undue worries about service delivery, meaningful member oversight is still important. We understand that improvements are underway here.

Together this suggests challenges around key relationships – in particular, uncertainty around who leads on the strategic direction of the authority, who oversees and manages delivery, and who holds those people to account. These

matters are central to the effectiveness of the governance system as a whole. We explore these issues in more depth in the main body of the report. As we have already noted, steps are now being taken to address these issues directly.

#### Overview of constitutional systems

Good relationships and a positive organisational culture need to be supported by robust and transparent constitutional and decision-making systems. A strong ethical framework in which governance can operate is central to a council's ability to deliver for local people.

Teignbridge exhibits weaknesses in its constitutional and decision-making systems. Inconsistencies and gaps in the Council's constitution have been long-recognised by the council – action is being taken to address these. Decision-making systems – particularly the Forward Plan – need more rigour and clarity in their operation, as do arrangements for the sharing of information with councillors. We talk specifically about these issues in sections 4.2 and 4.3. Although we were told by some that scrutiny arrangements had improved in recent months, the scrutiny function still appears to lack focus and direction. We expect that the reorganisation of the scrutiny committee structure (and the creation of a distinct Audit and Governance Committee) will provide a foundation on which to build better governance.

Resolution of these issues is important, and goes hand in hand with action on the broader cultural factors mentioned above. We should emphasise that action on these cultural matters – securing a clear member commitment to changes in behaviours, and clear adherence to the constitution – is a critical part of any plan for improvement.

This paper seeks to address these issues by setting out areas for further discussion and then potential areas in which action could be taken, sketching out what that action might look like. This paper deliberately does not provide a detailed prescription for action because first, members and officers need to take responsibility for recognising the position that the authority is in. Once the need for improvement is recognised responsibility for designing and delivering that improvement can be decided, and actions developed, refined and implemented. Member and officer ownership is a vital part of this whole process.

#### 2. Improvement areas

This paper identifies six improvement areas for Teignbridge in respect of governance, scrutiny and ethical behaviours. For each, it:

- Sets out the context our assessment of current council performance in this area, including any relevant shortcomings;
- Sets out the core issues that councillors and officers will need to discuss in order to bring improvements about;
- Provides examples of what improved systems, processes and behaviours might look like.

We have divided the six areas into two parts.

The first part relates to relationships and ethics. These are about the culture of the authority. The two areas relating to this part are:

- Councillors' relationships with each other (including the way that councillors engage with the standards system);
- Councillors' relationships with officers.

The second part, and the remaining four areas, relate to the formal systems that are in place to support a robust ethical framework:

- A constitution which provides a strong governance framework for the authority;
- Openness and transparency (particularly with regard to how information is shared with councillors);
- Consistent and clear decision-making arrangements;
- Effective scrutiny arrangements.

#### 3. Relationships and ethics

#### 3.1 Councillors' relationships with each other

#### Context

Councillors in Teignbridge do not always have good relationships with each other. The challenge that the council has had in relation to formal standards complaints is a symptom of this.

Some members talk about member relationships as having "turned a corner" and that there has been, or is, a culture change in progress in that regard. There is certainly a recognition of the need to change and a commitment to doing so. At the time that this review was conducted there was no systematic corporate action to make improvements here – although that has since changed. There will, however, still be work needed to ensure that behaviours and attitudes are not treated as an entirely individual matter.

There are a number of issues which have collectively caused these poor relationships. They include:

- The fact that a number of councillors see themselves as insurgents and disruptors rather than part of the council, with the responsibilities and duties that come with it;
- Some councillors' perception that the governance shortcomings that they perceive as being present at Teignbridge are so severe that they are justified in behaving poorly;
- Aligned to this, a sense from some councillors that the standards complaints are made politically, which is seen as justifying a defensive attitude when those processes are invoked. We have not been able to substantiate this assertion, as it involves drawing conclusions about the motivations of individual complainants in respect of cases where relevant information is exempt from publication. It is however worth noting that the majority of standards complaints derive from the public, rather than councillors' fellow politicians;
- A separate sense that standards hearings, and the outcomes of those hearings, are influenced by the political allegiances of those involved;
- A lack of a consistent understanding from councillors about what behaviours are, and are not, acceptable for elected members of a local authority;
- An unwillingness to talk candidly, cross-party, about these issues, and an overall absence of drive and direction on standards and ethical conduct on the part of the council corporately.

We cover the standards regime specifically on the next page.

Many of the relationship issues which exist are blamed by some on councillors on the 'Newton Says No' group and on certain independent councillors. We recognise that, further to findings that have been made by the Standards Committee, the individual behaviours of certain councillors have been found wanting. However, the behaviours of councillors, and the relationships between them, should be a concern of all councillors, and something all councillors have a stake in resolving

– it is not a matter of responsibility sitting with one group of councillors over another. The evidence we have gathered suggests that councillors do not recognise this general responsibility. The recent (summer 2022) resignation of both Independent Persons from the Standards Committee should be seen by councillors as a significant warning sign.

Poor relationships between members have negative implications for:

- The strength of key elements of the governance framework in general on executive decision-making, the transaction of business at Full Council, and particularly on the operation of overview and scrutiny (which we discuss in more detail below).
- Democratic debate. Distrust between members makes good faith debate difficult. It also makes principled, constructive opposition more difficult. Effective opposition is about staking out an alternative vision for the future of the authority and the area, and constructive challenge on the design and delivery of services in the here and now. It is difficult to find examples of this kind of focused, directed opposition at Teignbridge. Opposition is instead focused on the minutiae of operational matters this reflects a leadership focus on similar matters, which we note elsewhere;
- The extent to which councillors feel like, and act as if they are, "part of", the authority. All councillors are members of the authority, with responsibilities and duties arising from this status. Some, however, do not recognise those duties. This impacts on for example councillors' engagement in training and development opportunities available to them. Member engagement with this review, for example, has been poor; many councillors have not taken up training opportunities offered by the council;
- Decision-making. The council's political leadership appears reticent in confidently and transparently developing decisions and putting them into action, in part because of concerned about the impact and nature of opposition to proposals. Draft consultations are put to Executive for comment; the same issues and items circulate amongst a wide variety of member forums for debate and discussion. Collaboration and plurality of decision-making are important, but clear decision-making systems require that those councillors empowered to take those decisions are able to work together to do so.

#### Shortcomings in the standards system

Overall, the standards system at Teignbridge is held in low regard.

A larger than expected number of standards complaints come to be dealt with formally at Standards Committee. The judgement of senior officers, and of external investigators, in how complaints are handled is consistently called into question. It cannot be seriously disputed that there have been some extremely poor member behaviours in the past and indeed recent past and that attempts to deal with those behaviours through the formal standards process has failed. Some councillors feel that politically-motivated complaints are brought against them, and seek to dismiss the findings of the committee (and of independent investigators) as being similarly politically-driven. It is a helpful step that the Leader of the Council has now stepped down from membership of the

committee – although it should be noted that it remains surprising that it should have been thought appropriate for him to be a member of the committee in the first place.

Shortcomings in the operation of the standards committee are understood by senior officers, who have attempted to draw in external assistance to improve its operations. Overall, councillors have not bought into these attempts at improvement, although we understand that more consistent steps to improve have been taken in recent months. More recently it has been proposed to draw members of the public into the operation of the standards regime as lay members.

The shortcomings that are present in Teignbridge's standards system are a symptom of poor member relationships, reflecting a lack of individual and collective responsibility for good behaviour. They do not relate to the individual performance of the councillors who sit on the standards committee or the officers who support them.

#### The main issues are that:

- An unusually large number of standards complaints are brought, and result in external investigation;
- The council has adopted an approach of "firefighting" standards issues as they arise rather than addressing their root cause. The need for a shift in focus is recognised by senior officers and by some councillors. This in part, relates to a lack of officer capacity, but also to a lack of meaningful activity in individual political Groups to candidly discuss where responsibility lies for improving behaviours;
- The lack of strategic focus on this issue may have been worsened through the establishment of the Procedures Committee, whose shared responsibility for constitutional and governance issues may dilute the role of the Standards Committee we note that action to establish a separate Audit and Governance Committee should begin to address this.
- There have been missed opportunities to broker these necessary, wider conversations. The integration of the LGA Model Code of Conduct into the Council's constitution in 2021 would have acted as an excellent chance to do this but the Code was incorporated into the constitution with no real debate although we know that there were some informal discussions about the wider implications, discussions which also involved senior officers. Some at the council cite the fact that the Committee can impose no "formal" sanctions as an insurmountable obstacle but no attempts have been made to investigate other options for the management of behaviour.

#### What improved systems might look like

- Group Leaders setting the tone, and setting clear expectations, about how disciplinary issues should be managed;
- A review of the council Code of Conduct to develop common principles and expectations around day to day behaviour, which do not interfere with political debate. This is likely to link with actions in the section below on

councillors' relationships with officers. The Nolan principles are referenced in the Council's constitution but are poorly understood – more may need to be done to translate these, and other principles, into a form that demonstrate what adherence to them means for the day-to-day running of the council:

- The appointment of an independent person to sit on the standards committee:
- Clearer and more consistent pathways for dealing with standards issues when they do arise potentially by triaging complaints more effectively and seeking where appropriate to manage them through mediation and the provision of advice. These may be done by enhancing existing systems for "local resolution" of complaints. In carrying out this work the council should have regard to the issues explored in "Local Government Ethical Standards: A Review by the Committee on Standards in Public Life" (CSPL, 2019) as well as to the approaches taken by other local authorities on these matters.

#### 3.2 Councillors' relationships with officers

#### Context

Relationships between members and officers are variable.

Many members are confident that relationships between members and officers are good. While many interactions are typified by politeness, effective relationships are about more than this; they rely on mutual responsibilities being understood.

Relationship challenges have several elements:

- As we have noted above, there has historically been little meaningful or consistent member leadership on standards and behaviours generally, although this is now changing;
- Mutual respect is lacking. Some councillors are suspicious of officers, and sceptical that they act in a neutral and apolitical way; some councillors also feel that officers have not "got used to" operating in a different political environment following the change in the Council's overall political balance. Some officers are exasperated by the lack of member focus on strategic issues, the febrile nature of the political environment and poor member behaviours generally. These are not circumstances that are conducive to the maintenance of good relationships. Political awareness training has been provided to relevant officers but more meaningful member-officer conversations are now needed;
- Councillors (including but not limited to the executive) have been extremely focused on operational matters although senior councillors now recognise the need to shift their attention to strategic matters, and the council is making progress in this area. The hitherto present operational focus has led to frustration for officers, who considered that councillor involvement in these matters makes it more difficult for them to carry out their day to day work. In turn, this frustrates some councillors, who interpret it as an indication that officers want to "run" the authority. This is exacerbated by what we noted in the section above councillors' tendency to debate and discuss the same matters repeatedly, which produces further confusion.

- This is, in part, a symptom of financial key decision thresholds which are set too low, as we explain further in the sections below, as well as being a symptom of councillors' lack of focus on strategic matters;
- This operational focus means that councillors have been less active in the strategic space – although the council's leader has now set an overall strategic direction for the authority, on which we have already commented. An operational focus makes it difficult for officers to act with confidence and certainty (for example, to understand clearly what the council's priorities are);
- Some councillors appear to have little confidence in officers, and have on occasion questioned their competence and probity. It is right that officers should be vigorously held to account but some councillors persist in these behaviours and actions with impunity and without evidence of the corruption or poor performance which they allege. In the governance sphere, some councillors' frequent refusal to sign off the minutes of meetings, and lengthy disputes on the minutes' accuracy, as a symptom of this. Officers recognise the presence of what many perceive as attempts to undermine them but attempts have not been made to understand why these member behaviours exist. As we have noted above, members seems similarly unwilling to examine their own behaviour and the behaviour of their peers;
- Officers have had difficulty understanding the needs and expectations of councillors. In part, this has been exacerbated by the impacts of the pandemic. Some officers struggle to navigate the council's complicated political landscape, and to understand councillors' motivations and objectives, which is unsurprising given the difficult, fractious and shifting nature of some of the political relationships and the lack of member strategic direction. In turn, some councillors report that, in their view, officers have found it difficult to manage the transition to a new council leadership. Although we should again stress the small sample size of our engagement with councillors, managing two changes in leadership closely following on from each other would, we recognise, have been a challenge for officers.

Poor officer/member relationships will come to have real world consequences, as it proves difficult or impossible to face up to difficult challenges.

#### What improved systems might look like

- Systematic dialogue between members and officers around mutual expectations on the above;
- A member/officer protocol in the constitution which references the outcomes of these conversations. The making of formal commitments through a protocol, while it would not automatically change behaviours, would make standards and conducts more of a priority and provide clear, defined expectations around what behaviours are, and are not, appropriate;
- Decision-making arrangements (in the constitution and elsewhere) which provide a clear demarcation between members and officer roles, reflected in the scheme of delegation.

# 4. The constitution, and the framework of ethical governance

# 4.1 A constitution which provides a strong governance framework for the authority

#### Context

The Council's constitution has been subject to minimal change since 2010. Some changes were made in November 2020 and were the subject of disagreement<sup>1</sup>. It is important to note that – despite councillors' disagreement with the way in which they were made – these changes were necessary, and further steps to evolve and develop the constitution now need to be taken.

Ongoing uncertainty (in the minds of councillors) as to whether the current constitution is "valid" is not helping with behaviours, relationships or the relative strength of the wider governance framework. The constitution is in need of urgent review and updating. A constitution which allows for uncertainty or which contains rules which are inconsistently understood and applied does not help to promote clarity around roles and responsibilities, particularly around ethical behaviours.

Members have been frustrated about the way that the constitution has been recently amended, but other than this they have taken no meaningful ownership on its improvement.

This review has not carried out an evaluation or investigation into the constitution. It has however looked at the constitution and its contents and has sought to consider it insofar as it assists in the development and maintenance of strong relationships and behaviours. In doing so a number of issues have arisen:

- The constitution is difficult to navigate;
- Connected matters are not cross-referenced (we note shortcomings below on access to information arrangements for councillors);
- Language used is inconsistent in style and content (in relation to standards and conduct);
- In general, the constitution does not provide an accurate guide to how decisions are made and business is transacted, because (for example):
  - Decision-making is convoluted, reflecting the confusion around relationships we discussed above (this is discussed in more detail below);
  - o Informal systems to manage decision-making are not acknowledged or taken account of. The constitution should make explicit reference to the ways in which members of the executive and members of Groups will be briefed and engaged with on matters of importance; members need the assurance that the constitution provides a full

<sup>&</sup>lt;sup>1</sup> Disagreement hinges on whether the changes made in November 2020 were sufficient minor to be made by the Monitoring Officer or whether they were "material" changes requiring full Council approval. The matter was most recently considered by the council's Procedure Committee on 21 July and has still not been resolved. There is neither a timescale nor a plan for the resolution of this issue.

- picture on how decisions progress from the corporate plan to the executive, or Council;
- The council's approach to the management of motions reflects inconsistent provisions in the Constitution (in particular, inconsistencies between sections 4.2 and 4.9.4). The highly atypical way in which motions are managed suggests to us that councillors use them, and their passage around a range of member bodies, as a way to engage in circular debate on administrative issues without having to resolve them.

These issues are important because without clarity and accuracy in its governing documents, it will be much more challenging for the council to chart a path to better behaviours and relationships.

#### Components of an effective constitution

A good council constitution embodies – amongst other things:

- Clarity;
- Consistency;
- A lack of duplication;
- Readability;
- Accuracy in reflecting local government legislation.

Overall, a good council constitution is grounded in good practice and in the principles of good governance overall.

We are not confident that the Procedures Committee, as currently organised, will be capable of addressing this issue in a measured and strategic way, given that the first order of business at their meeting on 21 July 2021 was to seek to continue the unproductive debate on the November 2020 constitutional changes.

#### What improved systems might look like

- Ongoing member leadership on a systematic review of the constitution understanding where the priorities for review lie and how changes can be managed and sequenced. Changes are now being made, and the proposed Audit and Governance Committee provides a clear space for ownership;
- Using discussion on amendments and improvements as a way to discuss and chart a way to improve the behaviours and relationships highlighted earlier in this report.

# 4.2 Openness and transparency (particularly with regard to how information is shared with councillors)

#### Context

A number of councillors feel that it has been difficult for them to get hold of information on matters of importance. We feel that information is in fact

available, but councillors are not necessarily aware of where to find it, and who to approach to secure access.

It is certainly the case that the constitutional provisions relating to member access to information need to be revisited. Members and officers need to develop mutual understandings about where rights lie, and how members needs can be properly met. In particular:

- Content about members' rights to access information is spread around the constitution and not cross-referenced;
- This heightens the likelihood that readers of the constitution will have an erroneous impression of where councillors' information rights lie, particularly with respect to the rights of individual members of scrutiny committees;
- There is little consistency in how officer reports are prepared, meaning that members can have little certainty in what they might expect to see, as standard, by way of background information to support decision-making. This will inevitably increase suspicion and has, we know, contributed to numerous member "fishing expeditions".

#### What improved systems might look like

- Templates for officer reports, further to training and development offered to officers on report writing skills – steps to provide this training and support is now in train;
- As part of the constitution, an accurate and comprehensive protocol for member access to information. Such a protocol forms part of the planned changes to the constitution.

#### 4.3 Consistent and clear decision-making arrangements

#### Context

Decision-making systems at Teignbridge appear unclear. In part, this derives from the challenges around member/member and member/officer relationships we highlighted earlier.

The constitution gives the Leader broad power to determine the status of business as key decisions and executive decisions. Despite this the content of the Forward Plan does not obviously reflect the council's stated priorities, and nor does business transacted in Executive and in other forums.

The Forward Plan is more a forward agenda planner for Executivemeetings than a schedule of key decisions. There are matters on the Forward Plan which do not appear to be "decisions" in the normal sense of the word, and are instead items being placed on the agenda of a future Executivet meeting, often to provide an update to councillors on a forthcoming consultation or a performance issue. Overall decision-making appears sluggish, with items being brought to Executiveunnecessarily and spending lengthy periods under discussion where their strategic importance is minimal. Those in senior leadership positions do recognise that barriers appear to exist in "getting things through" but nobody has been able to take the lead on charting a path to improvement. Councillors need to be able to

set clearer expectations on who makes decisions, involving whom, and at what time.

The focus on decision-making on operational matters reflects the behavioural challenges we noted in the sections above and is further evidenced by:

- The unusually low financial thresholds applied to key decisions (only £50,000 for revenue expenditure and £125,000 for capital) Thresholds in shire districts do vary, but a threshold of double the current level for both revenue and capital would seem reasonable. Actions are planned to be taken on financial thresholds as part of wider constitutional changes.
- The scheme of delegation, which as it currently stands does not act as a particularly effective tool for officers or members to decide where and when decisions should be brought to either members or officers. The flow of decisions coming to Cabinet do not appear to reflect the scheme the nature and scope of member decision-making on things like the Future High Streets Fund, the Alexandra Theatre and the Rural Skips Service appears to have been idiosyncratic. In our view this reflects the difficulty that the Council's leadership finds in making decisions which they consider may be unpopular or contentious.

Members' prevailing interest in operational issues is likely to be having a negative impact on officers' ability to confidently make operational decisions on their own. There may in certain instances be a culture of bringing items to Cabinet for review and input just to be sure – it is unclear whether this is derived from officer caution, members' interest in those issues, or a combination of the two. This further confuses member/officer roles.

#### What improved systems might look like

- Forward Plan arrangements which align with the wider constitution and with the council's overall corporate priorities;
- Clear systems, for important strategic decisions, for the involvement and engagement of a wider range of councillors.

#### 4.4 Effective scrutiny arrangements

#### Context

The overview and scrutiny function is not effective as it should be. A number of members value it and its work, and consider that it has improved with the additional of a second main committee. This reflects corporately-led attempts at improvement – the Leader wants scrutiny to be effective. However, there is frustration with its operation from a range of members and officers, who see a lack of co-ordination and focus in the work programme.

Former arrangements (where 30 councillors sat on a single scrutiny committee) were rightly seen as unsustainable but the approach taken to reorganisation in scrutiny has not worked. Further proposals now exist to change the names and terms of reference of scrutiny committees, which will be considered by Council in November 2022.

The assumption appears to have been made that structural reform alone – essentially splitting the main committee into two – would resolve scrutiny's problems.

Particular challenges with scrutiny include that:

- Scrutiny undertakes a great deal of activity (which some officers find to be onerous) but it is difficult to discern clear impact from scrutiny's work. Scrutiny involves the circulation of a lot of material (particularly performance information) but as with Executive, the quality of reports is variable and members' meaningful engagement with those reports is limited;
- Business does not seem to be aligned with either the council's overall priorities or with pressing performance or risk challenges.
- The way that the terms of reference for each committee have been historically set out makes it easy for matters to fall between the cracks, and for cross-cutting issues to not be considered effectively. While the recent changes to the names of O&S committees, and changes to their terms of reference, will help, attention will need to be paid to agenda planning to ensure that cross-cutting issues are dealt with appropriately; .
- Although formal systems exist for work programming and the selection of items for scrutiny agendas, there is no evidence that these systems are used systematically;
- There is a full programme of task and finish groups. The outcome of these groups is difficult to identify and track and, as with items on committee agendas, it is unclear exactly why certain issues are selected for further examination in this way.

Members of Executive are regularly held to account in scrutiny meetings and these sessions (though quite loosely managed) do provide challenge on key areas of council activity as well as on the Leader's three principal commitments. Behaviour in committee generally appears civil; councillors highly critical of the authority in other spaces appear to make few contributions, which we consider unusual.

Until recently the Council had an "Audit Scrutiny Committee" – a scrutiny committee which transacted the duties of a formal member audit committee. This was poor practice from a governance perspective – the Council plans to change its approach by proposing the appointment of a separate Audit and Governance Committee, which will go some way to ensuring an appropriate focus on financial and governance issues.

Audit Scrutiny has historically received twice-yearly update on strategic risks. The quality of these reports are good and demonstrate the presence of a reasonably robust risk management system overall. It is, however, clear that there is not a wider member ownership and discussion of risk. In our view this is a contributory factor in the lack of clarity between member and officer roles – a better understanding across the authority of strategic risk would help members to be able to focus their time on those matters which would make a difference. However, we recognise that the current political environment makes candid discussion of risk in public forums a challenge. We note that the Audit Plan does now include an action to review the corporate approach to risk management.

#### What improved systems might look like

- More effective work programming arrangements based on better cross party working;
- More effective methods for determining the effectiveness of scrutiny's work



### Response to proposed changes to the constitution of Teignbridge District Council

#### **21 November 2022**

The Group was disappointed that such major changes have been drafted and presented without prior informal discussion with councillors. Such informal discussions, either across the council or within the various Groups, would have facilitate better understanding of the reasons some changes had been put forward.

After reviewing the Centre for Local Governance (CLG) report, the proposed constitutional changes, and reflecting on other contributing factors, we do recognise there are problems in the operation of the council and relationships within it that need improvement.

There are a range of issues including relations between officers and various groups of councillors. The council will need strategies to deal with disruptive behaviour, and to rebuild trust, communication and cooperation.

No doubt some of those will be changes to the constitution, but not all, and the Liberal Democrat Group does not see the reasoning, evidence or justification for many of the proposed changes.

We are disappointed there has not been better discussion within the council, of this evidence and the best ways forward.

The report calls for a rebalancing of the relationship between the councillors' strategic role, and the officers' operational role, however the changes to the constitution put forward by officers seem disproportionately aimed at restricting councillors' role and rights with few aimed at clarifying officers' responsibilities.

We respond to the specific proposals in this document, but we would like to see more open discussion between officers and groups of councillors to identify the best responses to the council's challenges.

#### Large changes

We respond to each of the large changes here. We expect small changes relating only to these large changes (e.g. striking references to a committee that is proposed to be dissolved) will follow the decision on the large change.

#### **Dissolving Standards Committee**

Response: We oppose the removal of the Standards Committee.

Dealing with disruption and member behaviour is a significant issue for the council.

This is recognised in the Governance report and is now identified on the risk register as presented to audit scrutiny.

We recognise there are issues to deal with here and a backlog of work. Investigating individual cases of misconduct is very different from considering policies and strategies within the council. The Standards Committee should be able to focus on standards cases.

Improvements could be made. Standards Committee has just six members with three needed for a subcommittee to deal with each complaint that is heard. Member on Member complaints are currently an issue in Teignbridge, and members may have an interest in a complaint.

We would believe the Standards Committee should be retained and expanded with, say 12 Members and possibly supported by a larger pool of trained councillors and external representatives independent of the council, to deal with any complaint hearings.

# Combining Procedures Committee with Audit Scrutiny Committee to form a new Audit Scrutiny and Governance Committee.

Response: Audit Scrutiny is considered to be working well and has a relatively forensic approach. It does good work. It is appropriate also to consider constitutional and procedural issues, so the Liberal Democrat Group does not object to a merger of Audit Scrutiny Committee and the Procedures Committee.

However, we do not see any reason to reduce the size of this committee, and no justification has been offered. With the additional responsibilities the Committee should be larger, rather than smaller.

We strongly oppose the recommendation to merge Standards, Procedures and Audit Scrutiny into a single committee with just 7 members which seems utterly bizarre. This recommendation contributes to a general impression that these changes are intended to restrict and marginalise councillors. It is not helpful in improving balance, communication and trust between Councillors and Officers.

#### Appointment of all chairs and vice chairs at once during annual council

It isn't clear if the chairs will be elected by all Councillors, or by the Members of the particular committee that are present, or if the proposal and election of chairs will be in a single proposal and vote as committee memberships are.

Response: **We oppose this change**. The CLG report talks about a lack of engagement, and the election of a chair at the first meeting is an opportunity for the committee to come together and take control of its operation. Election of chairs and vice chairs should stay as it is.

#### **Changes to the Planning Committee and process**

These changes are found in 3.9 and 8e.

It is proposed to reduce the size of the planning committee from 17 to 13 members.

New restrictions are placed on those who can attend site meetings, only 3 members, no ward members, no persons authorised to represent the Parish/Town Council, no County Environment Director's representative or other statutory consultees, no other Teignbridge Members (as observer).

Restrictions are placed on reporting back from a site meeting with just one elected spokesperson.

#### Response: NO

In Spring 2020, Planning Committee was composed of 21 Members. It has since been reduced in size to 17 Members.

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Executive of 2 October 2018 (under the previous administration) looked at a recommendation to prevent Town and Parish Council's representatives being included in planning site inspections.

It was resolved that Town and Parish Council's should continue to be invited to planning site inspections.

https://democracy.teignbridge.gov.uk/ieListDocuments.aspx?Cld=135&Mld=454 at item 180.

During the current administration at Full Council - Monday, 20th September, 2021, it was recommended by the Procedures Committee that the council's Procedural Rules should be amended so that Councillors serving on the Planning Committee are no longer permitted to vote on applications within their ward. It was proposed that this recommendation be rejected, put to the vote and carried.

https://democracy.teignbridge.gov.uk/ieListDocuments.aspx?Cld=135&Mld=454 at item 54.

